

Undergraduate Satisfaction Survey Longitudinal

School/College:

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009	Un
School of Business and Economics	7.71%	8.57%	7.51%	6.91%	7.09%	7.85%	
College of Engineering	60.31%	62.22%	63.79%	59.50%	59.14%	58.71%	
School of Forest Resources and Environmental Science	3.03%	2.98%	2.64%	3.73%	3.09%	2.79%	
College of Sciences & Arts	19.93%	18.21%	19.07%	21.01%	21.66%	21.28%	
School of Technology	7.64%	6.67%	5.48%	7.53%	8.51%	7.79%	
Other (please specify)	0.94%	1.35%	1.52%	1.31%	0.51%	1.58%	
<i>Total Respondents</i>	11164	1109	986	1447	1750	1579	

Major:

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009	U
3+1 Clinical Lab Science (2008)	0.04%	0.00%	0.00%	0.00%	0.00%	0.00%	
3+1 Cytotechnology (2008)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	
3+1 Histotechnology (2008)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	
4+1 Clinical Lab Science (2008)	0.07%	0.00%	0.00%	0.00%	0.00%	0.00%	
4+1 Cytotechnology (2008)	0.01%	0.00%	0.00%	0.00%	0.00%	0.00%	
4+1 Histotechnology (2008)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	
4+1 Secondary Educatio (2008)	0.01%	0.00%	0.00%	0.00%	0.00%	0.00%	
Accounting (2008)	0.86%	2.16%	1.82%	0.00%	0.00%	0.00%	
Actuarial Science (2008)	0.06%	0.00%	0.00%	0.00%	0.00%	0.00%	
Anthropology (BS)	0.39%	0.45%	0.40%	0.48%	0.40%	0.44%	
Applications (2008)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	
Applied Ecology & Environmental Sciences (BS)	0.59%	0.45%	0.40%	0.00%	0.85%	0.70%	
Applied Geophysics (BS)	0.15%	0.54%	0.20%	0.00%	0.00%	0.13%	
Applied Physics (BS)	0.18%	0.27%	0.20%	0.00%	0.17%	0.13%	
Applied/Computational (2008)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	
Audio Production and Technology (BS)	0.28%	0.54%	0.20%	0.28%	0.34%	0.32%	
Biochemistry (2008)	0.01%	0.00%	0.00%	0.00%	0.00%	0.00%	
Biochemistry and Molecular Biology (BS)	0.78%	0.90%	1.01%	1.10%	0.74%	0.70%	
Bioinformatics (BS)	0.16%	0.18%	0.10%	0.00%	0.00%	0.38%	
Biological Sciences	3.26%	2.61%	3.03%	3.58%	3.99%	3.87%	
Biology - Secondary Education (2008)	0.06%	0.00%	0.00%	0.00%	0.00%	0.00%	
Biomedical Engineering (BS)	5.04%	5.14%	5.66%	5.51%	4.62%	5.14%	
Business Administration (BS)	2.00%	0.00%	0.10%	0.34%	1.25%	6.53%	
Chemical Engineering (BS)	7.02%	10.01%	8.59%	6.96%	7.07%	6.47%	
Chemical Physics (2008)	0.04%	0.00%	0.00%	0.00%	0.00%	0.00%	
Cheminformatics (BS)	0.04%	0.27%	0.00%	0.00%	0.06%	0.00%	
Chemistry	0.99%	0.81%	1.01%	0.90%	1.14%	1.08%	
Chemistry - Secondary Education (2008)	0.07%	0.00%	0.00%	0.00%	0.00%	0.00%	
Civil Engineering (BS)	9.24%	6.85%	9.29%	9.16%	9.34%	10.02%	

Clinical Laboratory Science (BS)	0.54%	0.00%	0.00%	0.83%	0.91%	0.95%
Communication & Culture Studies (BA)	0.23%	0.00%	0.10%	0.00%	0.34%	0.51%
Communication in Contemporary Culture (2008)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Communication in Human Interaction & Global Contexts (2008)	0.01%	0.00%	0.00%	0.00%	0.00%	0.00%
Communication Media (2008)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Computer Engineering (BS)	3.70%	3.61%	3.43%	2.89%	3.99%	4.19%
Computer Network & System Administration (BS)	2.18%	1.62%	1.01%	2.48%	2.39%	2.73%
Computer Science	3.36%	3.79%	3.74%	2.82%	3.59%	3.68%
Computer Science - Secondary Education (2008)	0.01%	0.00%	0.00%	0.00%	0.00%	0.00%
Computer Systems Science (BS)	0.49%	0.00%	0.20%	0.14%	0.80%	0.89%
Construction Management (BS)	0.67%	0.18%	0.30%	0.34%	0.91%	1.08%
Discrete Mathematics (2008)	0.01%	0.00%	0.00%	0.00%	0.00%	0.00%
Earth Science (2008)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Ecology (2008)	0.03%	0.00%	0.00%	0.00%	0.00%	0.00%
Economics	0.42%	0.00%	0.00%	0.96%	0.34%	0.76%
Education Preparation (2008)	0.06%	0.00%	0.00%	0.00%	0.00%	0.00%
Electrical Engineering (BS)	7.79%	5.77%	6.77%	5.79%	8.32%	9.38%
Electrical Engineering Technology (BS)	0.99%	0.81%	0.71%	0.55%	1.31%	1.20%
Engineering (BS)	0.83%	0.27%	0.61%	0.34%	1.31%	0.95%
English (BA) (2008)	0.16%	0.09%	0.30%	0.41%	0.00%	0.00%
Environmental (2008)	0.02%	0.00%	0.00%	0.00%	0.00%	0.00%
Environmental Engineering (BS)	3.35%	2.89%	4.44%	4.27%	3.25%	3.11%
Exercise Science (BS)	1.48%	1.17%	1.31%	1.65%	2.22%	1.46%
Finance (2008)	0.58%	0.99%	1.41%	1.17%	0.00%	0.00%
Fish Biology (2008)	0.01%	0.00%	0.00%	0.00%	0.00%	0.00%
Forestry (BS)	1.27%	1.35%	1.21%	1.58%	1.65%	1.08%
General Biology (2008)	0.03%	0.18%	0.00%	0.00%	0.00%	0.00%
General Mathematics (2008)	0.01%	0.00%	0.00%	0.00%	0.00%	0.00%
Geological Engineering (BS)	1.12%	1.44%	1.82%	1.24%	1.25%	0.57%

Geological Engineering (BS)	1.12%	1.44%	1.82%	1.24%	1.25%	0.57%
Engineering Technology	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Geology (BS)	0.56%	0.63%	0.51%	0.62%	0.57%	0.57%
Health and Physical Education	0.07%	0.00%	0.00%	0.00%	0.23%	0.13%
Humanities (ASC)	0.22%	0.09%	0.10%	0.14%	0.11%	0.38%
Industrial Technology (BS)	0.21%	0.00%	0.00%	0.28%	0.23%	0.38%
Information Systems (2008)	0.03%	0.00%	0.00%	0.00%	0.00%	0.00%
Law and Society (BS) (2008)	0.01%	0.00%	0.00%	0.00%	0.00%	0.00%
Liberal Arts (BA)	0.18%	0.00%	0.00%	0.00%	0.40%	0.44%
Liberal Arts/English (2008)	0.01%	0.00%	0.00%	0.00%	0.00%	0.00%
Management (2008)	0.65%	1.80%	0.81%	0.90%	0.00%	0.00%
Management Information Systems (2008)	0.45%	1.62%	0.61%	0.55%	0.00%	0.00%
Manufacturing-Distance (2008)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Marketing (2008)	0.88%	1.08%	1.52%	1.24%	0.00%	0.00%
Liberal Arts-History (BA)	0.09%	0.00%	0.00%	0.00%	0.23%	0.19%
Materials Science & Engineering (BS)	2.31%	3.34%	2.83%	2.34%	2.22%	2.03%
Mathematics	1.81%	1.53%	1.62%	1.52%	2.28%	2.28%
Mathematics - Secondary Education (2008)	0.04%	0.00%	0.00%	0.00%	0.00%	0.00%
Mechanical Design-Distance (2008)	0.03%	0.00%	0.00%	0.00%	0.00%	0.00%
Mechanical Engineering (BS)	19.76%	20.29%	19.09%	20.45%	19.77%	19.28%
Mechanical Engineering Technology (BS)	2.03%	2.61%	2.53%	2.41%	1.99%	1.20%
Microbiology (2008)	0.02%	0.00%	0.00%	0.00%	0.00%	0.00%
Molecular/Biochemistry (2008)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Operations & Systems Management	0.03%	0.00%	0.00%	0.14%	0.00%	0.00%
Pharmaceutical Chemistry (BS)	0.51%	0.45%	0.51%	0.34%	0.80%	0.51%
Photonics (2008)	0.03%	0.00%	0.00%	0.00%	0.00%	0.00%
Physics	1.18%	0.99%	0.30%	1.17%	1.08%	1.40%
Plant Sciences (2008)	0.01%	0.00%	0.00%	0.00%	0.00%	0.00%
Polymers (2008)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Pre-professional (Medicine, Dentistry, etc) (2008)	0.13%	0.00%	0.00%	0.00%	0.00%	0.00%
Psychology (BS)	1.36%	1.62%	2.02%	1.31%	1.08%	1.40%

Psychology (BS)	1.36%	1.62%	2.02%	1.31%	1.08%	1.40%
Scientific & Technical Communication (BA) (BS)	1.31%	0.72%	1.52%	1.72%	1.37%	1.27%
Secondary Education - Teacher Certification (2008)	0.09%	0.00%	0.00%	0.00%	0.00%	0.00%
Social Sciences	0.61%	0.00%	0.30%	0.55%	0.85%	0.95%
Software Engineering	0.92%	1.26%	0.71%	0.90%	0.85%	0.82%
Sound Design (BA)	0.29%	0.00%	0.40%	0.55%	0.46%	0.13%
Statistics (2008)	0.06%	0.27%	0.00%	0.00%	0.00%	0.00%
Surveying Engineering (BS)	0.59%	0.18%	0.40%	0.21%	1.14%	0.76%
Teacher Education (2008)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Theatre & Entertainment Technology (BA) (BS)	0.30%	0.27%	0.30%	0.48%	0.34%	0.38%
Theatre and Electronic Media Performance	0.03%	0.09%	0.00%	0.14%	0.00%	0.00%
Wildlife Ecology & Management (BS)	0.88%	0.99%	0.81%	0.83%	0.85%	1.27%
Other/Not listed	1.10%	0.36%	0.61%	0.69%	0.74%	2.66%
<i>Total Respondents</i>	8947	1109	990	1452	1755	1577

Housing:

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009
Live on campus	44.69%	47.71%	42.41%	43.72%	43.74%	44.04%
Live off campus	50.51%	47.71%	53.35%	51.79%	50.34%	51.33%
Live off campus with family	4.80%	4.57%	4.23%	4.49%	5.92%	4.63%
<i>Total Respondents</i>	11077	1094	969	1425	1740	1576

Was Michigan Tech your first choice for college?

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009
First choice	86.65%	86.06%	84.79%	87.97%	87.23%	87.32%
Second choice (please specify which college or university was your first choice)	10.73%	11.40%	11.87%	9.54%	10.42%	10.76%
Third choice or below (please specify which college or university was your first choice)	2.62%	2.53%	3.35%	2.49%	2.35%	1.91%
<i>Total Respondents</i>	8906	1105	986	1446	1746	1570

- Are you a transfer student?

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009
Yes	13.62%	12.34%	15.64%	14.04%	11.91%	13.05%
No	86.38%	87.66%	84.36%	85.96%	88.09%	86.95%
<i>Total Respondents</i>	8857	1094	978	1446	1738	1563

- Are you a member of an intercollegiate athletics team?

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009
Yes	7.27%	6.88%	7.60%	8.91%	6.59%	6.36%
No	92.73%	93.12%	92.40%	91.09%	93.41%	93.64%
<i>Total Respondents</i>	8738	1075	960	1426	1714	1542

- Are you involved in at least one student club or organization at Michigan Tech?

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009
Yes	76.81%	80.15%	77.24%	80.18%	76.61%	76.42%
No	23.19%	19.85%	22.76%	19.82%	23.39%	23.58%
<i>Total Respondents</i>	8852	1098	971	1438	1736	1565

Gender:

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009
Male	66.35%	60.33%	57.55%	64.75%	68.76%	69.37%
Female	33.23%	39.31%	41.84%	35.11%	30.95%	30.63%
<i>Total Respondents</i>	9090	1104	987	1447	1751	1580

Ethnicity:

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009
Asian/Asian American	3.16%	0.00%	0.00%	0.00%	0.00%	3.16%
Black/African American	1.20%	0.00%	0.00%	0.00%	0.00%	1.20%
Hispanic	0.82%	0.00%	0.00%	0.00%	0.00%	0.82%
Native American/Alaskan Native	1.20%	0.00%	0.00%	0.00%	0.00%	1.20%
White/Caucasian	89.11%	0.00%	0.00%	0.00%	0.00%	89.11%
Other (please specify)	1.08%	0.00%	0.00%	0.00%	0.00%	1.08%
Prefer not to respond	3.42%	0.00%	0.00%	0.00%	0.00%	3.42%
<i>Total Respondents</i>	1580	0	0	0	0	1580

Which category best represents your nationality?

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009
U.S. citizen	96.15%	97.81%	94.95%	95.48%	96.68%	95.76%
Non-U.S. citizen or permanent resident	3.85%	2.19%	5.05%	4.52%	3.32%	4.24%
<i>Total Respondents</i>	6832	1096	971	1439	1746	1580

Do you have children?

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009
Yes	2.22%	1.83%	1.85%	2.57%	2.06%	2.59%
No	97.78%	98.17%	98.15%	97.43%	97.94%	97.41%
<i>Total Respondents</i>	6835	1094	972	1442	1747	1580

Please rate your level of agreement with the following statements. - At Michigan Tech it is evident that "students come first."

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016	2.80	---	0.79	10350	15.75%	7.55%	
2016 Undergraduate Student Satisfaction Survey	2.78	0.02	0.86	995	18.59%	9.75%	
2014 Undergraduate Student Satisfaction Survey	2.58	0.22*	0.89	902	13.75%	14.08%	
2012 Undergraduate Student Satisfaction Survey	2.85	-0.04	0.82	1394	19.23%	7.46%	
Undergraduate Student Satisfaction Survey 2010	2.77	0.03	0.82	1658	16.53%	8.20%	
Undergraduate Student Satisfaction Survey 2009	2.86	-0.06*	0.77	1503	16.83%	6.45%	
Undergraduate Student Satisfaction Survey 2008	2.92	-0.11*	0.75	1919	18.55%	5.42%	
Student Satisfaction Survey 2007 (Upload)	2.76	0.04*	0.69	1979	8.59%	5.86%	

* Indicates statistical significance, p < .05

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009	Undergraduate Student Satisfaction Survey 2008
Strongly agree	15.49%	18.23%	13.54%	19.07%	16.11%	16.46%	15.49%
Somewhat agree	55.40%	49.66%	44.21%	53.17%	50.73%	57.32%	55.40%
Somewhat disagree	20.05%	20.59%	26.86%	19.57%	22.63%	17.70%	20.05%
Strongly disagree	7.42%	9.56%	13.86%	7.40%	8.00%	6.31%	7.42%
No opinion / No basis to judge	1.63%	1.97%	1.53%	0.78%	2.53%	2.21%	1.63%
Total Respondents	10522	1015	916	1405	1701	1537	10522

Please rate your level of agreement with the following statements. - I have a sense of belonging at Michigan Tech.

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	3.24	---	0.74	10465	39.50%	3.08%	
2016 Undergraduate Student Satisfaction Survey 	3.30	-0.06*	0.76	1004	45.42%	3.19%	
2014 Undergraduate Student Satisfaction Survey 	3.24	0.01	0.76	906	40.07%	3.75%	
2012 Undergraduate Student Satisfaction Survey 	3.32	-0.07*	0.73	1385	44.77%	2.74%	
Undergraduate Student Satisfaction Survey 2010 	3.23	0.01	0.75	1678	39.57%	2.98%	
Undergraduate Student Satisfaction Survey 2009 	3.30	-0.06*	0.75	1510	44.64%	2.91%	
Undergraduate Student Satisfaction Survey 2008 	3.27	-0.03	0.75	1933	42.27%	3.10%	
Student Satisfaction Survey 2007 (Upload) 	3.10	0.14*	0.69	2049	26.35%	3.12%	

* Indicates statistical significance, p < .05

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
Strongly agree	39.05%	44.93%	39.63%	44.25%	38.97%	43.88%	
Somewhat agree	47.82%	41.97%	46.83%	44.40%	46.19%	43.16%	
Somewhat disagree	8.95%	8.87%	8.73%	7.49%	10.39%	8.40%	
Strongly disagree	3.04%	3.15%	3.71%	2.71%	2.93%	2.86%	
No opinion / No basis to judge	1.14%	1.08%	1.09%	1.14%	1.53%	1.69%	
<i>Total Respondents</i>	10586	1015	916	1401	1704	1536	

Please rate your level of agreement with the following statements. - Students have a voice in university decisions.

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	2.55	---	0.85	962 7	10.02%	13.50%	
2016 Undergraduate Student Satisfaction Survey 	2.44	0.11*	0.91	945	9.84%	19.15%	
2014 Undergraduate Student Satisfaction Survey 	2.27	0.27*	0.92	855	7.84%	24.56%	
2012 Undergraduate Student Satisfaction Survey 	2.48	0.07*	0.87	129 6	9.95%	15.28%	
Undergraduate Student Satisfaction Survey 2010 	2.55	-0.01	0.84	155 7	10.28%	12.97%	
Undergraduate Student Satisfaction Survey 2009 	2.59	-0.05	0.85	143 3	11.44%	12.35%	
Undergraduate Student Satisfaction Survey 2008 	2.70	-0.16*	0.81	180 2	12.87%	9.38%	
Student Satisfaction Survey 2007 (Upload) 	2.58	-0.04	0.75	173 9	6.90%	9.37%	

2.10 2.25 2.40 2.55 2.70

* Indicates statistical significance, p < .05

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
Strongly agree	9.42%	9.16%	7.41%	9.25%	9.41%	10.70%	
Somewhat agree	45.16%	40.20%	34.29%	40.10%	43.76%	45.63%	
Somewhat disagree	26.68%	25.91%	29.65%	29.41%	26.53%	25.65%	
Strongly disagree	12.69%	17.83%	23.23%	14.20%	11.88%	11.55%	
No opinion / No basis to judge	6.06%	6.90%	5.42%	7.03%	8.41%	6.46%	
Total Respondents	10248	1015	904	1394	1700	1532	

Please rate your level of agreement with the following statements. - There is a commitment to diversity on campus.

