

Graduate Satisfaction Survey Longitudinal

Housing:

	Graduate Student Satisfaction Longitudinal	2016 Graduate Student Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Live on campus in the residence halls or apartments	33.21%	34.64%	50.21%	33.13%	29.82%	28.74%
Live off campus (not with family)	53.52%	52.29%	36.91%	52.50%	53.51%	53.26%
Live off campus with family	13.27%	13.07%	12.88%	14.38%	16.67%	18.01%
<i>Total Respondents</i>	2457	306	233	320	342	261

Please indicate your level of agreement with the following statement:

I was able to find adequate housing in the area when I first arrived at Michigan Tech.

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	2.99	---	0.97	1347	35.04%	10.91%	
2016 Graduate Student Satisfaction Survey	2.96	0.03	1.01	284	36.97%	12.32%	
2014 Graduate Student Satisfaction Survey	2.93	0.05	0.95	215	31.16%	10.70%	
2012 Graduate Student Satisfaction Survey	3.04	-0.05	0.93	299	35.79%	9.70%	
Graduate Student Satisfaction Survey 2010	2.96	0.03	0.99	311	34.73%	11.90%	
Graduate Student Satisfaction Survey 2009	3.04	-0.05	0.93	238	35.71%	9.66%	
Graduate Student Satisfaction Survey 2008	0.00	2.99	0.00	0	0.00%	0.00%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	2.99	0.00	0	0.00%	0.00%	

0.00 0.76 1.52 2.28 3.04

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Strongly agree	32.24%	34.20%	28.76%	33.44%	31.49%	32.57%
Somewhat agree	36.48%	31.92%	38.63%	39.38%	34.99%	38.31%
Somewhat disagree	13.25%	14.98%	15.02%	11.56%	13.41%	11.49%
Strongly disagree	10.04%	11.40%	9.87%	9.06%	10.79%	8.81%
No opinion	7.99%	7.49%	7.73%	6.56%	9.33%	8.81%
<i>Total Respondents</i>	1464	307	233	320	343	261

Degree you are pursuing:

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Master's	43.85%	54.07%	53.42%	50.94%	46.94%	44.44%
Doctorate	43.16%	44.30%	45.30%	49.06%	48.98%	53.26%
Other (please specify)	12.83%	0.33%	1.28%	0.00%	4.08%	2.30%
<i>Total Respondents</i>	2456	307	234	320	343	261

School/College:

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
School of Business and Economics	4.23%	0.00%	2.14%	3.75%	4.66%	4.21%
College of Engineering	55.76%	0.00%	64.53%	56.56%	54.23%	51.72%
School of Forest Resources and Environmental Science	7.81%	0.00%	2.99%	8.44%	8.16%	11.49%
College of Sciences & Arts	27.56%	0.00%	23.93%	27.81%	29.74%	30.27%
School of Technology	2.32%	0.00%	3.85%	1.56%	0.58%	0.38%
Other (please specify)	2.32%	0.00%	2.56%	1.88%	2.62%	1.92%
<i>Total Respondents</i>	2152	0	234	320	343	261

Major: (Check all that apply)

