Resolve Teaching Concern Process Flow Chart

Complaint Received UTF

Is this an issue of bias, threat, discrimination or other Title IX/Institutional Equity Concern?

YES

Complaint forwarded to Title IX/Institutional Equity to Resolve

NO

Is Complaint Substantiated?

YES

UTF Contacts Instructor with Complaint, Student Name Redacted

Instructor Chooses Teaching Facilitator from Lottery Slate of Options

Teaching Facilitator Provides Campus Resources to Instructor

Does Instructor Want More Info, Mentoring or Support from Teaching Facilitator?

YES

Instructor and Teaching Facilitator Develop Relationship

Instruction Improves or Complaints End

RESOLVED

NO

Instruction Improves or Complaints End

RESOLVED

UTF Contacts Student for More Information.

Is Complaint Now Substantiated?

YES

No

UTF Contacts Student for More Information.

Is Complaint Now Substantiated?

YES

Instructor Chooses Teaching Facilitator from Lottery Slate of Options

Teaching Facilitator Provides Campus Resources to Instructor

Does Instructor Want More Info, Mentoring or Support from Teaching Facilitator?

YES

Instructor and Teaching Facilitator Develop Relationship

Instruction Improves or Complaints End

RESOLVED

NO

Instruction Fails to Improve or Complaints Continue

3 Semesters of Complaints, Escalates to Stage 2

RESOLVED

2 Semesters of Low Mean Scores, Escalates to Stage 2