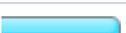
	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	3.14	---	0.71	966 0	30.25%	2.90%	
2016 Undergraduate Student Satisfaction Survey 	3.18	-0.04	0.76	909	35.64%	3.85%	
2014 Undergraduate Student Satisfaction Survey 	3.19	-0.05	0.72	848	33.96%	3.07%	
2012 Undergraduate Student Satisfaction Survey 	3.21	-0.07*	0.70	132 6	35.07%	2.26%	
Undergraduate Student Satisfaction Survey 2010 	3.14	0.00	0.69	156 9	29.45%	2.17%	
Undergraduate Student Satisfaction Survey 2009 	3.15	-0.01	0.72	139 3	31.73%	2.94%	
Undergraduate Student Satisfaction Survey 2008 	3.14	0.00	0.75	178 0	32.47%	3.60%	
Student Satisfaction Survey 2007 (Upload) 	3.05	0.10*	0.63	183 5	19.78%	2.72%	

* Indicates statistical significance, p < .05

2.90 2.98 3.06 3.13 3.21

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
Strongly agree	28.22%	31.92%	31.65%	33.31%	27.16%	28.78%	
Somewhat agree	52.73%	45.02%	50.44%	50.43%	52.91%	49.28%	
Somewhat disagree	9.64%	9.16%	8.24%	9.10%	10.17%	9.96%	
Strongly disagree	2.70%	3.45%	2.86%	2.15%	2.00%	2.67%	
No opinion / No basis to judge	6.71%	10.44%	6.81%	5.01%	7.76%	9.31%	
<i>Total Respondents</i>	10355	1015	910	1396	1701	1536	

Please rate your level of agreement with the following statements. - The campus environment is welcoming to students.

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	3.34	---	0.65	10509	42.60%	1.46%	
2016 Undergraduate Student Satisfaction Survey 	3.43	-0.08*	0.68	1000	51.30%	2.00%	
2014 Undergraduate Student Satisfaction Survey 	3.37	-0.03	0.66	894	45.75%	1.57%	
2012 Undergraduate Student Satisfaction Survey 	3.42	-0.08*	0.65	1389	49.60%	1.51%	
Undergraduate Student Satisfaction Survey 2010 	3.37	-0.02	0.63	1688	44.31%	1.01%	
Undergraduate Student Satisfaction Survey 2009 	3.38	-0.04*	0.67	1517	47.07%	1.65%	
Undergraduate Student Satisfaction Survey 2008 	3.41	-0.07*	0.65	1943	48.94%	1.13%	
Student Satisfaction Survey 2007 (Upload) 	3.13	0.22*	0.57	2078	21.80%	1.64%	

3.00 3.11 3.22 3.32 3.43

* Indicates statistical significance, p < .05

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
Strongly agree	42.26%	50.54%	45.24%	49.36%	43.92%	46.51%	
Somewhat agree	50.31%	41.48%	46.57%	44.56%	48.85%	45.28%	
Somewhat disagree	5.18%	4.53%	5.53%	4.08%	5.34%	5.41%	
Strongly disagree	1.44%	1.97%	1.55%	1.50%	1.00%	1.63%	
No opinion / No basis to judge	0.80%	1.48%	1.11%	0.50%	0.88%	1.17%	
Total Respondents	10594	1015	904	1396	1703	1535	

Please rate your level of agreement with the following statements. - I feel safe on campus.

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	3.71	---	0.52	10561	74.26%	0.60%	
2016 Undergraduate Student Satisfaction Survey 	3.78	-0.06*	0.48	1008	80.16%	0.40%	
2014 Undergraduate Student Satisfaction Survey 	3.81	-0.10*	0.43	901	82.69%	0.22%	
2012 Undergraduate Student Satisfaction Survey 	3.78	-0.07*	0.46	1382	80.03%	0.29%	
Undergraduate Student Satisfaction Survey 2010 	3.70	0.02	0.52	1683	72.61%	0.36%	
Undergraduate Student Satisfaction Survey 2009 	3.62	0.09*	0.64	1521	69.63%	1.71%	
Undergraduate Student Satisfaction Survey 2008 	3.81	-0.09*	0.45	1947	82.69%	0.46%	
Student Satisfaction Survey 2007 (Upload) 	3.59	0.13*	0.55	2119	61.02%	0.57%	

3.40 3.50 3.61 3.71 3.81

* Indicates statistical significance, p < .05

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
Strongly agree	73.86%	79.61%	82.41%	79.57%	72.05%	69.04%	
Somewhat agree	23.26%	17.64%	15.93%	18.35%	24.71%	24.58%	
Somewhat disagree	1.74%	1.67%	1.11%	1.22%	2.12%	3.85%	
Strongly disagree	0.59%	0.39%	0.22%	0.29%	0.35%	1.69%	
No opinion / No basis to judge	0.55%	0.69%	0.33%	0.58%	0.77%	0.85%	
Total Respondents	10619	1015	904	1390	1696	1534	

Please rate your level of agreement with the following statements. - The tuition I pay is worth the educational experience I am having at Michigan Tech.

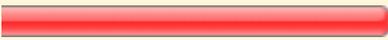
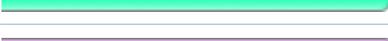
	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016	2.65	---	0.88	10246	15.17%	11.80%	
2016 Undergraduate Student Satisfaction Survey	2.60	0.05	0.89	983	13.94%	13.84%	
2014 Undergraduate Student Satisfaction Survey	2.44	0.21*	0.91	889	10.57%	18.11%	
2012 Undergraduate Student Satisfaction Survey	2.50	0.15*	0.88	1372	11.59%	14.65%	
Undergraduate Student Satisfaction Survey 2010	2.61	0.04	0.87	1665	13.93%	12.43%	
Undergraduate Student Satisfaction Survey 2009	2.75	-0.10*	0.88	1490	19.60%	9.93%	
Undergraduate Student Satisfaction Survey 2008	2.78	-0.13*	0.87	1901	20.31%	8.73%	
Student Satisfaction Survey 2007 (Upload)	2.71	-0.06*	0.82	1946	13.05%	9.76%	

2.30 2.42 2.54 2.66 2.78

* Indicates statistical significance, p < .05

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009	Undergraduate Student Satisfaction Survey 2008
Strongly agree	14.85%	13.50%	10.31%	11.38%	13.62%	19.04%	14.85%
Somewhat agree	45.48%	44.33%	39.91%	40.73%	44.78%	44.78%	45.48%
Somewhat disagree	26.00%	25.62%	29.61%	31.71%	27.17%	23.66%	26.00%
Strongly disagree	11.55%	13.40%	17.65%	14.39%	12.15%	9.65%	11.55%
No opinion / No basis to judge	2.12%	3.15%	2.52%	1.79%	2.29%	2.87%	2.12%
Total Respondents	10468	1015	912	1397	1704	1534	10468

Please rate your level of agreement with the following statements. - I seldom get the "run-around" when seeking information that I need on campus.

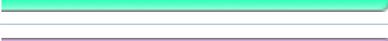
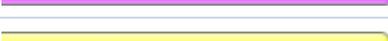
	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	2.84	---	0.86	7908	22.05%	8.62%	
2016 Undergraduate Student Satisfaction Survey 	2.90	-0.06*	0.87	909	25.08%	8.58%	
2014 Undergraduate Student Satisfaction Survey 	2.79	0.05	0.87	831	20.10%	9.39%	
2012 Undergraduate Student Satisfaction Survey 	2.82	0.02	0.83	1311	19.22%	7.93%	
Undergraduate Student Satisfaction Survey 2010 	2.83	0.01	0.88	1586	22.51%	8.95%	
Undergraduate Student Satisfaction Survey 2009 	2.88	-0.04	0.87	1434	24.41%	8.37%	
Undergraduate Student Satisfaction Survey 2008 	2.83	0.01	0.86	1837	21.23%	8.71%	
Student Satisfaction Survey 2007 (Upload) 	0.00	2.84	0.00	0	0.00%	0.00%	

0.00 0.73 1.45 2.18 2.90

* Indicates statistical significance, p < .05

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
Strongly agree	20.47%	22.53%	18.29%	17.99%	20.99%	22.82%	
Somewhat agree	45.07%	43.48%	43.59%	48.18%	43.92%	44.26%	
Somewhat disagree	19.27%	16.11%	20.59%	19.99%	19.99%	18.58%	
Strongly disagree	8.00%	7.71%	8.54%	7.42%	8.35%	7.82%	
No opinion / No basis to judge	7.18%	10.18%	8.98%	6.42%	6.76%	6.52%	
<i>Total Respondents</i>	8520	1012	913	1401	1701	1534	

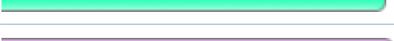
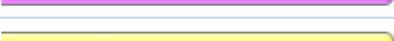
Please rate your level of agreement with the following statements. - When I have questions, it is easy to get answers or the information that I need from Michigan Tech staff members.

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	3.11	---	0.75	8286	30.91%	3.36%	
2016 Undergraduate Student Satisfaction Survey 	3.16	-0.04	0.76	973	34.94%	3.08%	
2014 Undergraduate Student Satisfaction Survey 	3.08	0.03	0.77	890	29.55%	4.27%	
2012 Undergraduate Student Satisfaction Survey 	3.11	0.01	0.75	1373	30.44%	3.35%	
Undergraduate Student Satisfaction Survey 2010 	3.09	0.02	0.75	1644	29.68%	3.65%	
Undergraduate Student Satisfaction Survey 2009 	3.14	-0.03	0.75	1495	32.51%	3.41%	
Undergraduate Student Satisfaction Survey 2008 	3.11	0.01	0.73	1911	29.62%	2.77%	
Student Satisfaction Survey 2007 (Upload) 	0.00	3.11	0.00	0	0.00%	0.00%	

0.00 0.79 1.58 2.37 3.16

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
Strongly agree	30.09%	33.80%	28.77%	29.88%	28.74%	31.68%	
Somewhat agree	51.40%	47.32%	52.19%	52.18%	51.53%	50.85%	
Somewhat disagree	12.60%	12.62%	12.25%	12.79%	13.02%	11.60%	
Strongly disagree	3.27%	2.98%	4.16%	3.29%	3.53%	3.32%	
No opinion / No basis to judge	2.64%	3.28%	2.63%	1.86%	3.18%	2.54%	
Total Respondents	8511	1006	914	1399	1698	1534	

Please rate your level of agreement with the following statements. - Student services are conveniently located and easy to get to.

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	3.14	---	0.72	792 1	30.68%	2.71%	
2016 Undergraduate Student Satisfaction Survey 	3.17	-0.03	0.76	924	34.85%	3.35%	
2014 Undergraduate Student Satisfaction Survey 	3.10	0.03	0.71	838	28.28%	2.86%	
2012 Undergraduate Student Satisfaction Survey 	3.16	-0.02	0.71	131 5	32.02%	2.66%	
Undergraduate Student Satisfaction Survey 2010 	3.09	0.04*	0.72	157 5	27.87%	2.92%	
Undergraduate Student Satisfaction Survey 2009 	3.14	-0.01	0.70	141 2	30.45%	2.62%	
Undergraduate Student Satisfaction Survey 2008 	3.15	-0.01	0.71	185 7	31.29%	2.26%	
Student Satisfaction Survey 2007 (Upload) 	0.00	3.14	0.00	0	0.00%	0.00%	

0.00 0.79 1.59 2.38 3.17

* Indicates statistical significance, p < .05

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
Strongly agree	28.57%	32.04%	26.02%	30.14%	25.85%	28.03%	
Somewhat agree	51.13%	46.27%	52.14%	51.25%	52.30%	51.69%	
Somewhat disagree	10.91%	10.55%	11.20%	10.24%	11.90%	9.91%	
Strongly disagree	2.53%	3.08%	2.63%	2.51%	2.71%	2.41%	
No opinion / No basis to judge	6.86%	8.06%	8.01%	5.87%	7.24%	7.95%	
Total Respondents	8504	1005	911	1397	1698	1534	

Please rate your level of agreement with the following statements. - Student services office hours are convenient.

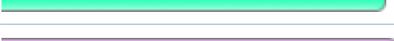
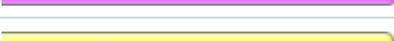
	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016	3.06	---	0.71	744 3	25.23%	2.93%	
2016 Undergraduate Student Satisfaction Survey	3.13	-0.07*	0.70	854	29.39%	2.34%	
2014 Undergraduate Student Satisfaction Survey	3.07	-0.02	0.71	784	26.15%	3.32%	
2012 Undergraduate Student Satisfaction Survey	3.09	-0.03	0.71	125 0	27.20%	2.48%	
Undergraduate Student Satisfaction Survey 2010	3.02	0.03	0.71	147 2	23.37%	3.06%	
Undergraduate Student Satisfaction Survey 2009	3.05	0.00	0.71	133 5	24.72%	3.07%	
Undergraduate Student Satisfaction Survey 2008	3.02	0.03	0.71	174 8	23.34%	3.15%	
Student Satisfaction Survey 2007 (Upload)	0.00	3.06	0.00	0	0.00%	0.00%	

0.00 0.78 1.57 2.35 3.13

* Indicates statistical significance, p < .05

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009	Undergraduate Student Satisfaction Survey 2008
Strongly agree	22.10%	24.95%	22.45%	24.39%	20.29%	21.54%	22.86%
Somewhat agree	50.90%	47.61%	50.16%	51.08%	50.91%	51.44%	50.91%
Somewhat disagree	12.03%	10.34%	10.41%	11.98%	12.98%	11.49%	12.86%
Strongly disagree	2.57%	1.99%	2.85%	2.22%	2.65%	2.68%	2.68%
No opinion / No basis to judge	12.40%	15.11%	14.13%	10.33%	13.16%	12.86%	12.86%
Total Respondents	8497	1006	913	1394	1695	1532	1532

Please rate your level of agreement with the following statements. - I am able to resolve any problems I experience at Michigan Tech in a timely manner.

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	3.06	---	0.74	793 0	26.42%	3.80%	
2016 Undergraduate Student Satisfaction Survey 	3.10	-0.04	0.79	918	31.81%	4.68%	
2014 Undergraduate Student Satisfaction Survey 	2.99	0.06*	0.78	858	25.06%	5.24%	
2012 Undergraduate Student Satisfaction Survey 	3.08	-0.02	0.73	132 1	27.55%	3.56%	
Undergraduate Student Satisfaction Survey 2010 	3.02	0.03	0.74	157 5	24.32%	4.06%	
Undergraduate Student Satisfaction Survey 2009 	3.09	-0.03	0.72	143 6	26.95%	3.41%	
Undergraduate Student Satisfaction Survey 2008 	3.06	0.00	0.71	182 2	24.92%	2.91%	
Student Satisfaction Survey 2007 (Upload) 	0.00	3.06	0.00	0	0.00%	0.00%	

0.00 0.78 1.55 2.33 3.10

* Indicates statistical significance, p < .05

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
Strongly agree	24.68%	29.17%	23.68%	26.07%	22.57%	25.28%	
Somewhat agree	52.94%	46.85%	51.43%	53.37%	53.62%	54.54%	
Somewhat disagree	12.25%	11.39%	14.43%	11.82%	12.85%	10.78%	
Strongly disagree	3.55%	4.30%	4.96%	3.37%	3.77%	3.20%	
No opinion / No basis to judge	6.58%	8.29%	5.51%	5.37%	7.19%	6.21%	
Total Respondents	8489	1001	908	1396	1697	1531	

Please rate your level of agreement with the following statements. - Campus policies and rules cater to students' best interests.

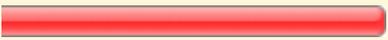
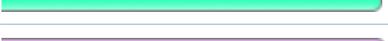
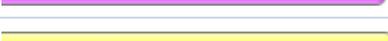
	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016	2.94	---	0.79	804	22.67%	5.95%	
2016 Undergraduate Student Satisfaction Survey	3.02	-0.08*	0.84	967	29.58%	6.62%	
2014 Undergraduate Student Satisfaction Survey	2.88	0.06*	0.88	864	24.19%	8.91%	
2012 Undergraduate Student Satisfaction Survey	3.01	-0.07*	0.76	1325	25.21%	4.08%	
Undergraduate Student Satisfaction Survey 2010	2.88	0.06*	0.79	1606	18.93%	6.72%	
Undergraduate Student Satisfaction Survey 2009	2.87	0.07*	0.78	1452	18.80%	6.06%	
Undergraduate Student Satisfaction Survey 2008	2.98	-0.04*	0.75	1826	22.84%	4.76%	
Student Satisfaction Survey 2007 (Upload)	0.00	2.94	0.00	0	0.00%	0.00%	

0.00 0.76 1.51 2.27 3.02

* Indicates statistical significance, p < .05

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009	Undergraduate Student Satisfaction Survey 2008
Strongly agree	21.45%	28.43%	22.87%	23.91%	17.95%	17.84%	17.84%
Somewhat agree	51.54%	47.42%	45.84%	51.47%	54.01%	52.35%	52.35%
Somewhat disagree	16.01%	13.92%	17.40%	15.60%	16.47%	18.95%	18.95%
Strongly disagree	5.63%	6.36%	8.42%	3.87%	6.38%	5.75%	5.75%
No opinion / No basis to judge	5.38%	3.88%	5.47%	5.15%	5.19%	5.10%	5.10%
Total Respondents	8497	1006	914	1397	1694	1530	1530

Please rate your level of agreement with the following statements. - There are appropriate channels at Michigan Tech for expressing student complaints and concerns.

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	2.79	---	0.87	7025	19.90%	9.40%	
2016 Undergraduate Student Satisfaction Survey 	2.87	-0.08*	0.90	850	25.65%	9.41%	
2014 Undergraduate Student Satisfaction Survey 	2.66	0.13*	0.94	759	18.71%	13.97%	
2012 Undergraduate Student Satisfaction Survey 	2.82	-0.03	0.88	1190	22.02%	9.33%	
Undergraduate Student Satisfaction Survey 2010 	2.75	0.04	0.87	1397	18.18%	10.16%	
Undergraduate Student Satisfaction Survey 2009 	2.79	0.00	0.83	1244	17.93%	8.28%	
Undergraduate Student Satisfaction Survey 2008 	2.83	-0.04	0.82	1585	18.86%	7.44%	
Student Satisfaction Survey 2007 (Upload) 	0.00	2.79	0.00	0	0.00%	0.00%	

0.00 0.72 1.44 2.15 2.87

* Indicates statistical significance, p < .05

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 Undergraduate Student Satisfaction Survey 2008
Strongly agree	16.47%	21.87%	15.62%	18.75%	14.97%	14.59%	14.59%
Somewhat agree	40.27%	38.11%	35.75%	40.09%	40.13%	41.62%	41.62%
Somewhat disagree	18.25%	17.25%	20.46%	18.40%	18.86%	18.46%	18.46%
Strongly disagree	7.78%	8.02%	11.66%	7.95%	8.37%	6.74%	6.74%
No opinion / No basis to judge	17.24%	14.74%	16.50%	14.82%	17.68%	18.59%	18.59%
Total Respondents	8488	997	909	1397	1697	1528	1528

Please rate your level of agreement with the following statements. - Student disciplinary procedures are fair.