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Advanced Electric Power Engineering Certificate	0.11%	0.66%	0.00%	0.00%	0.00%	0.00%
Applied Ecology	1.26%	0.33%	1.30%	0.95%	0.29%	2.71%
Applied Natural Resource Economics	0.49%	0.33%	0.43%	0.32%	0.59%	1.16%
Applied Science Education	0.33%	0.66%	0.00%	0.00%	0.00%	0.78%
Atmospheric Sciences	0.93%	0.98%	2.61%	0.95%	0.59%	0.39%
Biological Sciences	3.29%	3.28%	3.48%	2.85%	2.93%	3.49%
Biomedical Engineering	2.14%	1.97%	3.48%	1.58%	1.76%	2.33%
Biotechnology	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
MBA	1.21%	0.00%	0.00%	0.00%	3.81%	3.49%
Business (MBA program)	0.55%	0.00%	0.00%	0.00%	0.00%	0.00%
Business Administration	1.43%	2.95%	1.74%	3.16%	0.29%	0.00%
Chemical Engineering	3.46%	4.26%	3.48%	3.16%	3.81%	4.26%
Chemistry	3.18%	1.97%	1.74%	4.11%	3.23%	5.04%
Civil Engineering	5.16%	5.57%	5.22%	4.11%	4.40%	5.81%
Composites	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Computational Science and Engineering	0.33%	0.66%	0.43%	0.00%	0.29%	0.00%
Computer Science	3.62%	2.95%	3.48%	4.11%	4.11%	2.71%
DL program is for distance learning students in Power Systems	0.16%	0.00%	0.00%	0.00%	0.29%	0.39%
DL Programs are for Distance Learning students only.	0.11%	0.00%	0.00%	0.00%	0.29%	0.39%
Electrical Engineering	12.79%	12.79%	16.52%	12.97%	13.78%	9.69%
Engineering Mechanics	0.49%	0.33%	0.87%	0.00%	1.17%	0.78%
Engineering Physics	0.82%	0.33%	0.43%	0.63%	0.59%	2.33%
Engineering, Master of	0.16%	0.00%	0.00%	0.00%	0.59%	0.00%
Environmental Engineering	3.84%	0.00%	3.91%	4.11%	3.81%	5.04%
Environmental Engineering Science	0.77%	3.28%	0.00%	0.00%	0.59%	0.39%
Environmental Policy	1.32%	2.62%	0.43%	1.27%	0.88%	1.55%
Forest Ecology and Management	1.92%	0.98%	0.00%	1.90%	1.76%	3.88%
Forest Molecular Genetics and Biotechnology	0.55%	0.66%	0.43%	0.63%	0.29%	0.00%
Forest Science	3.24%	1.97%	0.43%	3.80%	3.81%	5.04%
Forestry	1.10%	0.98%	0.00%	0.95%	2.05%	1.16%
Geological Engineering	0.66%	0.66%	0.87%	0.63%	0.88%	0.39%

Geological Engineering	0.66%	0.66%	0.87%	0.63%	0.88%	0.39%
Geology	3.84%	3.61%	3.91%	4.43%	4.11%	4.26%
Geophysics	1.32%	2.30%	2.17%	1.27%	1.47%	0.78%
Industrial Archaeology	1.26%	1.97%	0.43%	0.63%	1.47%	1.16%
Industrial Heritage and Archaeology	0.77%	0.98%	0.00%	0.63%	0.88%	0.78%
Information Technology	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Materials Science and Engineering	3.02%	2.95%	4.35%	2.85%	2.35%	3.88%
Mathematical Sciences	3.68%	3.61%	2.17%	5.06%	3.81%	2.71%
Mechanical Engineering	7.46%	6.23%	0.00%	9.81%	11.14%	7.36%
Mechanical Engineering-Engineering Mechanics	12.13%	13.11%	14.78%	13.29%	10.85%	9.30%
Mining Engineering	0.16%	0.33%	0.00%	0.00%	0.59%	0.00%
Nanotechnology	0.05%	0.33%	0.00%	0.00%	0.00%	0.00%
Nanotechnology - Certificate program	0.05%	0.00%	0.00%	0.00%	0.29%	0.00%
Peace Corps Masters International in Applied Science Education	0.11%	0.00%	0.43%	0.00%	0.29%	0.00%
Peace Corps Masters International in Civil and Environmental Engineering	0.33%	0.33%	0.00%	1.27%	0.29%	0.00%
Peace Corps Masters International in Environmental Engineering	0.05%	0.00%	0.00%	0.00%	0.00%	0.39%
Peace Corps Masters International in Forestry	0.33%	0.00%	0.43%	0.32%	0.00%	0.39%
Peace Corps Masters International in Mitigation of Natural Geological Hazards	0.38%	0.33%	0.00%	0.95%	0.29%	0.78%
Physics	2.25%	3.61%	3.48%	3.16%	0.00%	0.00%
Remote Sensing	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Rhetoric and Technical Communication	5.43%	2.62%	3.04%	3.48%	8.21%	8.91%
Sustainability	0.22%	0.98%	0.00%	0.00%	0.29%	0.00%
Sustainability Certificate	0.77%	0.00%	0.00%	0.32%	1.76%	2.71%
Transportation	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Other/Not listed	1.37%	0.66%	0.43%	1.27%	2.35%	3.10%
<i>Total Respondents</i>	1822	305	230	316	341	258

- Are you a member of an intercollegiate athletics team?

