

Resolve Teaching Concern Process Flow Chart

First Complaint or Two Occurances Low TEES Scores

Complaint Received UTF

Is this an issue of bias, threat, discrimination or other Title IX/Institutional Equity Concern?

YES

NO

Complaint forwarded to Title IX/Institutional Equity to Resolve

Is Complaint Substantiated?

YES

No

UTF Contacts Student for More Information.

Is Complaint Now Substantiated?

YES

No

DISMISSED

UTF Contacts Instructor with Complaint, Student Name Redacted

Instructor Chooses Teaching Facilitator from Lottery Slate of Options

Teaching Facilitator Provides Campus Resources to Instructor

Does Instructor Want More Info, Mentoring or Support from Teaching Facilitator?

YES

NO

Instructor and Teaching Facilitator Develop Relationship

Instruction Improves or Complaints End

RESOLVED

Instruction Improves or Complaints End

RESOLVED

Instruction Fails to Improve or Complaints Continue

3 Semesters of Complaints, Escalates to Stage 2

2 Semesters of Low Mean Scores, Escalates to Stage 2