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016	3.06	---	0.78	657 5	28.23%	5.51%	
2016 Undergraduate Student Satisfaction Survey	3.01	0.05	0.91	783	32.18%	9.58%	
2014 Undergraduate Student Satisfaction Survey	3.06	0.00	0.81	662	29.61%	6.04%	
2012 Undergraduate Student Satisfaction Survey	3.12	-0.07*	0.76	107 9	31.23%	4.73%	
Undergraduate Student Satisfaction Survey 2010	3.03	0.03	0.76	131 4	25.34%	5.10%	
Undergraduate Student Satisfaction Survey 2009	3.06	0.00	0.76	118 9	27.08%	4.63%	
Undergraduate Student Satisfaction Survey 2008	3.05	0.00	0.76	154 8	26.87%	4.78%	
Student Satisfaction Survey 2007 (Upload)	0.00	3.06	0.00	0	0.00%	0.00%	

0.00 0.78 1.56 2.34 3.12

* Indicates statistical significance, p < .05

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009	Undergraduate Student Satisfaction Survey 2008
Strongly agree	21.81%	25.07%	21.44%	24.07%	19.61%	21.00%	21.00%
Somewhat agree	42.22%	35.72%	38.29%	42.07%	44.11%	43.84%	43.84%
Somewhat disagree	8.99%	9.65%	8.32%	7.29%	9.72%	9.13%	9.13%
Strongly disagree	4.25%	7.46%	4.38%	3.64%	3.95%	3.59%	3.59%
No opinion / No basis to judge	22.72%	22.09%	27.57%	22.93%	22.61%	22.44%	22.44%
Total Respondents	8508	1005	914	1400	1698	1533	1533

If you would like to elaborate on your responses to any of the above questions, please do so here:

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009	Undergraduate Student Satisfaction Survey 2008
	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Total Respondents	381	0	0	0	0	0	0

Please tell us how satisfied you are with the following: - Quality of academic courses in your major

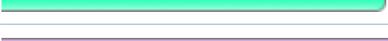
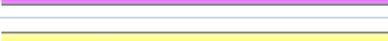
	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016	3.26	---	0.74	815	41.51%	2.63%	
2016 Undergraduate Student Satisfaction Survey	3.25	0.01	0.77	939	42.71%	2.77%	
2014 Undergraduate Student Satisfaction Survey	3.22	0.04	0.78	867	39.79%	3.81%	
2012 Undergraduate Student Satisfaction Survey	3.28	-0.01	0.76	1361	43.50%	2.79%	
Undergraduate Student Satisfaction Survey 2010	3.21	0.05*	0.75	1636	37.96%	2.87%	
Undergraduate Student Satisfaction Survey 2009	3.32	-0.05*	0.72	1466	44.54%	1.98%	
Undergraduate Student Satisfaction Survey 2008	3.28	-0.02	0.71	1881	40.99%	2.18%	
Student Satisfaction Survey 2007 (Upload)	0.00	3.26	0.00	0	0.00%	0.00%	

0.00 0.83 1.66 2.49 3.32

* Indicates statistical significance, p < .05

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009	Undergraduate Student Satisfaction Survey 2008
Very satisfied	40.70%	41.81%	39.34%	42.71%	37.21%	43.45%	40.99%
Somewhat satisfied	44.80%	41.71%	45.84%	42.57%	46.73%	43.38%	40.99%
Somewhat dissatisfied	9.97%	11.68%	9.92%	10.17%	11.26%	8.78%	11.68%
Very dissatisfied	2.57%	2.71%	3.76%	2.74%	2.82%	1.93%	2.71%
No opinion / No basis to judge	1.96%	2.09%	1.14%	1.80%	1.98%	2.46%	2.09%
Total Respondents	8313	959	877	1386	1669	1503	1881

Please tell us how satisfied you are with the following: - Quality of academic courses outside of your major

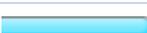
	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	2.95	---	0.75	7956	21.28%	4.46%	
2016 Undergraduate Student Satisfaction Survey 	2.95	0.00	0.79	917	23.34%	5.02%	
2014 Undergraduate Student Satisfaction Survey 	2.88	0.08*	0.76	846	18.20%	5.20%	
2012 Undergraduate Student Satisfaction Survey 	2.92	0.03	0.74	1332	18.84%	4.50%	
Undergraduate Student Satisfaction Survey 2010 	2.93	0.03	0.76	1592	20.29%	5.28%	
Undergraduate Student Satisfaction Survey 2009 	3.01	-0.05*	0.75	1431	24.04%	4.26%	
Undergraduate Student Satisfaction Survey 2008 	3.00	-0.04*	0.72	1838	22.14%	3.26%	
Student Satisfaction Survey 2007 (Upload) 	0.00	2.95	0.00	0	0.00%	0.00%	

0.00 0.75 1.51 2.26 3.01

* Indicates statistical significance, p < .05

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
Very satisfied	20.39%	22.31%	17.56%	18.15%	19.40%	22.90%	
Somewhat satisfied	54.73%	50.89%	54.39%	56.40%	54.71%	54.13%	
Somewhat dissatisfied	16.41%	17.62%	19.50%	17.43%	16.46%	14.18%	
Very dissatisfied	4.28%	4.80%	5.02%	4.34%	5.05%	4.06%	
No opinion / No basis to judge	4.19%	4.38%	3.53%	3.69%	4.38%	4.73%	
Total Respondents	8304	959	877	1383	1665	1502	

Please tell us how satisfied you are with the following: - Availability of faculty

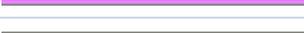
	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	3.25	---	0.65	10211	35.82%	1.24%	
2016 Undergraduate Student Satisfaction Survey 	3.33	-0.08*	0.70	949	44.89%	1.79%	
2014 Undergraduate Student Satisfaction Survey 	3.25	0.00	0.67	867	36.45%	1.50%	
2012 Undergraduate Student Satisfaction Survey 	3.27	-0.02	0.66	1365	37.95%	1.03%	
Undergraduate Student Satisfaction Survey 2010 	3.25	0.00	0.67	1642	36.78%	1.40%	
Undergraduate Student Satisfaction Survey 2009 	3.35	-0.10*	0.66	1478	44.52%	0.95%	
Undergraduate Student Satisfaction Survey 2008 	3.31	-0.06*	0.67	1887	41.60%	1.17%	
Student Satisfaction Survey 2007 (Upload) 	3.07	0.18*	0.55	2023	17.35%	1.19%	

2.90 3.01 3.13 3.24 3.35

* Indicates statistical significance, p < .05

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
Very satisfied	35.41%	44.51%	36.07%	37.45%	36.21%	43.81%	
Somewhat satisfied	53.99%	44.62%	53.08%	51.92%	52.46%	45.87%	
Somewhat dissatisfied	8.22%	8.25%	8.33%	8.32%	8.39%	7.79%	
Very dissatisfied	1.23%	1.78%	1.48%	1.01%	1.38%	0.93%	
No opinion / No basis to judge	1.14%	0.84%	1.03%	1.30%	1.56%	1.60%	
Total Respondents	10329	957	876	1383	1668	1502	

Please tell us how satisfied you are with the following: - Availability of academic advisors

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	3.29	---	0.77	10056	44.90%	3.47%	
2016 Undergraduate Student Satisfaction Survey 	3.29	0.00	0.86	932	49.89%	5.58%	
2014 Undergraduate Student Satisfaction Survey 	3.37	-0.08*	0.77	852	51.64%	3.40%	
2012 Undergraduate Student Satisfaction Survey 	3.41	-0.12*	0.73	1347	53.45%	2.15%	
Undergraduate Student Satisfaction Survey 2010 	3.33	-0.04*	0.77	1620	48.52%	3.33%	
Undergraduate Student Satisfaction Survey 2009 	3.36	-0.07*	0.79	1457	52.16%	3.98%	
Undergraduate Student Satisfaction Survey 2008 	3.31	-0.02	0.78	1852	47.68%	3.40%	
Student Satisfaction Survey 2007 (Upload) 	3.06	0.23*	0.68	1996	23.10%	3.21%	

2.90 3.03 3.16 3.28 3.41

* Indicates statistical significance, p < .05

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
Very satisfied	43.93%	48.79%	50.34%	52.29%	47.35%	50.57%	
Somewhat satisfied	41.70%	34.31%	36.16%	35.66%	38.61%	34.80%	
Somewhat dissatisfied	8.82%	9.23%	7.67%	7.77%	8.37%	7.72%	
Very dissatisfied	3.40%	5.46%	3.32%	2.11%	3.25%	3.86%	
No opinion / No basis to judge	2.15%	2.20%	2.52%	2.18%	2.41%	3.06%	
<i>Total Respondents</i>	10277	953	874	1377	1660	1503	

Please tell us how satisfied you are with the following: - Quality of academic advising within your major

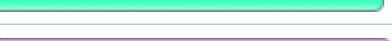
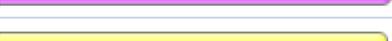
	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016	3.28	---	0.89	8036	51.23%	6.56%	
2016 Undergraduate Student Satisfaction Survey	3.26	0.02	0.97	933	54.45%	9.11%	
2014 Undergraduate Student Satisfaction Survey	3.33	-0.05	0.92	855	56.14%	7.95%	
2012 Undergraduate Student Satisfaction Survey	3.37	-0.09*	0.84	1351	55.44%	4.89%	
Undergraduate Student Satisfaction Survey 2010	3.25	0.03	0.88	1613	48.54%	6.20%	
Undergraduate Student Satisfaction Survey 2009	3.27	0.01	0.89	1444	50.21%	6.30%	
Undergraduate Student Satisfaction Survey 2008	3.23	0.05*	0.89	1840	47.39%	6.36%	
Student Satisfaction Survey 2007 (Upload)	0.00	3.28	0.00	0	0.00%	0.00%	

0.00 0.84 1.69 2.53 3.37

* Indicates statistical significance, p < .05

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009	Undergraduate Student Satisfaction Survey 2008
Very satisfied	49.64%	53.31%	54.98%	54.16%	47.03%	48.27%	47.39%
Somewhat satisfied	30.99%	25.92%	27.84%	30.30%	33.33%	31.69%	33.36%
Somewhat dissatisfied	9.91%	9.76%	7.33%	8.46%	10.51%	10.12%	10.12%
Very dissatisfied	6.35%	8.92%	7.79%	4.77%	6.01%	6.06%	6.06%
No opinion / No basis to judge	3.10%	2.10%	2.06%	2.31%	3.12%	3.86%	3.86%
Total Respondents	8293	953	873	1383	1665	1502	1840

Please tell us how satisfied you are with the following: - Opportunities to meet with faculty outside of the classroom

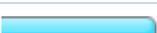
	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	3.32	---	0.67	803 3	42.70%	1.43%	
2016 Undergraduate Student Satisfaction Survey 	3.39	-0.06*	0.68	932	48.61%	0.97%	
2014 Undergraduate Student Satisfaction Survey 	3.31	0.02	0.69	857	41.89%	2.10%	
2012 Undergraduate Student Satisfaction Survey 	3.33	-0.01	0.65	134 7	42.09%	1.34%	
Undergraduate Student Satisfaction Survey 2010 	3.29	0.04*	0.68	160 9	39.71%	1.74%	
Undergraduate Student Satisfaction Survey 2009 	3.34	-0.02	0.67	144 3	44.49%	0.97%	
Undergraduate Student Satisfaction Survey 2008 	3.31	0.01	0.68	184 5	41.73%	1.52%	
Student Satisfaction Survey 2007 (Upload) 	0.00	3.32	0.00	0	0.00%	0.00%	

0.00 0.85 1.70 2.54 3.39

* Indicates statistical significance, p < .05

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
Very satisfied	41.32%	47.29%	40.94%	41.03%	38.42%	42.74%	
Somewhat satisfied	46.85%	41.23%	47.89%	49.06%	49.31%	44.54%	
Somewhat dissatisfied	7.22%	7.83%	6.84%	6.08%	7.34%	7.86%	
Very dissatisfied	1.39%	0.94%	2.05%	1.30%	1.68%	0.93%	
No opinion / No basis to judge	3.23%	2.71%	2.28%	2.53%	3.25%	3.93%	
Total Respondents	8301	958	877	1382	1663	1502	

Please tell us how satisfied you are with the following: - Process of registering for classes

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	3.01	---	0.83	10286	29.20%	6.10%	
2016 Undergraduate Student Satisfaction Survey 	3.00	0.01	0.88	945	31.22%	7.41%	
2014 Undergraduate Student Satisfaction Survey 	3.03	-0.02	0.86	874	31.58%	6.75%	
2012 Undergraduate Student Satisfaction Survey 	2.93	0.08*	0.88	1368	27.41%	7.97%	
Undergraduate Student Satisfaction Survey 2010 	3.05	-0.04	0.82	1652	31.17%	5.39%	
Undergraduate Student Satisfaction Survey 2009 	3.16	-0.15*	0.83	1491	38.97%	4.96%	
Undergraduate Student Satisfaction Survey 2008 	3.07	-0.05*	0.85	1900	33.68%	6.05%	
Student Satisfaction Survey 2007 (Upload) 	2.88	0.14*	0.73	2056	15.61%	5.40%	

2.70 2.82 2.93 3.05 3.16

* Indicates statistical significance, p < .05

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
Very satisfied	29.01%	31.02%	31.47%	27.17%	30.91%	38.58%	
Somewhat satisfied	48.69%	44.79%	46.86%	45.58%	47.66%	42.76%	
Somewhat dissatisfied	15.60%	16.19%	14.60%	18.48%	15.25%	12.75%	
Very dissatisfied	6.06%	7.36%	6.73%	7.90%	5.34%	4.91%	
No opinion / No basis to judge	0.65%	0.63%	0.34%	0.87%	0.84%	1.00%	
<i>Total Respondents</i>	10353	951	877	1380	1666	1506	

Please tell us how satisfied you are with the following: - Availability of classes to make progress towards your degree

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016	2.90	---	0.89	8184	26.70%	8.32%	
2016 Undergraduate Student Satisfaction Survey	2.85	0.06	0.93	946	27.17%	9.41%	
2014 Undergraduate Student Satisfaction Survey	2.96	-0.05	0.87	867	28.26%	7.73%	
2012 Undergraduate Student Satisfaction Survey	2.93	-0.02	0.87	1365	26.89%	7.91%	
Undergraduate Student Satisfaction Survey 2010	2.91	-0.01	0.87	1642	25.70%	7.92%	
Undergraduate Student Satisfaction Survey 2009	2.88	0.03	0.90	1479	26.30%	8.86%	
Undergraduate Student Satisfaction Survey 2008	2.90	0.00	0.89	1885	26.79%	8.28%	
Student Satisfaction Survey 2007 (Upload)	0.00	2.90	0.00	0	0.00%	0.00%	

0.00 0.74 1.48 2.22 2.96

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009	Undergraduate Student Satisfaction Survey 2008
Very satisfied	26.35%	26.80%	27.97%	26.59%	25.39%	25.92%	25.92%
Somewhat satisfied	44.66%	39.21%	46.35%	46.38%	46.87%	43.44%	43.44%
Somewhat dissatisfied	19.46%	23.36%	17.01%	18.12%	18.71%	20.45%	20.45%
Very dissatisfied	8.21%	9.28%	7.65%	7.83%	7.82%	8.73%	8.73%
No opinion / No basis to judge	1.31%	1.36%	1.03%	1.09%	1.20%	1.47%	1.47%
Total Respondents	8293	959	876	1380	1662	1501	1501

Through which method do you currently receive most of your academic advising information?

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009	Undergraduate Student Satisfaction Survey 2008
E-mail	56.65%	0.00%	0.00%	59.44%	57.05%	53.64%	53.64%
Individual meetings	36.52%	0.00%	0.00%	35.01%	36.35%	38.08%	38.08%
Group meetings	1.16%	0.00%	0.00%	1.15%	1.32%	0.99%	0.99%
Web/pod cast	0.22%	0.00%	0.00%	0.22%	0.06%	0.40%	0.40%
Departmental advising website	4.05%	0.00%	0.00%	3.60%	3.72%	4.83%	4.83%
Other (please specify)	1.40%	0.00%	0.00%	0.58%	1.50%	2.05%	2.05%
Total Respondents	4565	0	0	1388	1667	1510	1510

What is your preferred method for receiving academic advising information?

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009
E-mail	55.40%	74.53%	74.63%	50.29%	47.00%	46.03%
Individual meetings	39.26%	21.82%	22.18%	44.01%	47.00%	47.35%
Group meetings	1.75%	0.73%	1.14%	1.95%	2.16%	2.12%
Web/pod cast	0.23%	0.10%	0.23%	0.14%	0.30%	0.33%
Departmental advising website	2.73%	2.40%	1.14%	3.17%	2.88%	3.31%
Other (please specify)	0.62%	0.42%	0.68%	0.43%	0.66%	0.86%
<i>Total Respondents</i>	6401	958	879	1386	1668	1510

How often did you meet/talk in person with your academic advisor this academic year?