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Yes	2.37%	1.34%	1.87%	1.92%	2.10%	4.35%
No	97.63%	98.66%	98.13%	98.08%	97.90%	95.65%
<i>Total Respondents</i>	1775	299	214	312	333	253

- Are you involved in at least one student club or organization at Michigan Tech?

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Yes	58.55%	59.80%	54.55%	56.09%	58.28%	60.70%
No	41.45%	40.20%	45.45%	43.91%	41.72%	39.30%
<i>Total Respondents</i>	1795	301	220	312	338	257

- Have you served as a representative of your department or program on the Graduate Student Council?

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Yes	9.34%	0.00%	6.51%	0.00%	9.52%	11.51%
No	90.66%	0.00%	93.49%	0.00%	90.48%	88.49%
<i>Total Respondents</i>	803	0	215	0	336	252

Was Michigan Tech your first choice for graduate school?

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
First choice	73.99%	69.77%	73.64%	73.57%	75.82%	72.33%
Second choice (please specify which college or university was your first choice)	16.16%	20.60%	13.64%	16.56%	12.84%	18.97%
Third choice or below (please specify which college or university was your first choice)	9.84%	9.63%	12.73%	9.87%	11.34%	8.70%
<i>Total Respondents</i>	1788	301	220	314	335	253

Gender:

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Male	65.95%	68.32%	68.33%	65.71%	67.26%	63.81%
Female	33.90%	31.02%	31.67%	34.29%	32.74%	36.19%
<i>Total Respondents</i>	2053	303	221	315	336	257

Ethnicity:

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Asian/Asian American	14.93%	0.00%	0.00%	1.21%	0.00%	23.74%
Black/African American	1.18%	0.00%	0.00%	0.61%	0.00%	1.56%
Hispanic	2.84%	0.00%	0.00%	3.03%	0.00%	2.72%
Native American/Alaskan Native	0.71%	0.00%	0.00%	0.00%	0.00%	1.17%
White/Caucasian	68.72%	0.00%	0.00%	84.24%	0.00%	58.75%
Other (please specify)	2.13%	0.00%	0.00%	0.61%	0.00%	3.11%
Prefer not to respond	9.48%	0.00%	0.00%	10.30%	0.00%	8.95%
<i>Total Respondents</i>	422	0	0	165	0	257

Which category best represents your nationality?

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
U.S. citizen	53.46%	49.17%	32.43%	52.40%	60.36%	68.87%
Non-U.S. citizen or permanent resident	46.54%	50.83%	67.57%	47.60%	39.64%	31.13%
<i>Total Respondents</i>	1431	301	222	313	338	257

Do you have children?

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Yes	11.72%	8.28%	8.07%	11.78%	15.68%	13.62%
No	88.28%	91.72%	91.93%	88.22%	84.32%	86.38%
<i>Total Respondents</i>	1434	302	223	314	338	257

Please rate your level of agreement with the following statements. - At Michigan Tech it is evident that "students come first."

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	2.82	---	0.83	2217	18.45%	8.43%	
2016 Graduate Satisfaction Survey	2.81	0.01	0.92	286	22.38%	11.89%	
2014 Graduate Student Satisfaction Survey	2.86	-0.03	0.88	203	23.65%	8.87%	
2012 Graduate Student Satisfaction Survey	2.82	0.01	0.85	302	18.87%	9.27%	
Graduate Student Satisfaction Survey 2010	2.80	0.02	0.83	318	18.24%	8.18%	
Graduate Student Satisfaction Survey 2009	2.80	0.02	0.82	239	17.15%	8.37%	
Graduate Student Satisfaction Survey 2008	2.82	0.00	0.86	335	19.70%	9.55%	
Grad Student Satisfaction Survey 2007 (Upload)	2.85	-0.02	0.72	534	14.04%	5.43%	

