

# Michigan Tech: Office of the Ombuds

*Confidential - Independent – Informal – Impartial*

## What does the Ombuds do?

- Provides faculty, staff & students with a confidential, informal and ‘off the record’ place to raise issues or concerns related to life at Michigan Tech.
- Helps you identify what is important to you, and discover your best options for achieving that.
- Will not identify you or your concerns with anyone without your specific permission.
- Does not take sides, operates independently
- Does not participate in the formal grievance or disciplinary processes but can help you navigate and understand that process.
- Conflict Resolution - Can coach or help facilitate interpersonal or group mediations or conferences where there is conflict or disagreement.

## Possible Topics Include:

Conflict with colleagues or supervisors	Departmental Conflicts	Disciplinary Actions
Safety Concerns	Harassment or Incivility	Funding
Understanding the Formal Grievance Process	Accessing other University Resources	Promotions or Demotions
Discrimination	Ethical Dilemmas	Academic Freedom
Policy changes or violations	Other Campus concerns	Retaliation or threats of retaliation

To contact the Office of the Ombuds confidentially reach out to Susanna Peters, [speters@mtu.edu](mailto:speters@mtu.edu) or 906-487-2391 (phone is recommended).



**Michigan  
Technological  
University**