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009
Not at all	7.58%	5.93%	8.39%	7.06%	7.53%	8.68%
Once	21.04%	22.45%	20.98%	19.45%	22.83%	19.67%
2 - 3 times	51.21%	53.85%	51.70%	53.67%	49.31%	49.07%
4 - 6 times	15.65%	14.55%	14.74%	15.49%	15.90%	16.75%
7 - 9 times	1.82%	1.04%	1.36%	2.02%	1.73%	2.52%
10 or more times	2.70%	2.18%	2.83%	2.31%	2.69%	3.31%
<i>Total Respondents</i>	6415	962	882	1388	1673	1510

During the past academic year, how often have you visited the following offices? If you have visited the office, please rate your overall experience. - Career Center

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	1.85	---	0.93	1987	6.34%	45.65%	
2016 Undergraduate Student Satisfaction Survey 	0.00	1.85	0.00	0	0.00%	0.00%	
2014 Undergraduate Student Satisfaction Survey 	0.00	1.85	0.00	0	0.00%	0.00%	
2012 Undergraduate Student Satisfaction Survey 	0.00	1.85	0.00	0	0.00%	0.00%	
Undergraduate Student Satisfaction Survey 2010 	1.73	0.12*	0.85	594	3.70%	49.16%	
Undergraduate Student Satisfaction Survey 2009 	1.76	0.09*	0.89	573	4.71%	49.39%	
Undergraduate Student Satisfaction Survey 2008 	2.00	-0.15*	1.00	820	9.39%	40.49%	
Student Satisfaction Survey 2007 (Upload) 	0.00	1.85	0.00	0	0.00%	0.00%	

0.00 0.50 1.00 1.50 2.00

* Indicates statistical significance, p < .05

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
5 or more times	2.55%	0.00%	0.00%	0.00%	1.35%	1.85%	
3-4 times	7.25%	0.00%	0.00%	0.00%	5.54%	6.39%	
Twice	12.07%	0.00%	0.00%	0.00%	11.69%	11.68%	
Once	18.37%	0.00%	0.00%	0.00%	17.96%	19.44%	
Never	59.75%	0.00%	0.00%	0.00%	63.47%	60.65%	
Total Respondents	4937	0	0	0	1626	1456	

During the past academic year, how often have you visited the following offices? **If you have visited the office**, please rate your overall experience. - Counseling Services

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	2.16	---	1.19	583	21.27%	42.71%	
2016 Undergraduate Student Satisfaction Survey	0.00	2.16	0.00	0	0.00%	0.00%	
2014 Undergraduate Student Satisfaction Survey	0.00	2.16	0.00	0	0.00%	0.00%	
2012 Undergraduate Student Satisfaction Survey	0.00	2.16	0.00	0	0.00%	0.00%	
Undergraduate Student Satisfaction Survey 2010	0.00	2.16	0.00	0	0.00%	0.00%	
Undergraduate Student Satisfaction Survey 2009 	2.14	0.01	1.20	237	21.52%	43.46%	
Undergraduate Student Satisfaction Survey 2008 	2.17	-0.01	1.19	346	21.10%	42.20%	
Student Satisfaction Survey 2007 (Upload)	0.00	2.16	0.00	0	0.00%	0.00%	

0.00 0.54 1.09 1.63 2.17

	 Average 2007-2016 	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009
5 or more times	3.76%	0.00%	0.00%	0.00%	0.00%	3.51%
3-4 times	2.82%	0.00%	0.00%	0.00%	0.00%	2.41%
Twice	3.54%	0.00%	0.00%	0.00%	0.00%	3.31%
Once	7.54%	0.00%	0.00%	0.00%	0.00%	7.09%
Never	82.34%	0.00%	0.00%	0.00%	0.00%	83.68%
Total Respondents	3301	0	0	0	0	1452

During the past academic year, how often have you visited the following offices? **If you have visited the office**, please rate your overall experience. - Educational Opportunity Office

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	2.20	---	1.22	210	22.86%	42.86%	
2016 Undergraduate Student Satisfaction Survey	0.00	2.20	0.00	0	0.00%	0.00%	
2014 Undergraduate Student Satisfaction Survey	0.00	2.20	0.00	0	0.00%	0.00%	
2012 Undergraduate Student Satisfaction Survey	0.00	2.20	0.00	0	0.00%	0.00%	
Undergraduate Student Satisfaction Survey 2010	0.00	2.20	0.00	0	0.00%	0.00%	
Undergraduate Student Satisfaction Survey 2009 	2.10	0.10	1.24	77	22.08%	49.35%	
Undergraduate Student Satisfaction Survey 2008 	2.26	-0.06	1.21	133	23.31%	39.10%	
Student Satisfaction Survey 2007 (Upload)	0.00	2.20	0.00	0	0.00%	0.00%	

0.00 0.57 1.13 1.70 2.26

	 Average 2007-2016 	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009
5 or more times	1.46%	0.00%	0.00%	0.00%	0.00%	1.17%
3-4 times	1.12%	0.00%	0.00%	0.00%	0.00%	0.83%
Twice	1.06%	0.00%	0.00%	0.00%	0.00%	0.69%
Once	2.74%	0.00%	0.00%	0.00%	0.00%	2.62%
Never	93.62%	0.00%	0.00%	0.00%	0.00%	94.69%
Total Respondents	3289	0	0	0	0	1450

During the past academic year, how often have you visited the following offices? If you have visited the office, please rate your overall experience. - Financial Aid Office

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	1.94	---	0.97	266 2	8.19%	41.51%	
2016 Undergraduate Student Satisfaction Survey 	0.00	1.94	0.00	0	0.00%	0.00%	
2014 Undergraduate Student Satisfaction Survey 	0.00	1.94	0.00	0	0.00%	0.00%	
2012 Undergraduate Student Satisfaction Survey 	0.00	1.94	0.00	0	0.00%	0.00%	
Undergraduate Student Satisfaction Survey 2010 	1.88	0.06	0.92	877	6.04%	42.99%	
Undergraduate Student Satisfaction Survey 2009 	1.88	0.07	0.92	785	6.24%	43.18%	
Undergraduate Student Satisfaction Survey 2008 	2.05	-0.11*	1.03	100 0	11.60%	38.90%	
Student Satisfaction Survey 2007 (Upload) 	0.00	1.94	0.00	0	0.00%	0.00%	

0.00 0.51 1.03 1.54 2.05

* Indicates statistical significance, p < .05

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
5 or more times	4.43%	0.00%	0.00%	0.00%	3.28%	3.37%	
3-4 times	10.43%	0.00%	0.00%	0.00%	10.20%	9.84%	
Twice	16.79%	0.00%	0.00%	0.00%	17.43%	17.48%	
Once	22.46%	0.00%	0.00%	0.00%	23.30%	23.33%	
Never	45.88%	0.00%	0.00%	0.00%	45.80%	45.97%	
Total Respondents	4919	0	0	0	1618	1453	

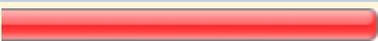
During the past academic year, how often have you visited the following offices? **If you have visited the office**, please rate your overall experience. - Student Activities

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	2.36	---	1.18	1594	26.16%	32.18%	
2016 Undergraduate Student Satisfaction Survey 	0.00	2.36	0.00	0	0.00%	0.00%	
2014 Undergraduate Student Satisfaction Survey 	0.00	2.36	0.00	0	0.00%	0.00%	
2012 Undergraduate Student Satisfaction Survey 	0.00	2.36	0.00	0	0.00%	0.00%	
Undergraduate Student Satisfaction Survey 2010 	2.32	0.05	1.17	496	24.60%	33.06%	
Undergraduate Student Satisfaction Survey 2009 	2.32	0.04	1.18	478	24.27%	34.31%	
Undergraduate Student Satisfaction Survey 2008 	2.43	-0.07	1.19	620	28.87%	29.84%	
Student Satisfaction Survey 2007 (Upload) 	0.00	2.36	0.00	0	0.00%	0.00%	

0.00 0.61 1.22 1.82 2.43

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
5 or more times	8.52%	0.00%	0.00%	0.00%	7.56%	8.03%	
3-4 times	5.29%	0.00%	0.00%	0.00%	4.84%	5.88%	
Twice	8.27%	0.00%	0.00%	0.00%	8.18%	7.82%	
Once	10.48%	0.00%	0.00%	0.00%	10.17%	11.35%	
Never	67.45%	0.00%	0.00%	0.00%	69.25%	66.92%	
Total Respondents	4897	0	0	0	1613	1445	

During the past academic year, how often have you visited the following offices? **If you have visited the office**, please rate your overall experience. - International Programs and Services Office

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	2.53	---	1.21	685	31.39%	29.05%	
2016 Undergraduate Student Satisfaction Survey 	0.00	2.53	0.00	0	0.00%	0.00%	
2014 Undergraduate Student Satisfaction Survey 	0.00	2.53	0.00	0	0.00%	0.00%	
2012 Undergraduate Student Satisfaction Survey 	0.00	2.53	0.00	0	0.00%	0.00%	
Undergraduate Student Satisfaction Survey 2010 	2.38	0.15	1.15	187	22.99%	31.02%	
Undergraduate Student Satisfaction Survey 2009 	2.47	0.05	1.21	198	29.80%	30.30%	
Undergraduate Student Satisfaction Survey 2008 	2.65	-0.13	1.23	300	37.67%	27.00%	
Student Satisfaction Survey 2007 (Upload) 	0.00	2.53	0.00	0	0.00%	0.00%	

0.00 0.66 1.33 1.99 2.65

	 Average 2007-2016 	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
5 or more times	4.39%	0.00%	0.00%	0.00%	2.67%	4.08%	
3-4 times	2.65%	0.00%	0.00%	0.00%	2.67%	2.49%	
Twice	2.88%	0.00%	0.00%	0.00%	2.67%	2.97%	
Once	4.06%	0.00%	0.00%	0.00%	3.60%	4.15%	
Never	86.03%	0.00%	0.00%	0.00%	88.39%	86.32%	
Total Respondents	4902	0	0	0	1610	1447	

During the past academic year, how often have you visited the following offices? If you have visited the office, please rate your overall experience. - Learning Centers

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	3.09	---	1.13	261 7	53.61%	14.79%	
2016 Undergraduate Student Satisfaction Survey 	0.00	3.09	0.00	0	0.00%	0.00%	
2014 Undergraduate Student Satisfaction Survey 	0.00	3.09	0.00	0	0.00%	0.00%	
2012 Undergraduate Student Satisfaction Survey 	0.00	3.09	0.00	0	0.00%	0.00%	
Undergraduate Student Satisfaction Survey 2010 	3.09	0.00	1.14	804	54.10%	15.55%	
Undergraduate Student Satisfaction Survey 2009 	3.13	-0.04	1.10	746	54.29%	12.73%	
Undergraduate Student Satisfaction Survey 2008 	3.06	0.03	1.14	106 7	52.76%	15.65%	
Student Satisfaction Survey 2007 (Upload) 	0.00	3.09	0.00	0	0.00%	0.00%	
	0.00	0.78	1.57	2.35	3.13		

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
5 or more times	28.54%	0.00%	0.00%	0.00%	26.92%	27.82%	
3-4 times	8.71%	0.00%	0.00%	0.00%	8.04%	8.59%	
Twice	8.12%	0.00%	0.00%	0.00%	7.05%	8.31%	
Once	7.87%	0.00%	0.00%	0.00%	7.74%	6.52%	
Never	46.77%	0.00%	0.00%	0.00%	50.25%	48.76%	
Total Respondents	4916	0	0	0	1616	1456	

During the past academic year, how often have you visited the following offices? **If you have visited the office**, please rate your overall experience. - Office of Student Records and Registration

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	2.21	---	1.04	124 3	14.64%	31.46%	
2016 Undergraduate Student Satisfaction Survey 	0.00	2.21	0.00	0	0.00%	0.00%	
2014 Undergraduate Student Satisfaction Survey 	0.00	2.21	0.00	0	0.00%	0.00%	
2012 Undergraduate Student Satisfaction Survey 	0.00	2.21	0.00	0	0.00%	0.00%	
Undergraduate Student Satisfaction Survey 2010 	0.00	2.21	0.00	0	0.00%	0.00%	
Undergraduate Student Satisfaction Survey 2009 	0.00	2.21	0.00	0	0.00%	0.00%	
Undergraduate Student Satisfaction Survey 2008 	2.21	0.00	1.04	124 3	14.64%	31.46%	
Student Satisfaction Survey 2007 (Upload) 	0.00	2.21	0.00	0	0.00%	0.00%	
	0.00	0.55	1.11	1.66	2.21		

	 Average 2007-2016 	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
5 or more times	9.85%	0.00%	0.00%	0.00%	0.00%	0.00%	
3-4 times	15.64%	0.00%	0.00%	0.00%	0.00%	0.00%	
Twice	20.62%	0.00%	0.00%	0.00%	0.00%	0.00%	
Once	21.16%	0.00%	0.00%	0.00%	0.00%	0.00%	
Never	32.74%	0.00%	0.00%	0.00%	0.00%	0.00%	
<i>Total Respondents</i>	1848	0	0	0	0	0	

During the past academic year, how often have you visited the following offices? **If you have visited the office**, please rate your overall experience. - Registrar

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	1.92	---	0.93	1681	7.20%	40.45%	
2016 Undergraduate Student Satisfaction Survey 	0.00	1.92	0.00	0	0.00%	0.00%	
2014 Undergraduate Student Satisfaction Survey 	0.00	1.92	0.00	0	0.00%	0.00%	
2012 Undergraduate Student Satisfaction Survey 	0.00	1.92	0.00	0	0.00%	0.00%	
Undergraduate Student Satisfaction Survey 2010 	1.90	0.02	0.93	955	6.60%	41.88%	
Undergraduate Student Satisfaction Survey 2009 	1.94	-0.02	0.93	726	7.99%	38.57%	
Undergraduate Student Satisfaction Survey 2008 	0.00	1.92	0.00	0	0.00%	0.00%	
Student Satisfaction Survey 2007 (Upload) 	0.00	1.92	0.00	0	0.00%	0.00%	

0.00 0.49 0.97 1.46 1.94

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
5 or more times	3.95%	0.00%	0.00%	0.00%	3.90%	4.01%	
3-4 times	9.67%	0.00%	0.00%	0.00%	11.03%	8.15%	
Twice	19.07%	0.00%	0.00%	0.00%	19.45%	18.65%	
Once	22.21%	0.00%	0.00%	0.00%	24.78%	19.34%	
Never	45.10%	0.00%	0.00%	0.00%	40.83%	49.86%	
Total Respondents	3062	0	0	0	1614	1448	

During the past academic year, how often have you visited the following offices? **If you have visited the office**, please rate your overall experience. - Dean of Students

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	1.66	---	0.94	643	7.00%	59.88%	
2016 Undergraduate Student Satisfaction Survey 	0.00	1.66	0.00	0	0.00%	0.00%	
2014 Undergraduate Student Satisfaction Survey 	0.00	1.66	0.00	0	0.00%	0.00%	
2012 Undergraduate Student Satisfaction Survey 	0.00	1.66	0.00	0	0.00%	0.00%	
Undergraduate Student Satisfaction Survey 2010 	1.68	-0.02	0.93	194	5.67%	58.76%	
Undergraduate Student Satisfaction Survey 2009 	1.61	0.05	0.92	171	6.43%	62.57%	
Undergraduate Student Satisfaction Survey 2008 	1.68	-0.02	0.96	278	8.27%	58.99%	
Student Satisfaction Survey 2007 (Upload) 	0.00	1.66	0.00	0	0.00%	0.00%	

0.00 0.42 0.84 1.26 1.68

	 Average 2007-2016 	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
5 or more times	0.92%	0.00%	0.00%	0.00%	0.68%	0.76%	
3-4 times	1.57%	0.00%	0.00%	0.00%	1.86%	1.24%	
Twice	2.77%	0.00%	0.00%	0.00%	2.41%	2.41%	
Once	7.84%	0.00%	0.00%	0.00%	7.06%	7.38%	
Never	86.90%	0.00%	0.00%	0.00%	87.99%	88.21%	
Total Respondents	4908	0	0	0	1615	1450	

During the past academic year, how often have you visited the following offices? **If you have visited the office, please rate your overall experience.** - Cashiers

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	2.18	---	1.08	2696	16.36%	34.24%	
2016 Undergraduate Student Satisfaction Survey 	0.00	2.18	0.00	0	0.00%	0.00%	
2014 Undergraduate Student Satisfaction Survey 	0.00	2.18	0.00	0	0.00%	0.00%	
2012 Undergraduate Student Satisfaction Survey 	0.00	2.18	0.00	0	0.00%	0.00%	
Undergraduate Student Satisfaction Survey 2010 	2.02	0.16*	1.02	784	12.37%	38.52%	
Undergraduate Student Satisfaction Survey 2009 	2.16	0.02	1.09	765	16.47%	36.21%	
Undergraduate Student Satisfaction Survey 2008 	2.30	-0.12*	1.09	1147	19.01%	29.99%	
Student Satisfaction Survey 2007 (Upload) 	0.00	2.18	0.00	0	0.00%	0.00%	

0.00 0.58 1.15 1.73 2.30

* Indicates statistical significance, p < .05

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
5 or more times	8.99%	0.00%	0.00%	0.00%	6.01%	8.70%	
3-4 times	10.79%	0.00%	0.00%	0.00%	7.87%	10.14%	
Twice	16.38%	0.00%	0.00%	0.00%	16.00%	14.84%	
Once	18.83%	0.00%	0.00%	0.00%	18.72%	19.12%	
Never	45.01%	0.00%	0.00%	0.00%	51.39%	47.20%	
Total Respondents	4903	0	0	0	1613	1449	

During the past academic year, how often have you visited the following offices? **If you have visited the office**, please rate your overall experience. - Center for Orientation, Mentoring, Orientation, Parents and Academic Student Success (COMPASS) - formerly known as First-Year Programs

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	2.17	---	1.19	918	21.79%	41.18%	
2016 Undergraduate Student Satisfaction Survey 	0.00	2.17	0.00	0	0.00%	0.00%	
2014 Undergraduate Student Satisfaction Survey 	0.00	2.17	0.00	0	0.00%	0.00%	
2012 Undergraduate Student Satisfaction Survey 	0.00	2.17	0.00	0	0.00%	0.00%	
Undergraduate Student Satisfaction Survey 2010 	2.10	0.07	1.19	226	20.80%	45.13%	
Undergraduate Student Satisfaction Survey 2009 	2.15	0.03	1.15	304	19.08%	40.79%	
Undergraduate Student Satisfaction Survey 2008 	2.24	-0.06	1.21	388	24.48%	39.18%	
Student Satisfaction Survey 2007 (Upload) 	0.00	2.17	0.00	0	0.00%	0.00%	

0.00 0.56 1.12 1.68 2.24

	 Average 2007-2016 	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
5 or more times	4.09%	0.00%	0.00%	0.00%	2.92%	4.00%	
3-4 times	2.82%	0.00%	0.00%	0.00%	1.92%	3.66%	
Twice	4.13%	0.00%	0.00%	0.00%	2.85%	4.76%	
Once	7.72%	0.00%	0.00%	0.00%	6.33%	8.56%	
Never	81.25%	0.00%	0.00%	0.00%	85.98%	79.02%	
Total Respondents	4895	0	0	0	1612	1449	

During the past academic year, how often have you visited the following offices? If you have visited the office, please rate your overall experience. - Public Safety

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016	1.71	---	0.94	1710	7.54%	55.26%	
2016 Undergraduate Student Satisfaction Survey	0.00	1.71	0.00	0	0.00%	0.00%	
2014 Undergraduate Student Satisfaction Survey	0.00	1.71	0.00	0	0.00%	0.00%	
2012 Undergraduate Student Satisfaction Survey	0.00	1.71	0.00	0	0.00%	0.00%	
Undergraduate Student Satisfaction Survey 2010	1.77	-0.06	1.01	493	9.94%	54.77%	
Undergraduate Student Satisfaction Survey 2009	1.66	0.05	0.90	504	6.35%	57.14%	
Undergraduate Student Satisfaction Survey 2008	1.71	0.00	0.92	713	6.73%	54.28%	
Student Satisfaction Survey 2007 (Upload)	0.00	1.71	0.00	0	0.00%	0.00%	

0.00 0.44 0.89 1.33 1.77

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009	U
5 or more times	2.64%	0.00%	0.00%	0.00%	3.02%	2.21%	
3-4 times	3.95%	0.00%	0.00%	0.00%	3.58%	3.67%	
Twice	9.06%	0.00%	0.00%	0.00%	7.16%	9.06%	
Once	19.32%	0.00%	0.00%	0.00%	16.67%	19.92%	
Never	65.04%	0.00%	0.00%	0.00%	69.57%	65.15%	
Total Respondents	4892	0	0	0	1620	1446	

During the past academic year, how often have you visited the following offices? **If you have visited the office**, please rate your overall experience. - Housing

