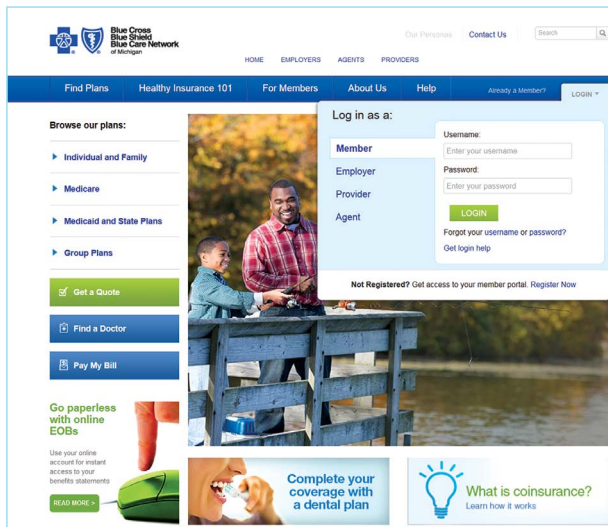




know. compare. choose.

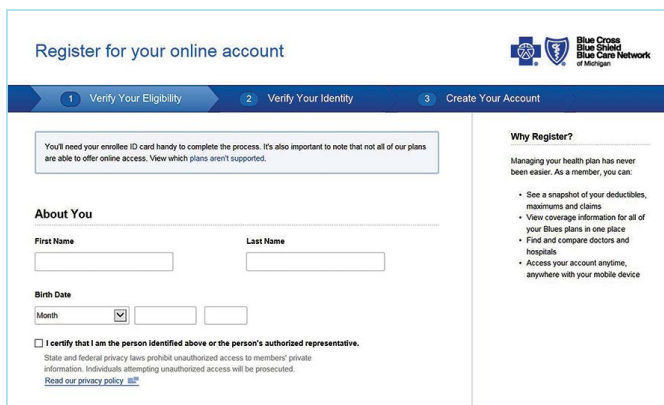
How to register at **bcbsm.com**

The following instructions and images are for computers.



STEP 1:

Have your Blue Cross or BCN member ID card handy and go to **bcbsm.com**. Click **LOGIN** in the upper right corner of the blue bar. Then click on *Register now*.



STEP 2:

Carefully read the information on the *Verify Your Eligibility* screen before beginning the registration process.

Fill in all fields. When complete, check the box in the middle of the page to verify your identity, and then click *Continue*.

Register for your online account

Blue Cross Blue Shield Blue Care Network of Michigan

1 Verify Your Eligibility 2 Verify Your Identity 3 Create Your Account

Verify Your Identity

Because your online security is important to us, we'll need you to answer a few questions to verify your identity. You'll only have to do this once.

Is my information safe?
These questions come from a company that partners with Blue Cross Blue Shield of Michigan. We only use them to make sure the person accessing your information is actually you. We won't save or distribute the questions or your answers.

1. Which of the following PROPERTIES have you NEVER owned?

- 1607 STRATFORD SQ
- 0034 N OLD MAPLE DR
- 4306 LYNDALE FL
- 8947 APPLETON PL
- ALL OF THE ABOVE

STEP 3:

Carefully read the questions, and click the appropriate answers. Your answers will help us verify your identity and ensure the privacy and safety of your health information. Click *Continue* to go to the next page.

STEP 4:

Read the *Create Your Account* screen carefully, and fill in the boxes.

Your password must be a minimum of eight characters, at least one uppercase letter, one lowercase letter and one number, all of which are case sensitive. You will need to set up password security questions, so please make sure you remember your answers.

Also you can:

- Sign up for paperless explanation of benefits statements
- Register your phone number to receive instant text messages
- Provide your email address to communicate with us quickly and easily.

Register for your online account

Blue Cross Blue Shield Blue Care Network of Michigan

1 Verify Your Eligibility 2 Verify Your Identity 3 Create Your Account

Create Your User Account

Username

7 character minimum; begin with 2 letters; not case-sensitive

Password

8 character minimum; at least one lowercase and one uppercase letter and one numeral; case-sensitive

Confirm Password

Phone Number (optional) What's this for?

Mobile

Include area code: For example, 565-XXX-XXXX

Electronic Message Subscription: I would like to receive written messages through my mobile phone about plan information, discounts, alerts and reminders from Blue Cross Blue Shield of Michigan and Blue Care Network. I understand that participating in these services does not require any purchase. Message and data rates apply. [See terms and conditions](#)

Email Address

Confirm Email Address

E-mail Subscription: I would like to receive future communications regarding updates and special announcements from Blue Cross Blue Shield of Michigan and Blue Care Network.

Your user account tells us:

- How you want to be identified when you log in to your account.
- Your preferred email address
- The questions we should ask to verify your identity if you need to recover your username or password

Tip: Completing Your Account

Your username
Choose a username that's easy to remember. You'll need to enter it every time you log in.

Your password
Your password should be easy to remember too. It needs to be at least eight characters long with at least one uppercase letter, one lowercase letter and one number. These requirements make your password harder to guess.

Your email address
Please give us a current email address so we can communicate with you quickly and easily. We ask that you enter it twice to make sure we have it right.

Your security questions
Security questions will help us restore access to your account if you ever forget your username or password. Be sure to supply questions and answers that you'll remember in the future.

Home My Coverage Claims Doctors & Hospitals Health & Wellness Forms

Welcome, Kelli May 02, 2016 | Last Login 04.29.2016 10:07 am EDT

Kelli, did you know your Explanation of Benefits are available online? You can:

- View them anytime on your computer, smartphone or tablet.
- Turn off delivery of paper copies in the mail.
- Change your setting whenever you want.

Trinity Health Provider Network

\$500.00
Until your \$500 family deductible maximum is met

\$5000.00
Until your \$5000 family out-of-pocket maximum is met

DEDUCTIBLE

Family Balance **\$0.00 paid of \$500.00**

Account Settings

Manage Your Health & Wellness:
Your health assessment and other wellness resources are all in one place personalized for your plan. [Learn more.](#)

POWERED BY **WebMD** health services

STEP 5:

When your registration is complete, click *Continue* to go to your home page.

Congratulations. You're now registered at bcbsm.com.