2.60 2.67 2.73 2.80 2.86

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Strongly agree	17.82%	21.55%	22.12%	18.33%	17.26%	16.40%
Somewhat agree	52.11%	46.46%	44.24%	51.77%	49.11%	51.60%
Somewhat disagree	18.52%	16.84%	18.89%	18.01%	20.54%	19.60%
Strongly disagree	8.15%	11.45%	8.29%	9.00%	7.74%	8.00%
No opinion / No basis to judge	3.40%	3.70%	6.45%	2.89%	5.36%	4.40%
Total Respondents	2295	297	217	311	336	250

Please rate your level of agreement with the following statements. - I have a sense of belonging at Michigan Tech.

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.15	---	0.77	227	33.85%	4.05%	
2016 Graduate Satisfaction Survey	3.19	-0.04	0.80	294	38.78%	4.42%	
2014 Graduate Student Satisfaction Survey	3.15	0.00	0.83	210	36.19%	6.19%	
2012 Graduate Student Satisfaction Survey	3.10	0.06	0.86	305	35.74%	5.90%	
Graduate Student Satisfaction Survey 2010	3.14	0.01	0.81	323	34.98%	5.26%	
Graduate Student Satisfaction Survey 2009	3.18	-0.03	0.73	246	34.96%	2.44%	
Graduate Student Satisfaction Survey 2008	3.20	-0.05	0.78	342	38.60%	3.51%	
Grad Student Satisfaction Survey 2007 (Upload)	3.12	0.03	0.64	552	25.18%	2.36%	

3.00 3.05 3.10 3.15 3.20

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Strongly agree	33.26%	38.26%	35.19%	35.16%	33.73%	34.26%
Somewhat agree	50.48%	44.97%	47.22%	43.23%	47.16%	49.80%
Somewhat disagree	10.55%	11.07%	8.80%	14.19%	10.45%	11.55%
Strongly disagree	3.98%	4.36%	6.02%	5.81%	5.07%	2.39%
No opinion / No basis to judge	1.73%	1.34%	2.78%	1.61%	3.58%	1.99%
<i>Total Respondents</i>	2312	298	216	310	335	251

Please rate your level of agreement with the following statements. - Students have a voice in university decisions.

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	2.60	---	0.85	2019	11.64%	12.58%	
2016 Graduate Satisfaction Survey	2.58	0.02	0.96	267	16.85%	16.85%	
2014 Graduate Student Satisfaction Survey	2.64	-0.04	0.93	196	16.84%	14.29%	
2012 Graduate Student Satisfaction Survey	2.58	0.02	0.86	257	10.12%	14.40%	
Graduate Student Satisfaction Survey 2010	2.63	-0.03	0.85	281	12.81%	11.74%	
Graduate Student Satisfaction Survey 2009	2.47	0.13*	0.86	223	9.42%	15.25%	
Graduate Student Satisfaction Survey 2008	2.60	0.00	0.85	309	11.97%	11.97%	
Grad Student Satisfaction Survey 2007 (Upload)	2.66	-0.06	0.74	486	7.61%	8.23%	

* Indicates statistical significance, p < .05

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Strongly agree	10.49%	15.15%	15.35%	8.44%	10.78%	8.40%
Somewhat agree	44.53%	36.70%	40.47%	43.51%	41.02%	38.80%
Somewhat disagree	23.74%	22.90%	22.33%	19.48%	22.46%	28.40%
Strongly disagree	11.33%	15.15%	13.02%	12.01%	9.88%	13.60%
No opinion / No basis to judge	9.91%	10.10%	8.84%	16.56%	15.87%	10.80%
Total Respondents	2241	297	215	308	334	250

Please rate your level of agreement with the following statements. - There is a commitment to diversity on campus.