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016	2.18	---	1.12	992	19.05%	35.79%	
2016 Undergraduate Student Satisfaction Survey	0.00	2.18	0.00	0	0.00%	0.00%	
2014 Undergraduate Student Satisfaction Survey	0.00	2.18	0.00	0	0.00%	0.00%	
2012 Undergraduate Student Satisfaction Survey	0.00	2.18	0.00	0	0.00%	0.00%	
Undergraduate Student Satisfaction Survey 2010	2.18	-0.01	1.13	487	19.92%	35.73%	
Undergraduate Student Satisfaction Survey 2009	2.17	0.01	1.11	505	18.22%	35.84%	
Undergraduate Student Satisfaction Survey 2008	0.00	2.18	0.00	0	0.00%	0.00%	
Student Satisfaction Survey 2007 (Upload)	0.00	2.18	0.00	0	0.00%	0.00%	

0.00 0.55 1.09 1.64 2.18

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009	Undergraduate Student Satisfaction Survey 2008
5 or more times	6.18%	0.00%	0.00%	0.00%	6.01%	6.37%	6.01%
3-4 times	5.04%	0.00%	0.00%	0.00%	4.34%	5.82%	4.34%
Twice	9.62%	0.00%	0.00%	0.00%	9.05%	10.25%	9.05%
Once	11.61%	0.00%	0.00%	0.00%	10.79%	12.53%	10.79%
Never	67.55%	0.00%	0.00%	0.00%	69.81%	65.03%	69.81%
Total Respondents	3057	0	0	0	1613	1444	1444

During the past academic year, how often have you visited the following offices? If you have visited the office, please rate your overall experience. - Graduate School Office

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	1.98	---	1.05	109	11.01%	44.04%	
2016 Undergraduate Student Satisfaction Survey 	0.00	1.98	0.00	0	0.00%	0.00%	
2014 Undergraduate Student Satisfaction Survey 	0.00	1.98	0.00	0	0.00%	0.00%	
2012 Undergraduate Student Satisfaction Survey 	0.00	1.98	0.00	0	0.00%	0.00%	
Undergraduate Student Satisfaction Survey 2010 	1.98	0.00	1.09	52	11.54%	48.08%	
Undergraduate Student Satisfaction Survey 2009 	1.98	0.00	1.01	57	10.53%	40.35%	
Undergraduate Student Satisfaction Survey 2008 	0.00	1.98	0.00	0	0.00%	0.00%	
Student Satisfaction Survey 2007 (Upload) 	0.00	1.98	0.00	0	0.00%	0.00%	

0.00 0.50 0.99 1.49 1.98

	 Average 2007-2016 	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
5 or more times	0.39%	0.00%	0.00%	0.00%	0.37%	0.42%	
3-4 times	0.72%	0.00%	0.00%	0.00%	0.75%	0.70%	
Twice	0.89%	0.00%	0.00%	0.00%	0.56%	1.25%	
Once	1.58%	0.00%	0.00%	0.00%	1.56%	1.60%	
Never	96.42%	0.00%	0.00%	0.00%	96.76%	96.04%	
Total Respondents	3043	0	0	0	1605	1438	

During the past academic year, how often have you visited the following offices? If you have visited the office, please rate your overall experience. - Career Center

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016	3.19	---	0.77	3098	38.28%	2.97%	
2016 Undergraduate Student Satisfaction Survey	0.00	3.19	0.00	0	0.00%	0.00%	
2014 Undergraduate Student Satisfaction Survey	3.10	0.09*	0.79	420	32.86%	3.81%	
2012 Undergraduate Student Satisfaction Survey	3.19	0.00	0.79	783	39.08%	3.32%	
Undergraduate Student Satisfaction Survey 2010	3.11	0.08*	0.80	562	33.99%	3.56%	
Undergraduate Student Satisfaction Survey 2009	3.22	-0.03	0.77	558	40.32%	2.69%	
Undergraduate Student Satisfaction Survey 2008	3.28	-0.09*	0.72	775	42.06%	1.94%	
Student Satisfaction Survey 2007 (Upload)	0.00	3.19	0.00	0	0.00%	0.00%	

0.00 0.82 1.64 2.46 3.28

* Indicates statistical significance, p < .05

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009	Undergraduate Student Satisfaction Survey 2008
Excellent	20.64%	0.00%	16.51%	22.60%	16.90%	21.01%	20.00%
Good	24.51%	0.00%	24.04%	25.55%	23.01%	22.78%	23.00%
Fair	7.17%	0.00%	7.78%	7.75%	8.05%	6.91%	7.00%
Poor	1.60%	0.00%	1.91%	1.92%	1.77%	1.40%	1.00%
No opinion / No basis to judge	46.07%	0.00%	49.76%	42.17%	50.27%	47.90%	49.00%
Total Respondents	5745	0	836	1354	1130	1071	1000

During the past academic year, how often have you visited the following offices? If you have visited the office, please rate your overall experience. - Counseling Services

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016	3.09	---	0.86	1300	36.46%	5.77%	
2016 Undergraduate Student Satisfaction Survey	0.00	3.09	0.00	0	0.00%	0.00%	
2014 Undergraduate Student Satisfaction Survey	3.05	0.04	0.88	267	34.46%	6.74%	
2012 Undergraduate Student Satisfaction Survey	3.20	-0.11*	0.80	451	39.91%	4.21%	
Undergraduate Student Satisfaction Survey 2010	0.00	3.09	0.00	0	0.00%	0.00%	
Undergraduate Student Satisfaction Survey 2009	3.09	0.00	0.91	239	39.33%	7.11%	
Undergraduate Student Satisfaction Survey 2008	2.98	0.11*	0.88	343	31.49%	6.12%	
Student Satisfaction Survey 2007 (Upload)	0.00	3.09	0.00	0	0.00%	0.00%	

0.00 0.80 1.60 2.40 3.20

* Indicates statistical significance, p < .05

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009	Undergraduate Student Satisfaction Survey 2008
Excellent	11.01%	0.00%	11.00%	13.29%	0.00%	10.03%	11.01%
Good	12.70%	0.00%	13.76%	14.92%	0.00%	9.50%	12.70%
Fair	4.74%	0.00%	5.02%	3.69%	0.00%	4.16%	4.74%
Poor	1.74%	0.00%	2.15%	1.40%	0.00%	1.81%	1.74%
No opinion / No basis to judge	69.82%	0.00%	68.06%	66.69%	0.00%	74.49%	69.82%
Total Respondents	4307	0	836	1354	0	937	4307

During the past academic year, how often have you visited the following offices? **If you have visited the office**, please rate your overall experience. - Educational Opportunity Office

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	2.97	---	0.86	209	28.71%	6.70%	
2016 Undergraduate Student Satisfaction Survey	0.00	2.97	0.00	0	0.00%	0.00%	
2014 Undergraduate Student Satisfaction Survey	0.00	2.97	0.00	0	0.00%	0.00%	
2012 Undergraduate Student Satisfaction Survey	0.00	2.97	0.00	0	0.00%	0.00%	
Undergraduate Student Satisfaction Survey 2010	0.00	2.97	0.00	0	0.00%	0.00%	
Undergraduate Student Satisfaction Survey 2009 	3.02	-0.06	0.89	87	33.33%	6.90%	
Undergraduate Student Satisfaction Survey 2008 	2.93	0.04	0.84	122	25.41%	6.56%	
Student Satisfaction Survey 2007 (Upload)	0.00	2.97	0.00	0	0.00%	0.00%	

0.00 0.76 1.51 2.27 3.02

	 Average 2007-2016 	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
Excellent	3.10%	0.00%	0.00%	0.00%	0.00%	3.36%	
Good	4.96%	0.00%	0.00%	0.00%	0.00%	4.29%	
Fair	2.01%	0.00%	0.00%	0.00%	0.00%	1.74%	
Poor	0.72%	0.00%	0.00%	0.00%	0.00%	0.70%	
No opinion / No basis to judge	89.21%	0.00%	0.00%	0.00%	0.00%	89.92%	
<i>Total Respondents</i>	1937	0	0	0	0	863	

During the past academic year, how often have you visited the following offices? **If you have visited the office**, please rate your overall experience. - Financial Aid Office

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016	2.97	---	0.85	394	27.84%	6.47%	
2016 Undergraduate Student Satisfaction Survey	0.00	2.97	0.00	0	0.00%	0.00%	
2014 Undergraduate Student Satisfaction Survey	2.99	-0.02	0.86	533	29.46%	7.13%	
2012 Undergraduate Student Satisfaction Survey	2.97	0.00	0.83	878	26.42%	6.15%	
Undergraduate Student Satisfaction Survey 2010	2.97	-0.01	0.85	835	28.26%	6.23%	
Undergraduate Student Satisfaction Survey 2009	3.08	-0.12*	0.83	754	33.95%	5.04%	
Undergraduate Student Satisfaction Survey 2008	2.86	0.11*	0.86	944	22.99%	7.73%	
Student Satisfaction Survey 2007 (Upload)	0.00	2.97	0.00	0	0.00%	0.00%	

0.00 0.77 1.54 2.31 3.08

* Indicates statistical significance, p < .05

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009	U
Excellent	18.41%	0.00%	18.78%	17.13%	19.00%	22.82%	
Good	31.43%	0.00%	29.90%	32.57%	31.64%	30.57%	
Fair	12.02%	0.00%	10.53%	11.15%	12.40%	10.43%	
Poor	4.28%	0.00%	4.55%	3.99%	4.19%	3.39%	
No opinion / No basis to judge	33.86%	0.00%	36.24%	35.16%	32.77%	32.80%	
Total Respondents	5963	0	836	1354	1242	1122	

During the past academic year, how often have you visited the following offices? If you have visited the office, please rate your overall experience. - Student Activities

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016	3.08	---	0.75	2836	29.72%	3.17%	
2016 Undergraduate Student Satisfaction Survey	0.00	3.08	0.00	0	0.00%	0.00%	
2014 Undergraduate Student Satisfaction Survey	3.08	0.00	0.72	498	28.11%	2.21%	
2012 Undergraduate Student Satisfaction Survey	3.09	-0.01	0.73	858	28.21%	3.61%	
Undergraduate Student Satisfaction Survey 2010	3.05	0.03	0.80	461	30.37%	4.12%	
Undergraduate Student Satisfaction Survey 2009	3.10	-0.02	0.77	453	32.45%	2.87%	
Undergraduate Student Satisfaction Survey 2008	3.08	0.00	0.77	566	30.74%	2.83%	
Student Satisfaction Survey 2007 (Upload)	0.00	3.08	0.00	0	0.00%	0.00%	

0.00 0.78 1.55 2.33 3.10

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009	U
Excellent	15.41%	0.00%	16.75%	17.87%	13.13%	14.89%	
Good	26.99%	0.00%	32.30%	35.89%	21.01%	22.09%	
Fair	7.79%	0.00%	9.21%	7.31%	7.32%	7.60%	
Poor	1.64%	0.00%	1.32%	2.29%	1.78%	1.32%	
No opinion / No basis to judge	48.17%	0.00%	40.43%	36.63%	56.75%	54.10%	
Total Respondents	5472	0	836	1354	1066	987	

During the past academic year, how often have you visited the following offices? If you have visited the office, please rate your overall experience. - International Programs and Services Office

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016	3.11	---	0.91	967	40.33%	7.55%	
2016 Undergraduate Student Satisfaction Survey	0.00	3.11	0.00	0	0.00%	0.00%	
2014 Undergraduate Student Satisfaction Survey	0.00	3.11	0.00	0	0.00%	0.00%	
2012 Undergraduate Student Satisfaction Survey	3.10	0.01	0.87	298	36.58%	6.71%	
Undergraduate Student Satisfaction Survey 2010	3.30	-0.19*	0.89	196	52.04%	6.63%	
Undergraduate Student Satisfaction Survey 2009	3.17	-0.06	0.87	191	41.88%	5.76%	
Undergraduate Student Satisfaction Survey 2008	2.95	0.16*	0.98	282	35.11%	10.28%	
Student Satisfaction Survey 2007 (Upload)	0.00	3.11	0.00	0	0.00%	0.00%	

0.00 0.83 1.65 2.48 3.30

* Indicates statistical significance, p < .05

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009	Undergraduate Student Satisfaction Survey 2008
Excellent	8.96%	0.00%	0.00%	8.05%	10.47%	8.94%	8.94%
Good	8.41%	0.00%	0.00%	9.53%	6.57%	8.27%	8.27%
Fair	3.17%	0.00%	0.00%	2.95%	1.75%	2.91%	2.91%
Poor	1.68%	0.00%	0.00%	1.48%	1.33%	1.23%	1.23%
No opinion / No basis to judge	77.78%	0.00%	0.00%	77.99%	79.88%	78.66%	78.66%
Total Respondents	4352	0	0	1354	974	895	895

During the past academic year, how often have you visited the following offices? **If you have visited the office**, please rate your overall experience. - Learning Centers

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016	3.03	---	0.87	3925	33.78%	6.17%	
2016 Undergraduate Student Satisfaction Survey	0.00	3.03	0.00	0	0.00%	0.00%	
2014 Undergraduate Student Satisfaction Survey	3.12	-0.09*	0.81	521	35.12%	4.80%	
2012 Undergraduate Student Satisfaction Survey	3.17	-0.13*	0.81	865	39.08%	3.12%	
Undergraduate Student Satisfaction Survey 2010	2.96	0.08*	0.91	782	31.59%	7.93%	
Undergraduate Student Satisfaction Survey 2009	3.00	0.04	0.92	737	33.92%	7.87%	
Undergraduate Student Satisfaction Survey 2008	2.96	0.07*	0.88	1020	30.20%	6.86%	
Student Satisfaction Survey 2007 (Upload)	0.00	3.03	0.00	0	0.00%	0.00%	

0.00 0.79 1.59 2.38 3.17

* Indicates statistical significance, p < .05

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009	Undergraduate Student Satisfaction Survey 2008
Excellent	22.44%	0.00%	21.89%	24.96%	20.46%	22.52%	22.44%
Good	27.82%	0.00%	29.07%	26.59%	26.18%	26.31%	27.82%
Fair	12.07%	0.00%	8.37%	10.34%	13.01%	12.34%	12.07%
Poor	4.10%	0.00%	2.99%	1.99%	5.14%	5.23%	4.10%
No opinion / No basis to judge	33.58%	0.00%	37.68%	36.12%	35.21%	33.60%	33.58%
Total Respondents	5909	0	836	1354	1207	1110	5909

During the past academic year, how often have you visited the following offices? If you have visited the office, please rate your overall experience. - Office of Student Records and Registration

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	3.13	---	0.79	1163	34.82%	3.87%	
2016 Undergraduate Student Satisfaction Survey 	0.00	3.13	0.00	0	0.00%	0.00%	
2014 Undergraduate Student Satisfaction Survey 	0.00	3.13	0.00	0	0.00%	0.00%	
2012 Undergraduate Student Satisfaction Survey 	0.00	3.13	0.00	0	0.00%	0.00%	
Undergraduate Student Satisfaction Survey 2010 	0.00	3.13	0.00	0	0.00%	0.00%	
Undergraduate Student Satisfaction Survey 2009 	0.00	3.13	0.00	0	0.00%	0.00%	
Undergraduate Student Satisfaction Survey 2008 	3.13	0.00	0.79	1163	34.82%	3.87%	
Student Satisfaction Survey 2007 (Upload) 	0.00	3.13	0.00	0	0.00%	0.00%	
	0.00	0.78	1.57	2.35	3.13		

	 Average 2007-2016 	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
Excellent	26.89%	0.00%	0.00%	0.00%	0.00%	0.00%	
Good	36.65%	0.00%	0.00%	0.00%	0.00%	0.00%	
Fair	10.69%	0.00%	0.00%	0.00%	0.00%	0.00%	
Poor	2.99%	0.00%	0.00%	0.00%	0.00%	0.00%	
No opinion / No basis to judge	22.78%	0.00%	0.00%	0.00%	0.00%	0.00%	
Total Respondents	1506	0	0	0	0	0	

During the past academic year, how often have you visited the following offices? If you have visited the office, please rate your overall experience. - Registrar

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	3.07	---	0.77	3047	30.39%	3.58%	
2016 Undergraduate Student Satisfaction Survey 	0.00	3.07	0.00	0	0.00%	0.00%	
2014 Undergraduate Student Satisfaction Survey 	3.03	0.04	0.73	550	24.55%	3.64%	
2012 Undergraduate Student Satisfaction Survey 	3.09	-0.02	0.75	883	30.01%	3.28%	
Undergraduate Student Satisfaction Survey 2010 	3.05	0.02	0.80	908	30.62%	3.96%	
Undergraduate Student Satisfaction Survey 2009 	3.11	-0.04	0.80	706	35.13%	3.40%	
Undergraduate Student Satisfaction Survey 2008 	0.00	3.07	0.00	0	0.00%	0.00%	
Student Satisfaction Survey 2007 (Upload) 	0.00	3.07	0.00	0	0.00%	0.00%	

0.00 0.78 1.56 2.33 3.11

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
Excellent	20.29%	0.00%	16.15%	19.57%	21.82%	22.57%	
Good	33.51%	0.00%	38.04%	34.05%	34.22%	28.57%	
Fair	10.59%	0.00%	9.21%	9.45%	12.40%	10.92%	
Poor	2.39%	0.00%	2.39%	2.14%	2.83%	2.18%	
No opinion / No basis to judge	33.22%	0.00%	34.21%	34.79%	28.73%	35.76%	
<i>Total Respondents</i>	4563	0	836	1354	1274	1099	

During the past academic year, how often have you visited the following offices? If you have visited the office, please rate your overall experience. - Dean of Students

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	3.05	---	0.92	1365	36.78%	8.06%	
2016 Undergraduate Student Satisfaction Survey 	0.00	3.05	0.00	0	0.00%	0.00%	
2014 Undergraduate Student Satisfaction Survey 	3.04	0.01	0.91	303	34.98%	8.91%	
2012 Undergraduate Student Satisfaction Survey 	3.08	-0.03	0.87	418	35.41%	6.46%	
Undergraduate Student Satisfaction Survey 2010 	2.98	0.07	1.00	198	38.89%	10.10%	
Undergraduate Student Satisfaction Survey 2009 	3.21	-0.16*	0.86	175	45.14%	4.57%	
Undergraduate Student Satisfaction Survey 2008 	2.96	0.09	0.96	271	33.95%	10.33%	
Student Satisfaction Survey 2007 (Upload) 	0.00	3.05	0.00	0	0.00%	0.00%	

0.00 0.80 1.61 2.41 3.21

* Indicates statistical significance, p < .05

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
Excellent	9.69%	0.00%	12.68%	10.93%	7.91%	8.89%	
Good	10.42%	0.00%	15.67%	13.44%	6.27%	6.97%	
Fair	4.11%	0.00%	4.67%	4.51%	4.11%	2.92%	
Poor	2.12%	0.00%	3.23%	1.99%	2.06%	0.90%	
No opinion / No basis to judge	73.66%	0.00%	63.76%	69.13%	79.65%	80.31%	
Total Respondents	5183	0	836	1354	973	889	

