



WINDOWS 10 UPGRADE DEADLINE



Windows 10

Beginning in January 2020, Microsoft will no longer support Windows 7 with continued security updates.

Michigan Tech IT is working to upgrade the remaining computers on campus before the deadline. If you still need to upgrade, please contact us and we will work with you. Depending on the age of your current computer, hardware upgrades or computer replacement may be required. You can also check out our KB article for [more information and upgrade options](#). We recommend that you upgrade as soon as possible to prevent potential work disruptions in the Fall.

BANNER 9 TURNS 1!

June 2019 marks the “first year of service milestone” in the Banner 9 Admin project. This project, now in its third year, started in the summer of 2017. Banner 9 Admin officially launched on June 3, 2018, with Banner 8 Forms and Banner 9 Administration pages running concurrently. During December 2018 all the delivered Banner 8 Forms were phased out. Michigan Tech IT continues to work on troubleshooting issues and converting the remaining forms to enhance the core Banner product.

The Banner 9 Admin conversion project is a collaboration with Financial Information Systems, Human Resources Information Systems, Student Affairs and Advancement Information Systems, and Michigan Tech IT.

VISIT IT'S NEW TECHNICAL ASSISTANCE CENTER

Earlier this year, Michigan Tech IT reevaluated how we provide service in the Library. The Technical Assistance Center (TAC) is a space specifically designed to provide customers a private space to work through IT-related issues. The TAC is open Monday through Friday 8 a.m. to 5 p.m. during the Fall/Spring semesters and Monday through Friday 8 a.m. to 4 p.m. during the summer.



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APPSANYWHERE

Michigan Tech IT has been testing a new software delivery service in select Windows labs on campus. AppsAnywhere is a product that streams software to your computer. This gives you access to all the applications you need but increases performance by reducing the load on the local computer.

Anyone can participate in the AppsAnywhere pilot. The new service is currently running on Windows computers in Chem Sci 108, Fisher 331, and Library 242. After you try the service, [tell us about your experience](#). After testing is complete, we are hoping to offer this service in Windows labs across campus. Visit the [AppsAnywhere page](#) for more information.



Lean Certified IT members from left to right: Heidi Reid, Charlie Temple, Karen Maki, Matt Bryan, Steve Knudstrup, Jarrod Karau, Brian Hutzler

LEAN IT FACILITATORS

Since 2008, the University and the office of continuous improvement have trained employees in Lean tools and practices.

This year, two additional IT staff members completed the Michigan Tech Lean Facilitator Training. Michigan Tech IT now has six Lean facilitators and one Lean implementation leader.

These staff members use Lean methods to improve processes in their own work, in their departments, and all across campus.

FOOD DRIVE SUCCESSFUL

In February, Michigan Tech IT partnered with Student Health and Wellness to hold a food drive. Along with \$430 in cash donations, more than 425 pounds of food was collected that benefited the Husky Food Access Network (HuskyFAN).

To promote the food drive, those who brought in food were eligible for a prize drawing that was funded through a donation. Karen Foltz won the drawing and generously decided to donate the cash equivalent of the prize back to the HuskyFAN. We want to thank Karen and everyone else who donated.



WE CAN HELP.

Explore more topics in Michigan Tech IT's [Knowledge Base](#).

Michigan Technological University is an Equal Opportunity Educational Institution/Equal Opportunity Employer, which includes providing equal opportunity for protected veterans and individuals with disabilities.

We can help.