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.11	---	0.81	212	32.85%	5.70%	
2016 Graduate Satisfaction Survey	3.11	0.00	0.91	282	39.72%	7.80%	
2014 Graduate Student Satisfaction Survey	3.22	-0.11	0.83	200	41.50%	6.00%	
2012 Graduate Student Satisfaction Survey	3.19	-0.09	0.79	280	37.86%	4.64%	
Graduate Student Satisfaction Survey 2010	3.14	-0.03	0.83	295	35.93%	5.76%	
Graduate Student Satisfaction Survey 2009	3.08	0.02	0.83	228	31.58%	7.02%	
Graduate Student Satisfaction Survey 2008	3.13	-0.02	0.82	318	35.53%	5.03%	
Grad Student Satisfaction Survey 2007 (Upload)	3.00	0.11*	0.71	519	20.23%	4.82%	

* Indicates statistical significance, p < .05

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Strongly agree	30.66%	37.71%	38.43%	34.42%	31.93%	28.69%
Somewhat agree	47.34%	37.04%	41.20%	43.83%	42.17%	47.41%
Somewhat disagree	10.03%	12.79%	7.41%	8.44%	9.64%	8.37%
Strongly disagree	5.32%	7.41%	5.56%	4.22%	5.12%	6.37%
No opinion / No basis to judge	6.64%	5.05%	7.41%	9.09%	11.14%	9.16%
<i>Total Respondents</i>	2273	297	216	308	332	251

Please rate your level of agreement with the following statements. - The campus environment is welcoming to students.

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.25	---	0.69	1983	37.22%	2.12%	
2016 Graduate Satisfaction Survey	0.00	3.25	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	3.30	-0.05	0.82	212	46.70%	5.66%	
2012 Graduate Student Satisfaction Survey	3.36	-0.11*	0.70	298	46.98%	1.34%	
Graduate Student Satisfaction Survey 2010	3.30	-0.05	0.68	319	41.38%	1.25%	
Graduate Student Satisfaction Survey 2009	3.23	0.02	0.68	243	34.98%	1.65%	
Graduate Student Satisfaction Survey 2008	3.30	-0.05	0.75	347	44.96%	2.31%	
Grad Student Satisfaction Survey 2007 (Upload)	3.12	0.12*	0.59	564	22.34%	1.77%	

0.00 0.84 1.68 2.52 3.36

* Indicates statistical significance, p < .05

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Strongly agree	36.44%	0.00%	45.62%	45.02%	39.64%	34.00%
Somewhat agree	51.41%	0.00%	41.01%	41.16%	46.25%	52.80%
Somewhat disagree	8.00%	0.00%	5.53%	8.36%	8.71%	8.80%
Strongly disagree	2.07%	0.00%	5.53%	1.29%	1.20%	1.60%
No opinion / No basis to judge	2.07%	0.00%	2.30%	4.18%	4.20%	2.80%
<i>Total Respondents</i>	2025	0	217	311	333	250

Please rate your level of agreement with the following statements. - I feel safe on campus.

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.71	---	0.53	2284	74.56%	0.74%	
2016 Graduate Satisfaction Survey	3.78	-0.06*	0.51	294	81.63%	0.68%	
2014 Graduate Student Satisfaction Survey	3.76	-0.05	0.54	211	80.57%	1.42%	
2012 Graduate Student Satisfaction Survey	3.78	-0.06	0.50	299	80.60%	1.00%	
Graduate Student Satisfaction Survey 2010	3.76	-0.05	0.47	321	77.88%	0.31%	
Graduate Student Satisfaction Survey 2009	3.70	0.02	0.53	242	73.14%	0.41%	
Graduate Student Satisfaction Survey 2008	3.79	-0.07*	0.53	345	82.90%	1.45%	
Grad Student Satisfaction Survey 2007 (Upload)	3.57	0.15*	0.55	572	59.27%	0.35%	