During the past academic year, how often have you visited the following offices? If you have visited the office, please rate your overall experience. - Cashiers

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016	3.24	---	0.76	337 1	41.12%	3.03%	
2016 Undergraduate Student Satisfaction Survey	0.00	3.24	0.00	0	0.00%	0.00%	
2014 Undergraduate Student Satisfaction Survey	0.00	3.24	0.00	0	0.00%	0.00%	
2012 Undergraduate Student Satisfaction Survey	3.20	0.04	0.74	812	36.95%	2.83%	
Undergraduate Student Satisfaction Survey 2010	3.20	0.04	0.80	742	39.62%	4.45%	
Undergraduate Student Satisfaction Survey 2009	3.27	-0.03	0.76	733	43.66%	2.46%	
Undergraduate Student Satisfaction Survey 2008	3.27	-0.03	0.76	108 4	43.54%	2.58%	
Student Satisfaction Survey 2007 (Upload)	0.00	3.24	0.00	0	0.00%	0.00%	

0.00 0.82 1.64 2.45 3.27

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009	U
Excellent	27.12%	0.00%	0.00%	22.16%	24.89%	28.75%	
Good	29.59%	0.00%	0.00%	29.62%	28.45%	28.03%	
Fair	7.26%	0.00%	0.00%	6.50%	6.69%	7.46%	
Poor	2.00%	0.00%	0.00%	1.70%	2.79%	1.62%	
No opinion / No basis to judge	34.03%	0.00%	0.00%	40.03%	37.17%	34.14%	
Total Respondents	5110	0	0	1354	1181	1113	

During the past academic year, how often have you visited the following offices? **If you have visited the office**, please rate your overall experience. - Center for Orientation, Mentoring, Orientation, Parents and Academic Student Success (COMPASS) - formerly known as First-Year Programs

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016	3.18	---	0.87	1340	43.51%	5.45%	
2016 Undergraduate Student Satisfaction Survey	0.00	3.18	0.00	0	0.00%	0.00%	
2014 Undergraduate Student Satisfaction Survey	0.00	3.18	0.00	0	0.00%	0.00%	
2012 Undergraduate Student Satisfaction Survey	3.14	0.04	0.81	450	37.33%	3.78%	
Undergraduate Student Satisfaction Survey 2010	3.08	0.10	0.90	227	37.89%	6.61%	
Undergraduate Student Satisfaction Survey 2009	3.26	-0.08	0.88	303	49.50%	5.94%	
Undergraduate Student Satisfaction Survey 2008	3.23	-0.05	0.92	360	49.72%	6.39%	
Student Satisfaction Survey 2007 (Upload)	0.00	3.18	0.00	0	0.00%	0.00%	

0.00 0.82 1.63 2.45 3.26

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009	U
Excellent	13.14%	0.00%	0.00%	12.41%	8.78%	15.86%	
Good	11.09%	0.00%	0.00%	14.33%	9.08%	10.68%	
Fair	4.33%	0.00%	0.00%	5.24%	3.78%	3.59%	
Poor	1.65%	0.00%	0.00%	1.26%	1.53%	1.90%	
No opinion / No basis to judge	69.79%	0.00%	0.00%	66.77%	76.84%	67.97%	
Total Respondents	4436	0	0	1354	980	946	

During the past academic year, how often have you visited the following offices? If you have visited the office, please rate your overall experience. - Public Safety

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016	2.94	---	0.98	303 3	33.33%	11.57%	
2016 Undergraduate Student Satisfaction Survey	0.00	2.94	0.00	0	0.00%	0.00%	
2014 Undergraduate Student Satisfaction Survey	3.13	-0.19*	0.90	439	41.00%	7.29%	
2012 Undergraduate Student Satisfaction Survey	3.06	-0.12*	0.91	913	36.36%	8.21%	
Undergraduate Student Satisfaction Survey 2010	2.85	0.10*	1.01	486	29.63%	14.40%	
Undergraduate Student Satisfaction Survey 2009	2.85	0.10*	1.04	505	32.28%	15.45%	
Undergraduate Student Satisfaction Survey 2008	2.80	0.14*	1.00	690	27.83%	13.91%	
Student Satisfaction Survey 2007 (Upload)	0.00	2.94	0.00	0	0.00%	0.00%	

0.00 0.78 1.57 2.35 3.13

* Indicates statistical significance, p < .05

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009	Undergraduate Student Satisfaction Survey 2008
Excellent	18.12%	0.00%	21.53%	24.52%	13.20%	16.01%	13.91%
Good	21.25%	0.00%	20.22%	28.29%	17.69%	17.58%	15.45%
Fair	8.69%	0.00%	6.94%	9.08%	7.24%	8.35%	7.29%
Poor	6.29%	0.00%	3.83%	5.54%	6.42%	7.66%	8.21%
No opinion / No basis to judge	45.65%	0.00%	47.49%	32.57%	55.45%	50.39%	27.83%
Total Respondents	5580	0	836	1354	1091	1018	690

During the past academic year, how often have you visited the following offices? If you have visited the office, please rate your overall experience. - Housing

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	2.81	---	0.98	2209	27.52%	13.04%	
2016 Undergraduate Student Satisfaction Survey 	0.00	2.81	0.00	0	0.00%	0.00%	
2014 Undergraduate Student Satisfaction Survey 	2.63	0.19*	0.99	480	21.04%	15.83%	
2012 Undergraduate Student Satisfaction Survey 	2.75	0.06	0.98	772	24.87%	13.86%	
Undergraduate Student Satisfaction Survey 2010 	2.95	-0.14*	0.93	466	31.12%	9.87%	
Undergraduate Student Satisfaction Survey 2009 	2.96	-0.15*	0.98	491	34.62%	12.02%	
Undergraduate Student Satisfaction Survey 2008 	0.00	2.81	0.00	0	0.00%	0.00%	
Student Satisfaction Survey 2007 (Upload) 	0.00	2.81	0.00	0	0.00%	0.00%	

0.00 0.74 1.48 2.22 2.96

* Indicates statistical significance, p < .05

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
Excellent	14.22%	0.00%	12.08%	14.18%	13.50%	16.80%	
Good	20.39%	0.00%	21.05%	22.38%	18.72%	18.97%	
Fair	10.31%	0.00%	15.19%	12.56%	6.89%	6.92%	
Poor	6.74%	0.00%	9.09%	7.90%	4.28%	5.83%	
No opinion / No basis to judge	48.34%	0.00%	42.58%	42.98%	56.61%	51.48%	
Total Respondents	4276	0	836	1354	1074	1012	

During the past academic year, how often have you visited the following offices? If you have visited the office, please rate your overall experience. - Graduate School Office

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016	2.99	---	0.88	354	31.92%	5.93%	
2016 Undergraduate Student Satisfaction Survey	0.00	2.99	0.00	0	0.00%	0.00%	
2014 Undergraduate Student Satisfaction Survey	2.83	0.16	0.92	84	25.00%	9.52%	
2012 Undergraduate Student Satisfaction Survey	2.99	0.00	0.83	149	30.20%	4.03%	
Undergraduate Student Satisfaction Survey 2010	2.91	0.07	1.03	58	37.93%	10.34%	
Undergraduate Student Satisfaction Survey 2009	3.25	-0.27*	0.72	63	39.68%	1.59%	
Undergraduate Student Satisfaction Survey 2008	0.00	2.99	0.00	0	0.00%	0.00%	
Student Satisfaction Survey 2007 (Upload)	0.00	2.99	0.00	0	0.00%	0.00%	

0.00 0.81 1.63 2.44 3.25

* Indicates statistical significance, p < .05

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009	Undergraduate Student Satisfaction Survey 2008	Undergraduate Student Satisfaction Survey 2007 (Upload)
Excellent	2.84%	0.00%	2.51%	3.32%	2.37%	2.92%	0.00%	0.00%
Good	3.65%	0.00%	4.31%	4.73%	1.62%	3.50%	0.00%	0.00%
Fair	1.89%	0.00%	2.27%	2.51%	1.62%	0.82%	0.00%	0.00%
Poor	0.53%	0.00%	0.96%	0.44%	0.65%	0.12%	0.00%	0.00%
No opinion / No basis to judge	91.09%	0.00%	89.95%	89.00%	93.74%	92.65%	0.00%	0.00%
<i>Total Respondents</i>	3974	0	836	1354	927	857	0	0

Please rate the quality of the following at Michigan Tech: - Library services

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016	3.23	---	0.68	845 6	35.60%	1.73%	
2016 Undergraduate Student Satisfaction Survey	0.00	3.23	0.00	0	0.00%	0.00%	
2014 Undergraduate Student Satisfaction Survey	3.13	0.09*	0.74	772	32.12%	2.98%	
2012 Undergraduate Student Satisfaction Survey	3.32	-0.09*	0.66	120 1	41.88%	1.00%	
Undergraduate Student Satisfaction Survey 2010	3.25	-0.02	0.65	151 0	35.89%	1.13%	
Undergraduate Student Satisfaction Survey 2009	3.26	-0.03	0.66	137 6	36.99%	1.38%	
Undergraduate Student Satisfaction Survey 2008	3.28	-0.05*	0.67	171 1	38.98%	1.29%	
Student Satisfaction Survey 2007 (Upload)	3.12	0.11*	0.70	188 6	28.69%	2.81%	

0.00 0.83 1.66 2.49 3.32

* Indicates statistical significance, p < .05

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009	Undergraduate Student Satisfaction Survey 2008
Excellent	33.38%	0.00%	29.70%	37.23%	33.33%	34.74%	
Good	50.09%	0.00%	48.26%	44.04%	50.80%	50.03%	
Fair	8.68%	0.00%	11.74%	6.74%	7.69%	7.85%	
Poor	1.62%	0.00%	2.75%	0.89%	1.05%	1.30%	
No opinion / No basis to judge	6.23%	0.00%	7.54%	11.10%	7.13%	6.08%	
Total Respondents	9018	0	835	1351	1626	1465	

Please rate the quality of the following at Michigan Tech: - Co-op and internship opportunities

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	2.90	---	0.95	7190	30.58%	9.92%	
2016 Undergraduate Student Satisfaction Survey 	3.03	-0.13*	1.00	554	40.97%	10.65%	
2014 Undergraduate Student Satisfaction Survey 	2.99	-0.09*	0.96	494	35.02%	10.12%	
2012 Undergraduate Student Satisfaction Survey 	2.92	-0.02	0.96	913	32.09%	10.19%	
Undergraduate Student Satisfaction Survey 2010 	2.68	0.22*	0.94	1167	20.82%	12.51%	
Undergraduate Student Satisfaction Survey 2009 	2.84	0.06	0.92	1033	27.01%	8.03%	
Undergraduate Student Satisfaction Survey 2008 	3.12	-0.22*	0.91	1293	41.07%	7.12%	
Student Satisfaction Survey 2007 (Upload) 	2.83	0.06*	0.94	1736	26.09%	10.94%	

2.50 2.66 2.81 2.97 3.12

* Indicates statistical significance, p < .05

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
Excellent	22.46%	24.57%	20.69%	21.74%	14.93%	19.07%	
Good	28.24%	19.05%	22.97%	25.67%	27.95%	26.66%	
Fair	15.47%	9.96%	9.45%	13.43%	19.84%	19.21%	
Poor	7.28%	6.39%	5.98%	6.90%	8.97%	5.67%	
No opinion / No basis to judge	22.77%	0.00%	40.91%	32.27%	28.32%	29.39%	
Total Respondents	9789	924	836	1348	1628	1463	

Please rate the quality of the following at Michigan Tech: - Study abroad opportunities

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	2.98	---	0.80	539 4	26.59%	4.06%	
2016 Undergraduate Student Satisfaction Survey 	3.08	-0.10*	0.85	345	34.20%	5.80%	
2014 Undergraduate Student Satisfaction Survey 	3.05	-0.07	0.83	294	31.29%	5.78%	
2012 Undergraduate Student Satisfaction Survey 	3.00	-0.02	0.85	635	31.02%	5.35%	
Undergraduate Student Satisfaction Survey 2010 	2.90	0.08*	0.81	902	23.17%	5.10%	
Undergraduate Student Satisfaction Survey 2009 	2.96	0.02	0.78	779	25.16%	3.08%	
Undergraduate Student Satisfaction Survey 2008 	3.06	-0.08*	0.78	100 2	30.74%	3.09%	
Student Satisfaction Survey 2007 (Upload) 	2.93	0.04	0.75	143 7	21.85%	3.27%	

2.70 2.80 2.89 2.99 3.08

* Indicates statistical significance, p < .05

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
Excellent	15.12%	12.74%	11.04%	14.61%	12.85%	13.40%	
Good	27.61%	16.74%	16.93%	20.40%	26.94%	25.77%	
Fair	11.83%	5.62%	5.28%	9.57%	12.85%	12.44%	
Poor	2.31%	2.16%	2.04%	2.52%	2.83%	1.64%	
No opinion / No basis to judge	37.01%	0.00%	64.71%	52.89%	44.53%	46.75%	
<i>Total Respondents</i>	9485	926	833	1348	1626	1463	

Please rate the quality of the following at Michigan Tech: - Memorial Union

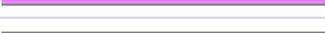
	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	2.90	---	0.78	872 3	20.68%	5.51%	
2016 Undergraduate Student Satisfaction Survey 	2.97	-0.08*	0.82	644	26.86%	5.43%	
2014 Undergraduate Student Satisfaction Survey 	2.87	0.03	0.80	641	19.81%	6.24%	
2012 Undergraduate Student Satisfaction Survey 	3.01	-0.11*	0.75	110 2	24.41%	4.08%	
Undergraduate Student Satisfaction Survey 2010 	2.91	-0.01	0.79	146 4	21.45%	5.40%	
Undergraduate Student Satisfaction Survey 2009 	2.90	0.00	0.78	134 0	20.60%	5.22%	
Undergraduate Student Satisfaction Survey 2008 	2.90	0.00	0.81	171 1	22.44%	5.67%	
Student Satisfaction Survey 2007 (Upload) 	2.80	0.10*	0.76	182 1	14.33%	6.32%	

2.60 2.70 2.81 2.91 3.01

* Indicates statistical significance, p < .05

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
Excellent	18.29%	18.72%	15.28%	19.90%	19.31%	18.88%	
Good	47.70%	34.20%	41.52%	46.01%	48.09%	49.11%	
Fair	17.56%	12.99%	15.52%	12.28%	17.77%	18.88%	
Poor	4.88%	3.79%	4.81%	3.33%	4.86%	4.79%	
No opinion / No basis to judge	8.75%	0.00%	22.86%	18.49%	9.96%	8.34%	
Total Respondents	9866	924	831	1352	1626	1462	

Please rate the quality of the following at Michigan Tech: - Student Development Complex

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	3.32	---	0.68	945 4	42.78%	1.28%	
2016 Undergraduate Student Satisfaction Survey 	3.32	0.00	0.70	843	44.13%	1.54%	
2014 Undergraduate Student Satisfaction Survey 	3.32	0.00	0.69	765	42.75%	1.96%	
2012 Undergraduate Student Satisfaction Survey 	3.34	-0.02	0.67	126 3	43.55%	1.11%	
Undergraduate Student Satisfaction Survey 2010 	3.36	-0.04*	0.68	156 0	46.03%	1.41%	
Undergraduate Student Satisfaction Survey 2009 	3.34	-0.02	0.68	137 2	44.61%	1.24%	
Undergraduate Student Satisfaction Survey 2008 	3.37	-0.05*	0.66	174 8	46.68%	0.57%	
Student Satisfaction Survey 2007 (Upload) 	3.21	0.10*	0.67	190 3	34.10%	1.58%	

3.10 3.17 3.24 3.30 3.37

* Indicates statistical significance, p < .05

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
Excellent	40.66%	40.09%	39.35%	40.86%	44.16%	41.83%	
Good	45.25%	41.16%	44.77%	44.80%	43.23%	42.93%	
Fair	7.92%	8.19%	6.14%	7.13%	7.20%	7.86%	
Poor	1.22%	1.40%	1.81%	1.04%	1.35%	1.16%	
No opinion / No basis to judge	4.10%	0.00%	7.94%	6.17%	4.06%	6.22%	
Total Respondents	9947	928	831	1346	1626	1463	

Please rate the quality of the following at Michigan Tech: - Arts and cultural programs on campus

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	2.81	---	0.82	6246	18.99%	6.76%	
2016 Undergraduate Student Satisfaction Survey 	3.00	-0.19*	0.88	452	31.19%	7.30%	
2014 Undergraduate Student Satisfaction Survey 	2.95	-0.14*	0.78	369	23.04%	4.88%	
2012 Undergraduate Student Satisfaction Survey 	2.98	-0.16*	0.79	762	25.72%	4.59%	
Undergraduate Student Satisfaction Survey 2010 	2.69	0.12*	0.84	990	15.25%	8.89%	
Undergraduate Student Satisfaction Survey 2009 	2.77	0.04	0.84	950	18.32%	7.89%	
Undergraduate Student Satisfaction Survey 2008 	2.77	0.04	0.82	1249	18.25%	6.24%	
Student Satisfaction Survey 2007 (Upload) 	2.78	0.03	0.77	1474	14.31%	6.45%	

2.50 2.63 2.75 2.88 3.00

* Indicates statistical significance, p < .05

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
Excellent	12.47%	15.33%	10.25%	14.49%	9.29%	11.92%	
Good	32.82%	22.28%	23.88%	28.53%	28.78%	31.23%	
Fair	15.95%	7.93%	8.20%	10.72%	17.40%	16.78%	
Poor	4.44%	3.59%	2.17%	2.59%	5.41%	5.14%	
No opinion / No basis to judge	29.40%	0.00%	55.49%	43.68%	39.11%	34.93%	
Total Respondents	9510	920	829	1353	1626	1460	

Please rate the quality of the following at Michigan Tech: - Living conditions in the residence halls

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	2.74	---	0.83	747 2	16.41%	8.16%	
2016 Undergraduate Student Satisfaction Survey 	2.59	0.15*	0.87	685	13.72%	11.97%	
2014 Undergraduate Student Satisfaction Survey 	2.63	0.10*	0.86	531	14.31%	10.92%	
2012 Undergraduate Student Satisfaction Survey 	2.78	-0.04	0.86	897	19.62%	8.81%	
Undergraduate Student Satisfaction Survey 2010 	2.73	0.01	0.83	119 8	16.69%	8.26%	
Undergraduate Student Satisfaction Survey 2009 	2.77	-0.04	0.82	106 2	17.42%	7.06%	
Undergraduate Student Satisfaction Survey 2008 	2.79	-0.05*	0.83	143 3	19.12%	7.05%	
Student Satisfaction Survey 2007 (Upload) 	2.74	0.00	0.77	166 6	13.27%	6.96%	

2.40 2.50 2.60 2.69 2.79

* Indicates statistical significance, p < .05

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
Excellent	12.62%	10.15%	9.11%	13.03%	12.30%	12.71%	
Good	37.69%	32.07%	29.02%	31.61%	35.24%	36.26%	
Fair	20.33%	22.89%	18.59%	15.91%	20.05%	18.82%	
Poor	6.28%	8.86%	6.95%	5.85%	6.09%	5.15%	
No opinion / No basis to judge	20.59%	0.00%	36.33%	33.60%	26.32%	27.06%	
<i>Total Respondents</i>	9713	926	834	1351	1626	1456	

Please rate the quality of the following at Michigan Tech: - On-campus job opportunities

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	2.71	---	0.91	745 4	20.23%	10.85%	
2016 Undergraduate Student Satisfaction Survey 	2.81	-0.10*	0.94	620	25.81%	10.97%	
2014 Undergraduate Student Satisfaction Survey 	2.66	0.05	1.01	520	23.08%	16.54%	
2012 Undergraduate Student Satisfaction Survey 	2.81	-0.09*	0.92	977	24.46%	10.34%	
Undergraduate Student Satisfaction Survey 2010 	2.61	0.10*	0.91	120 7	16.65%	12.68%	
Undergraduate Student Satisfaction Survey 2009 	2.67	0.04	0.94	107 6	21.38%	11.90%	
Undergraduate Student Satisfaction Survey 2008 	2.73	-0.02	0.88	134 7	19.67%	9.65%	
Student Satisfaction Survey 2007 (Upload) 	2.72	-0.01	0.84	170 7	17.16%	8.38%	

2.50 2.58 2.66 2.73 2.81

* Indicates statistical significance, p < .05

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
Excellent	15.47%	17.39%	14.41%	17.69%	12.36%	15.74%	
Good	31.93%	27.17%	22.81%	30.42%	30.01%	26.90%	
Fair	20.78%	15.43%	14.89%	16.73%	22.45%	22.25%	
Poor	8.30%	7.39%	10.32%	7.48%	9.41%	8.76%	
No opinion / No basis to judge	20.45%	0.00%	37.58%	27.68%	25.77%	26.35%	
Total Respondents	9747	920	833	1351	1626	1461	

Please rate the quality of the following at Michigan Tech: - Mont Ripley Ski Hill

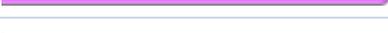
	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016	3.34	---	0.70	360 5	45.66%	1.78%	
2016 Undergraduate Student Satisfaction Survey	3.38	-0.04	0.68	506	48.22%	1.38%	
2014 Undergraduate Student Satisfaction Survey	3.41	-0.08*	0.67	443	50.11%	1.58%	
2012 Undergraduate Student Satisfaction Survey	3.40	-0.06*	0.69	798	50.50%	1.25%	
Undergraduate Student Satisfaction Survey 2010	3.28	0.05*	0.72	103 6	41.70%	2.12%	
Undergraduate Student Satisfaction Survey 2009	3.28	0.06*	0.73	822	41.97%	2.19%	
Undergraduate Student Satisfaction Survey 2008	0.00	3.34	0.00	0	0.00%	0.00%	
Student Satisfaction Survey 2007 (Upload)	0.00	3.34	0.00	0	0.00%	0.00%	

0.00 0.85 1.71 2.56 3.41

* Indicates statistical significance, p < .05

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009	Undergraduate Student Satisfaction Survey 2008	Undergraduate Student Satisfaction Survey 2007 (Upload)
Excellent	26.57%	26.32%	26.62%	29.81%	26.60%	23.65%	26.60%	23.65%
Good	25.74%	23.52%	22.66%	23.74%	30.05%	25.98%	30.05%	25.98%
Fair	4.84%	3.99%	3.00%	4.73%	5.79%	5.48%	5.79%	5.48%
Poor	1.03%	0.76%	0.84%	0.74%	1.35%	1.23%	1.35%	1.23%
No opinion / No basis to judge	35.02%	0.00%	46.88%	40.98%	36.21%	43.66%	36.21%	43.66%
Total Respondents	6196	927	834	1352	1624	1459	1624	1459

Please rate the quality of the following at Michigan Tech: - Portage Lake Golf Course

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	3.31	---	0.73	1876	44.35%	2.29%	
2016 Undergraduate Student Satisfaction Survey 	3.37	-0.07	0.74	217	49.77%	2.76%	
2014 Undergraduate Student Satisfaction Survey 	3.30	0.01	0.70	218	42.20%	1.38%	
2012 Undergraduate Student Satisfaction Survey 	3.35	-0.04	0.76	424	49.29%	3.07%	
Undergraduate Student Satisfaction Survey 2010 	3.27	0.04	0.73	549	41.17%	2.55%	
Undergraduate Student Satisfaction Survey 2009 	3.29	0.01	0.70	468	42.09%	1.50%	
Undergraduate Student Satisfaction Survey 2008 	0.00	3.31	0.00	0	0.00%	0.00%	
Student Satisfaction Survey 2007 (Upload) 	0.00	3.31	0.00	0	0.00%	0.00%	

0.00 0.84 1.69 2.53 3.37

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
Excellent	13.44%	11.70%	11.04%	15.47%	13.89%	13.51%	
Good	13.44%	9.53%	12.24%	12.29%	15.80%	15.02%	
Fair	2.73%	1.63%	2.52%	2.66%	3.20%	3.09%	
Poor	0.69%	0.65%	0.36%	0.96%	0.86%	0.48%	
No opinion / No basis to judge	58.30%	0.00%	73.83%	68.62%	66.26%	67.90%	
<i>Total Respondents</i>	6192	923	833	1351	1627	1458	

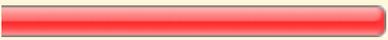
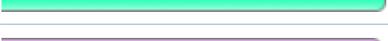
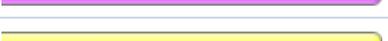
Please rate the quality of the following at Michigan Tech: - Gates Tennis Center

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016	3.10	---	0.81	1453	33.72%	4.61%	
2016 Undergraduate Student Satisfaction Survey	3.21	-0.11	0.72	163	36.81%	1.84%	
2014 Undergraduate Student Satisfaction Survey	3.04	0.07	0.82	166	30.72%	4.82%	
2012 Undergraduate Student Satisfaction Survey	3.19	-0.09	0.77	322	38.20%	3.11%	
Undergraduate Student Satisfaction Survey 2010	3.04	0.06	0.83	413	30.27%	6.54%	
Undergraduate Student Satisfaction Survey 2009	3.07	0.03	0.84	389	33.68%	4.88%	
Undergraduate Student Satisfaction Survey 2008	0.00	3.10	0.00	0	0.00%	0.00%	
Student Satisfaction Survey 2007 (Upload)	0.00	3.10	0.00	0	0.00%	0.00%	

0.00 0.80 1.61 2.41 3.21

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009	Undergraduate Student Satisfaction Survey 2008	Undergraduate Student Satisfaction Survey 2007 (Upload)
Excellent	7.93%	6.51%	6.14%	9.10%	7.70%	9.01%	11.90%	11.90%
Good	11.11%	8.79%	9.39%	10.95%	12.75%	11.90%	11.90%	11.90%
Fair	3.38%	2.06%	3.49%	3.03%	3.33%	4.54%	4.54%	4.54%
Poor	1.08%	0.33%	0.96%	0.74%	1.66%	1.31%	1.31%	1.31%
No opinion / No basis to judge	64.23%	0.00%	80.02%	76.17%	74.57%	73.25%	73.25%	73.25%
Total Respondents	6181	921	831	1351	1624	1454	1454	1454

In thinking overall about staff that you have come into contact with at Michigan Tech, please indicate your level of agreement with the following. - Staff members are professional.

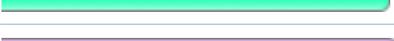
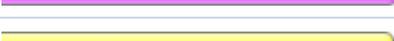
	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	3.45	---	0.61	773 4	49.87%	0.84%	
2016 Undergraduate Student Satisfaction Survey 	3.55	-0.10*	0.58	858	58.74%	0.47%	
2014 Undergraduate Student Satisfaction Survey 	3.46	-0.01	0.64	778	52.57%	1.16%	
2012 Undergraduate Student Satisfaction Survey 	3.47	-0.03	0.58	126 6	51.34%	0.47%	
Undergraduate Student Satisfaction Survey 2010 	3.43	0.02	0.61	159 1	48.52%	0.88%	
Undergraduate Student Satisfaction Survey 2009 	3.42	0.03	0.62	142 5	48.00%	1.33%	
Undergraduate Student Satisfaction Survey 2008 	3.41	0.04*	0.60	181 6	46.15%	0.72%	
Student Satisfaction Survey 2007 (Upload) 	0.00	3.45	0.00	0	0.00%	0.00%	

0.00 0.89 1.78 2.66 3.55

* Indicates statistical significance, p < .05

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
Strongly agree	49.10%	57.86%	51.64%	50.00%	47.86%	47.43%	
Somewhat agree	45.08%	36.97%	41.04%	44.08%	46.31%	46.81%	
Somewhat disagree	3.45%	3.21%	4.42%	2.85%	3.60%	3.26%	
Strongly disagree	0.83%	0.46%	1.14%	0.46%	0.87%	1.32%	
No opinion / No basis to judge	1.54%	1.49%	1.77%	2.62%	1.36%	1.18%	
Total Respondents	7855	871	792	1300	1613	1442	

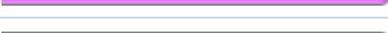
In thinking overall about staff that you have come into contact with at Michigan Tech, please indicate your level of agreement with the following. - Staff members express a willingness to help.

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	3.39	---	0.65	769 3	46.59%	1.14%	
2016 Undergraduate Student Satisfaction Survey 	3.42	-0.03	0.65	850	50.00%	0.94%	
2014 Undergraduate Student Satisfaction Survey 	3.35	0.04	0.64	771	43.19%	0.78%	
2012 Undergraduate Student Satisfaction Survey 	3.39	0.00	0.63	125 6	46.02%	1.11%	
Undergraduate Student Satisfaction Survey 2010 	3.36	0.02	0.66	158 6	44.96%	1.58%	
Undergraduate Student Satisfaction Survey 2009 	3.42	-0.03	0.66	142 3	49.96%	1.62%	
Undergraduate Student Satisfaction Survey 2008 	3.38	0.01	0.63	180 7	45.60%	0.66%	
Student Satisfaction Survey 2007 (Upload) 	0.00	3.39	0.00	0	0.00%	0.00%	

0.00 0.86 1.71 2.57 3.42

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
Strongly agree	45.77%	49.02%	42.31%	44.63%	44.31%	49.38%	
Somewhat agree	45.75%	41.87%	47.90%	46.72%	47.17%	43.06%	
Somewhat disagree	5.59%	6.23%	6.99%	4.56%	5.53%	4.79%	
Strongly disagree	1.12%	0.92%	0.76%	1.08%	1.55%	1.60%	
No opinion / No basis to judge	1.76%	1.96%	2.03%	3.01%	1.43%	1.18%	
<i>Total Respondents</i>	7831	867	787	1295	1609	1440	

In thinking overall about staff that you have come into contact with at Michigan Tech, please indicate your level of agreement with the following. - Staff members are genuinely interested in serving students.

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	3.25	---	0.72	764 1	39.31%	2.47%	
2016 Undergraduate Student Satisfaction Survey 	3.31	-0.06*	0.72	842	43.94%	2.38%	
2014 Undergraduate Student Satisfaction Survey 	3.25	0.00	0.73	767	39.63%	2.48%	
2012 Undergraduate Student Satisfaction Survey 	3.27	-0.02	0.71	125 0	39.92%	2.08%	
Undergraduate Student Satisfaction Survey 2010 	3.20	0.05*	0.74	157 6	36.23%	2.86%	
Undergraduate Student Satisfaction Survey 2009 	3.26	-0.01	0.74	141 5	40.92%	3.25%	
Undergraduate Student Satisfaction Survey 2008 	3.24	0.01	0.71	179 1	38.02%	1.84%	
Student Satisfaction Survey 2007 (Upload) 	0.00	3.25	0.00	0	0.00%	0.00%	

0.00 0.83 1.66 2.48 3.31

* Indicates statistical significance, p < .05

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
Strongly agree	38.37%	42.68%	38.53%	38.53%	35.49%	40.21%	
Somewhat agree	47.59%	44.29%	46.77%	47.41%	49.41%	46.94%	
Somewhat disagree	9.22%	7.84%	9.51%	8.57%	10.25%	7.92%	
Strongly disagree	2.41%	2.31%	2.41%	2.01%	2.80%	3.19%	
No opinion / No basis to judge	2.40%	2.88%	2.79%	3.47%	2.05%	1.74%	
Total Respondents	7829	867	789	1295	1609	1440	

In thinking overall about staff that you have come into contact with at Michigan Tech, please indicate your level of agreement with the following. - Staff members make an attempt to understand my specific needs.

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016	3.19	---	0.74	748	36.37%	2.78%	
2016 Undergraduate Student Satisfaction Survey	3.24	-0.04	0.75	819	39.80%	2.69%	
2014 Undergraduate Student Satisfaction Survey	3.19	0.00	0.75	744	36.29%	2.96%	
2012 Undergraduate Student Satisfaction Survey	3.21	-0.01	0.74	1226	37.03%	2.69%	
Undergraduate Student Satisfaction Survey 2010	3.15	0.05*	0.77	1554	34.43%	3.60%	
Undergraduate Student Satisfaction Survey 2009	3.23	-0.04	0.73	1393	38.33%	2.66%	
Undergraduate Student Satisfaction Survey 2008	3.17	0.02	0.73	1748	34.50%	2.17%	
Student Satisfaction Survey 2007 (Upload)	0.00	3.19	0.00	0	0.00%	0.00%	

0.00 0.81 1.62 2.43 3.24

* Indicates statistical significance, p < .05

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009	Undergraduate Student Satisfaction Survey 2008
Strongly agree	34.79%	37.64%	34.31%	35.03%	33.31%	37.13%	34.50%
Somewhat agree	47.13%	44.11%	46.89%	46.60%	47.88%	47.36%	47.17%
Somewhat disagree	11.07%	10.28%	10.55%	10.42%	12.08%	9.81%	10.42%
Strongly disagree	2.66%	2.54%	2.80%	2.55%	3.49%	2.57%	2.55%
No opinion / No basis to judge	4.36%	5.43%	5.46%	5.40%	3.24%	3.13%	3.96%
Total Respondents	7825	866	787	1296	1606	1438	1748

In thinking overall about staff that you have come into contact with at Michigan Tech, please indicate your level of agreement with the following. - Staff members are friendly.

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016	3.42	---	0.64	769	49.27%	1.08%	
2016 Undergraduate Student Satisfaction Survey	3.49	-0.07*	0.64	849	55.71%	1.41%	
2014 Undergraduate Student Satisfaction Survey	3.42	0.00	0.64	771	49.55%	0.91%	
2012 Undergraduate Student Satisfaction Survey	3.43	-0.01	0.65	1261	50.52%	1.27%	
Undergraduate Student Satisfaction Survey 2010	3.38	0.04*	0.65	1583	45.99%	1.33%	
Undergraduate Student Satisfaction Survey 2009	3.45	-0.03	0.63	1422	51.27%	1.13%	
Undergraduate Student Satisfaction Survey 2008	3.40	0.02	0.61	1809	46.55%	0.61%	
Student Satisfaction Survey 2007 (Upload)	0.00	3.42	0.00	0	0.00%	0.00%	

0.00 0.87 1.75 2.62 3.49

* Indicates statistical significance, p < .05

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009	Undergraduate Student Satisfaction Survey 2008
Strongly agree	48.50%	54.68%	48.35%	49.08%	45.44%	50.84%	50.84%
Somewhat agree	44.19%	38.38%	43.04%	42.06%	46.75%	43.38%	43.38%
Somewhat disagree	4.69%	3.70%	5.32%	4.78%	5.31%	3.84%	3.84%
Strongly disagree	1.06%	1.39%	0.89%	1.23%	1.31%	1.12%	1.12%
No opinion / No basis to judge	1.56%	1.85%	2.41%	2.85%	1.19%	0.84%	0.84%
Total Respondents	7817	865	790	1298	1602	1434	1434

How many Michigan Tech faculty members do you know well enough to ask for a recommendation or for advice?

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009	Undergraduate Student Satisfaction Survey 2008
None	17.11%	15.94%	18.62%	17.37%	17.04%	16.66%	16.66%
1	16.45%	14.45%	14.84%	16.22%	19.14%	15.20%	15.20%
2	26.05%	26.38%	25.79%	27.21%	26.08%	27.20%	27.20%
3	18.96%	20.53%	18.87%	19.68%	17.97%	18.25%	18.25%
4	8.01%	9.29%	7.17%	7.38%	7.19%	8.40%	8.40%
More than 5	13.42%	13.42%	14.72%	12.14%	12.58%	14.30%	14.30%
Total Respondents	7862	872	795	1301	1614	1441	1441

How many Michigan Tech staff members do you know well enough to ask for a recommendation or for advice?

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009	Undergraduate Student Satisfaction Survey 2008
None	29.58%	32.99%	31.23%	30.75%	28.47%	28.09%	
1	19.42%	18.10%	19.14%	20.22%	19.74%	20.46%	
2	21.14%	19.47%	19.27%	21.21%	22.15%	21.29%	
3	12.45%	13.06%	13.85%	11.45%	12.07%	11.86%	
4	5.01%	5.15%	4.03%	4.23%	5.45%	5.20%	
More than 5	12.40%	11.23%	12.47%	12.14%	12.13%	13.11%	
<i>Total Respondents</i>	7863	873	794	1301	1616	1442	

Since enrolling at Michigan Tech, do you feel that your skills and abilities in the following areas have increased? - Ability to interact with people who are different from you

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016	2.76	---	0.96	7500	23.93%	13.00%	
2016 Undergraduate Student Satisfaction Survey	2.80	-0.04	0.97	822	26.64%	12.77%	
2014 Undergraduate Student Satisfaction Survey	2.76	0.00	0.96	756	24.47%	12.57%	
2012 Undergraduate Student Satisfaction Survey	2.82	-0.06*	0.93	1222	24.88%	11.05%	
Undergraduate Student Satisfaction Survey 2010	2.65	0.11*	0.97	1556	19.67%	15.68%	
Undergraduate Student Satisfaction Survey 2009	2.75	0.01	0.98	1368	25.07%	13.23%	
Undergraduate Student Satisfaction Survey 2008	2.80	-0.04	0.95	1776	24.66%	12.11%	
Student Satisfaction Survey 2007 (Upload)	0.00	2.76	0.00	0	0.00%	0.00%	

* Indicates statistical significance, p < .05

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009
Significant increase	23.28%	26.13%	24.15%	24.15%	19.14%	24.15%
Moderate increase	39.81%	38.90%	39.16%	41.70%	40.34%	36.62%
Slight increase	21.55%	20.53%	22.98%	20.49%	22.58%	22.82%
No increase	12.65%	12.53%	12.40%	10.72%	15.26%	12.75%
Don't know/No basis to judge	2.71%	1.91%	1.31%	2.94%	2.69%	3.66%
Total Respondents	7709	838	766	1259	1599	1420

Since enrolling at Michigan Tech, do you feel that your skills and abilities in the following areas have increased? - Ability to think critically about a problem or issue



	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009
Significant increase	31.21%	0.00%	30.15%	32.01%	28.02%	32.91%
Moderate increase	43.05%	0.00%	40.59%	43.29%	43.84%	42.42%
Slight increase	17.87%	0.00%	18.94%	18.11%	19.14%	17.69%
No increase	6.12%	0.00%	7.99%	4.61%	7.19%	5.50%
Don't know/No basis to judge	1.76%	0.00%	2.32%	1.99%	1.81%	1.48%
Total Respondents	6883	0	776	1259	1599	1419

Since enrolling at Michigan Tech, do you feel that your skills and abilities in the following areas have increased? - Ability to work in a group or team



	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009	U
Significant increase	29.58%	0.00%	34.54%	30.74%	26.28%	29.34%	
Moderate increase	40.47%	0.00%	38.03%	40.67%	41.18%	39.21%	
Slight increase	19.54%	0.00%	17.21%	19.62%	21.34%	20.31%	
No increase	8.67%	0.00%	8.15%	6.67%	9.82%	9.38%	
Don't know/No basis to judge	1.75%	0.00%	2.07%	2.30%	1.38%	1.76%	
Total Respondents	6874	0	773	1259	1598	1418	

Since enrolling at Michigan Tech, do you feel that your skills and abilities in the following areas have increased? - Civic engagement

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	2.38	---	0.98	567 3	13.08%	23.22%	
2016 Undergraduate Student Satisfaction Survey 	0.00	2.38	0.00	0	0.00%	0.00%	
2014 Undergraduate Student Satisfaction Survey 	2.40	-0.02	1.01	636	14.47%	24.37%	
2012 Undergraduate Student Satisfaction Survey 	2.43	-0.05	0.98	103 9	14.73%	20.98%	
Undergraduate Student Satisfaction Survey 2010 	2.31	0.07*	0.97	132 6	10.94%	25.72%	
Undergraduate Student Satisfaction Survey 2009 	2.37	0.01	1.00	115 0	13.91%	24.26%	
Undergraduate Student Satisfaction Survey 2008 	2.41	-0.03	0.96	152 2	12.61%	21.29%	
Student Satisfaction Survey 2007 (Upload) 	0.00	2.38	0.00	0	0.00%	0.00%	

0.00 0.61 1.22 1.82 2.43

* Indicates statistical significance, p < .05

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
Significant increase	10.81%	0.00%	12.01%	12.15%	9.10%	11.31%	
Moderate increase	29.03%	0.00%	29.24%	28.28%	28.88%	27.42%	
Slight increase	23.64%	0.00%	21.54%	24.78%	23.85%	22.83%	
No increase	19.20%	0.00%	20.23%	17.32%	21.41%	19.72%	
Don't know/No basis to judge	17.32%	0.00%	16.97%	17.47%	16.76%	18.73%	
Total Respondents	6861	0	766	1259	1593	1415	

Since enrolling at Michigan Tech, do you feel that your skills and abilities in the following areas have increased? - Clarified personal values and ethical development

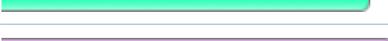
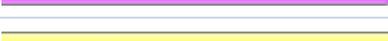
	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016	2.56	---	1.02	6418	20.02%	19.41%	
2016 Undergraduate Student Satisfaction Survey	0.00	2.56	0.00	0	0.00%	0.00%	
2014 Undergraduate Student Satisfaction Survey	2.57	-0.01	1.00	724	20.17%	17.82%	
2012 Undergraduate Student Satisfaction Survey	2.60	-0.04	1.01	1185	21.18%	17.89%	
Undergraduate Student Satisfaction Survey 2010	2.49	0.07*	1.02	1477	17.87%	21.87%	
Undergraduate Student Satisfaction Survey 2009	2.53	0.03	1.02	1317	19.36%	20.12%	
Undergraduate Student Satisfaction Survey 2008	2.61	-0.05	1.02	1715	21.52%	18.48%	
Student Satisfaction Survey 2007 (Upload)	0.00	2.56	0.00	0	0.00%	0.00%	

0.00 0.65 1.31 1.96 2.61

* Indicates statistical significance, p < .05

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009	Undergraduate Student Satisfaction Survey 2008
Significant increase	18.75%	0.00%	19.06%	19.94%	16.56%	18.05%	18.75%
Moderate increase	33.20%	0.00%	32.51%	33.04%	32.56%	32.48%	33.20%
Slight increase	23.53%	0.00%	26.11%	24.31%	23.27%	23.92%	23.53%
No increase	18.18%	0.00%	16.84%	16.84%	20.26%	18.75%	18.18%
Don't know/No basis to judge	6.33%	0.00%	5.48%	5.88%	7.34%	6.79%	6.33%
Total Respondents	6852	0	766	1259	1594	1413	6852

Since enrolling at Michigan Tech, do you feel that your skills and abilities in the following areas have increased? - Knowledge of sustainability and impact of various actions on the environment

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	2.66	---	1.01	732 1	23.44%	15.90%	
2016 Undergraduate Student Satisfaction Survey 	2.72	-0.06	1.03	812	26.60%	16.38%	
2014 Undergraduate Student Satisfaction Survey 	2.60	0.06	1.01	718	20.06%	18.66%	
2012 Undergraduate Student Satisfaction Survey 	2.70	-0.04	0.98	120 1	23.81%	13.24%	
Undergraduate Student Satisfaction Survey 2010 	2.54	0.12*	1.00	150 0	19.13%	18.80%	
Undergraduate Student Satisfaction Survey 2009 	2.69	-0.03	1.02	134 6	26.00%	15.45%	
Undergraduate Student Satisfaction Survey 2008 	2.71	-0.05	0.99	174 4	24.83%	14.22%	
Student Satisfaction Survey 2007 (Upload) 	0.00	2.66	0.00	0	0.00%	0.00%	

0.00 0.68 1.36 2.04 2.72

* Indicates statistical significance, p < .05

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
Significant increase	22.27%	25.78%	18.80%	22.72%	18.02%	24.70%	
Moderate increase	33.15%	33.89%	36.42%	33.60%	32.45%	30.70%	
Slight increase	24.49%	21.36%	21.02%	26.45%	25.99%	24.91%	
No increase	15.11%	15.87%	17.49%	12.63%	17.70%	14.68%	
Don't know/No basis to judge	4.97%	3.10%	6.27%	4.61%	5.84%	5.01%	
Total Respondents	7704	838	766	1259	1593	1417	

Since enrolling at Michigan Tech, do you feel that your skills and abilities in the following areas have increased? - Leadership skills

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016	2.87	---	0.97	7538	30.45%	10.89%	
2016 Undergraduate Student Satisfaction Survey	2.95	-0.08*	0.99	825	35.52%	10.67%	
2014 Undergraduate Student Satisfaction Survey	2.92	-0.05	0.95	755	31.92%	9.27%	
2012 Undergraduate Student Satisfaction Survey	2.95	-0.08*	0.96	1224	33.91%	9.56%	
Undergraduate Student Satisfaction Survey 2010	2.77	0.10*	0.97	1558	25.87%	12.64%	
Undergraduate Student Satisfaction Survey 2009	2.85	0.01	0.99	1384	30.85%	11.42%	
Undergraduate Student Satisfaction Survey 2008	2.85	0.01	0.96	1792	28.79%	10.66%	
Student Satisfaction Survey 2007 (Upload)	0.00	2.87	0.00	0	0.00%	0.00%	

0.00 0.74 1.48 2.21 2.95

* Indicates statistical significance, p < .05

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009	Undergraduate Student Satisfaction Survey 2008
Significant increase	29.76%	34.96%	31.46%	32.96%	25.19%	30.09%	28.79%
Moderate increase	35.91%	33.89%	36.55%	35.35%	36.69%	34.11%	33.91%
Slight increase	21.43%	19.09%	21.41%	19.62%	23.19%	22.20%	21.43%
No increase	10.65%	10.50%	9.14%	9.29%	12.31%	11.13%	10.66%
Don't know/No basis to judge	2.26%	1.55%	1.44%	2.78%	2.63%	2.47%	2.87%
Total Respondents	7712	838	766	1259	1600	1419	1792

Since enrolling at Michigan Tech, do you feel that your skills and abilities in the following areas have increased? - Oral communication skills/Public speaking

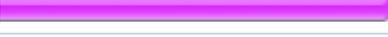
	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	2.67	---	0.98	755 7	22.63%	14.42%	
2016 Undergraduate Student Satisfaction Survey 	2.72	-0.05	1.02	829	27.14%	14.84%	
2014 Undergraduate Student Satisfaction Survey 	2.73	-0.06	0.96	756	23.54%	12.70%	
2012 Undergraduate Student Satisfaction Survey 	2.77	-0.10*	0.96	123 1	25.02%	11.94%	
Undergraduate Student Satisfaction Survey 2010 	2.56	0.11*	0.97	156 2	18.18%	16.39%	
Undergraduate Student Satisfaction Survey 2009 	2.64	0.03	0.99	138 7	21.70%	15.21%	
Undergraduate Student Satisfaction Survey 2008 	2.67	0.00	0.99	179 2	23.10%	14.34%	
Student Satisfaction Survey 2007 (Upload) 	0.00	2.67	0.00	0	0.00%	0.00%	

0.00 0.69 1.39 2.08 2.77

* Indicates statistical significance, p < .05

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
Significant increase	22.18%	26.85%	23.24%	24.46%	17.78%	21.21%	
Moderate increase	35.24%	32.34%	37.86%	38.05%	35.13%	34.53%	
Slight increase	26.48%	25.06%	25.07%	23.59%	28.87%	27.13%	
No increase	14.14%	14.68%	12.53%	11.68%	16.03%	14.87%	
Don't know/No basis to judge	1.96%	1.07%	1.31%	2.22%	2.19%	2.26%	
Total Respondents	7708	838	766	1259	1597	1419	

Since enrolling at Michigan Tech, do you feel that your skills and abilities in the following areas have increased? - Preparation for your future career

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016 	3.12	---	0.88	754 1	40.02%	5.29%	
2016 Undergraduate Student Satisfaction Survey 	3.14	-0.02	0.92	828	43.48%	7.00%	
2014 Undergraduate Student Satisfaction Survey 	3.15	-0.03	0.87	747	41.50%	5.09%	
2012 Undergraduate Student Satisfaction Survey 	3.17	-0.05	0.82	123 0	40.49%	3.33%	
Undergraduate Student Satisfaction Survey 2010 	3.02	0.10*	0.90	156 1	35.04%	6.60%	
Undergraduate Student Satisfaction Survey 2009 	3.15	-0.03	0.88	138 1	42.43%	4.85%	
Undergraduate Student Satisfaction Survey 2008 	3.13	-0.01	0.87	179 4	39.97%	5.13%	
Student Satisfaction Survey 2007 (Upload)	0.00	3.12	0.00	0	0.00%	0.00%	

0.00 0.79 1.59 2.38 3.17

* Indicates statistical significance, p < .05

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	 U
Significant increase	39.15%	42.96%	40.47%	39.56%	34.19%	41.35%	
Moderate increase	36.62%	33.77%	36.42%	38.84%	37.69%	34.23%	
Slight increase	16.88%	15.16%	15.67%	16.04%	19.25%	17.15%	
No increase	5.18%	6.92%	4.96%	3.26%	6.44%	4.73%	
Don't know/No basis to judge	2.17%	1.19%	2.48%	2.30%	2.44%	2.54%	
<i>Total Respondents</i>	7708	838	766	1259	1600	1417	

Since enrolling at Michigan Tech, do you feel that your skills and abilities in the following areas have increased? - Self confidence

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016	2.73	---	1.01	755 3	26.32%	15.27%	
2016 Undergraduate Student Satisfaction Survey	2.67	0.06	1.09	823	28.19%	19.56%	
2014 Undergraduate Student Satisfaction Survey	2.77	-0.04	1.01	752	28.46%	14.23%	
2012 Undergraduate Student Satisfaction Survey	2.80	-0.07*	1.02	123 3	30.09%	14.11%	
Undergraduate Student Satisfaction Survey 2010	2.62	0.11*	1.01	156 5	21.15%	17.76%	
Undergraduate Student Satisfaction Survey 2009	2.71	0.03	1.01	138 5	24.98%	15.52%	
Undergraduate Student Satisfaction Survey 2008	2.82	-0.08*	0.97	179 5	27.52%	12.14%	
Student Satisfaction Survey 2007 (Upload)	0.00	2.73	0.00	0	0.00%	0.00%	

0.00 0.71 1.41 2.12 2.82

* Indicates statistical significance, p < .05

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009	Undergraduate Student Satisfaction Survey 2008
Significant increase	25.79%	27.68%	27.94%	29.47%	20.70%	24.40%	27.52%
Moderate increase	34.99%	29.24%	34.07%	33.12%	36.27%	35.26%	30.09%
Slight increase	22.25%	22.08%	22.19%	21.53%	23.51%	22.85%	21.15%
No increase	14.96%	19.21%	13.97%	13.82%	17.39%	15.16%	12.14%
Don't know/No basis to judge	2.01%	1.79%	1.83%	2.07%	2.13%	2.33%	0.00%
Total Respondents	7708	838	766	1259	1599	1418	1795

Since enrolling at Michigan Tech, do you feel that your skills and abilities in the following areas have increased? - Time management skills

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016	2.76	---	1.01	757	28.28%	13.79%	
2016 Undergraduate Student Satisfaction Survey	2.81	-0.05	1.06	827	33.37%	14.75%	
2014 Undergraduate Student Satisfaction Survey	2.86	-0.09*	0.98	755	30.73%	10.99%	
2012 Undergraduate Student Satisfaction Survey	2.87	-0.10*	0.96	1234	30.15%	10.37%	
Undergraduate Student Satisfaction Survey 2010	2.66	0.11*	1.00	1575	22.92%	15.56%	
Undergraduate Student Satisfaction Survey 2009	2.74	0.02	1.03	1394	29.12%	14.63%	
Undergraduate Student Satisfaction Survey 2008	2.74	0.02	1.02	1792	27.68%	14.68%	
Student Satisfaction Survey 2007 (Upload)	0.00	2.76	0.00	0	0.00%	0.00%	

0.00 0.72 1.44 2.15 2.87

* Indicates statistical significance, p < .05

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009	Undergraduate Student Satisfaction Survey 2008
Significant increase	27.80%	32.94%	30.29%	29.55%	22.55%	28.61%	27.68%
Moderate increase	33.13%	29.12%	34.73%	36.06%	34.98%	30.02%	27.68%
Slight increase	23.81%	22.08%	22.72%	22.24%	25.55%	25.23%	27.68%
No increase	13.56%	14.56%	10.84%	10.17%	15.30%	14.38%	27.68%
Don't know/No basis to judge	1.70%	1.31%	1.44%	1.99%	1.62%	1.76%	27.68%
Total Respondents	7708	838	766	1259	1601	1419	1792

Since enrolling at Michigan Tech, do you feel that your skills and abilities in the following areas have increased? - Written communication skills

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Average 2007-2016	2.48	---	0.99	755	17.30%	19.28%	
2016 Undergraduate Student Satisfaction Survey	2.66	-0.18*	0.99	824	23.30%	14.56%	
2014 Undergraduate Student Satisfaction Survey	2.61	-0.12*	0.96	754	19.10%	14.85%	
2012 Undergraduate Student Satisfaction Survey	2.61	-0.13*	0.96	123	19.97%	14.53%	
Undergraduate Student Satisfaction Survey 2010	2.35	0.13*	0.99	156	13.55%	23.77%	
Undergraduate Student Satisfaction Survey 2009	2.39	0.09*	1.01	138	16.02%	22.80%	
Undergraduate Student Satisfaction Survey 2008	2.45	0.04	0.99	179	16.20%	19.94%	
Student Satisfaction Survey 2007 (Upload)	0.00	2.48	0.00	0	0.00%	0.00%	

0.00 0.67 1.33 2.00 2.66

* Indicates statistical significance, p < .05

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009	Undergraduate Student Satisfaction Survey 2008
Significant increase	16.95%	22.91%	18.80%	19.54%	13.27%	15.63%	14.85%
Moderate increase	32.33%	33.53%	36.81%	34.95%	31.04%	29.30%	27.57%
Slight increase	29.82%	27.57%	28.20%	29.15%	30.35%	30.42%	27.57%
No increase	18.89%	14.32%	14.62%	14.22%	23.28%	22.25%	14.32%
Don't know/No basis to judge	2.01%	1.67%	1.57%	2.14%	2.07%	2.39%	1.67%
Total Respondents	7706	838	766	1259	1598	1420	1790

Has your experience at Michigan Tech met your expectations?

	Average 2007-2016	2016 Undergraduate Student Satisfaction Survey	2014 Undergraduate Student Satisfaction Survey	2012 Undergraduate Student Satisfaction Survey	Undergraduate Student Satisfaction Survey 2010	Undergraduate Student Satisfaction Survey 2009	Undergraduate Student Satisfaction Survey 2008
My experience has exceeded my expectations. (please explain why)	31.77%	32.79%	28.73%	31.99%	28.64%	33.99%	27.57%
My experience has met my expectations. (please explain why)	55.79%	54.94%	55.23%	56.40%	56.27%	53.26%	54.94%
My experience has not met my expectations. (please explain why not)	12.44%	12.27%	16.04%	11.62%	15.09%	12.75%	17.88%
Total Respondents	7334	799	717	1188	1491	1318	1790

What is the best thing about Michigan Tech?

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	
	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	
<i>Total Respondents</i>	2880	0	0	0	0	0	

Would you recommend Michigan Tech to someone else? Why or why not?

	 Average 2007-2016	 2016 Undergraduate Student Satisfaction Survey	 2014 Undergraduate Student Satisfaction Survey	 2012 Undergraduate Student Satisfaction Survey	 Undergraduate Student Satisfaction Survey 2010	 Undergraduate Student Satisfaction Survey 2009	
Yes	90.54%	90.83%	84.94%	90.80%	89.70%	91.24%	
No	9.46%	9.17%	15.06%	9.20%	10.30%	8.76%	
<i>Total Respondents</i>	7244	807	724	1196	1514	1336	

 Average 2007-2016

- Michigan Technological University - 2012 Undergraduate Student Satisfaction Survey
- Michigan Technological University - 2014 Undergraduate Student Satisfaction Survey
- Michigan Technological University - 2016 Undergraduate Student Satisfaction Survey
- Michigan Technological University - Student Satisfaction Survey 2007 (Upload)
- Michigan Technological University - Undergraduate Student Satisfaction Survey 2008
- Michigan Technological University - Undergraduate Student Satisfaction Survey 2009
- Michigan Technological University - Undergraduate Student Satisfaction Survey 2010