3.40 3.50 3.60 3.69 3.79

* Indicates statistical significance, p < .05

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Strongly agree	73.00%	80.54%	78.34%	77.74%	74.63%	70.52%
Somewhat agree	22.59%	15.10%	16.13%	16.77%	20.00%	23.11%
Somewhat disagree	1.59%	2.35%	1.38%	0.97%	0.90%	2.39%
Strongly disagree	0.73%	0.67%	1.38%	0.97%	0.30%	0.40%
No opinion / No basis to judge	2.10%	1.34%	2.76%	3.55%	4.18%	3.59%
<i>Total Respondents</i>	2333	298	217	310	335	251

Please rate your level of agreement with the following statements. - The tuition I pay is worth the educational experience I am having at Michigan Tech. (2008)

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.01	---	0.83	820	29.02%	5.49%	
2016 Graduate Satisfaction Survey	0.00	3.01	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	0.00	3.01	0.00	0	0.00%	0.00%	
2012 Graduate Student Satisfaction Survey	0.00	3.01	0.00	0	0.00%	0.00%	
Graduate Student Satisfaction Survey 2010	0.00	3.01	0.00	0	0.00%	0.00%	
Graduate Student Satisfaction Survey 2009	0.00	3.01	0.00	0	0.00%	0.00%	
Graduate Student Satisfaction Survey 2008	3.26	-0.25*	0.81	312	44.55%	4.17%	
Grad Student Satisfaction Survey 2007 (Upload)	2.85	0.16*	0.80	508	19.49%	6.30%	

0.00 0.82 1.63 2.45 3.26

* Indicates statistical significance, p < .05

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Strongly agree	27.74%	0.00%	0.00%	0.00%	0.00%	0.00%
Somewhat agree	45.92%	0.00%	0.00%	0.00%	0.00%	0.00%
Somewhat disagree	16.67%	0.00%	0.00%	0.00%	0.00%	0.00%
Strongly disagree	5.24%	0.00%	0.00%	0.00%	0.00%	0.00%
No opinion / No basis to judge	4.43%	0.00%	0.00%	0.00%	0.00%	0.00%
Total Respondents	858	0	0	0	0	0

How were you supported while a graduate student?

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
As a teaching assistant	26.38%	24.75%	22.69%	25.72%	27.76%	30.43%
As a research assistant	30.21%	24.41%	22.69%	35.69%	28.36%	39.13%
As an instructor	3.69%	3.05%	2.78%	2.57%	4.18%	5.93%
No support	25.89%	40.68%	0.00%	26.05%	30.45%	24.51%
Total Respondents	1410	295	216	311	335	253

Were the number of hours you worked consistent with your level of support (i.e., 20 hours work for a full tuition stipend support is normally expected)?

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Yes	60.11%	59.04%	66.67%	58.05%	62.84%	56.15%
No, under the number of hours	7.87%	10.24%	5.26%	9.27%	9.17%	4.28%
No, over the number of hours	32.02%	30.72%	28.07%	32.68%	27.98%	39.57%
<i>Total Respondents</i>	890	166	114	205	218	187

Please rate your level of agreement with the following statements. - I seldom get the "run-around" when seeking information that I need on campus.

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	2.88	---	0.88	135	24.50%	8.51%	
2016 Graduate Satisfaction Survey	0.00	2.88	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	2.87	0.01	0.88	194	23.20%	9.28%	
2012 Graduate Student Satisfaction Survey	2.89	-0.02	0.85	279	24.01%	7.53%	
Graduate Student Satisfaction Survey 2010	2.89	-0.02	0.87	315	26.03%	7.30%	
Graduate Student Satisfaction Survey 2009	2.86	0.01	0.83	230	21.30%	7.39%	
Graduate Student Satisfaction Survey 2008	2.86	0.01	0.93	333	26.43%	10.81%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	2.88	0.00	0	0.00%	0.00%	

0.00 0.72 1.45 2.17 2.89

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Strongly agree	23.07%	0.00%	21.63%	22.04%	24.77%	20.00%
Somewhat agree	44.32%	0.00%	46.15%	44.74%	42.30%	47.76%
Somewhat disagree	18.75%	0.00%	16.83%	18.09%	21.15%	19.18%
Strongly disagree	8.01%	0.00%	8.65%	6.91%	6.95%	6.94%
No opinion / No basis to judge	5.85%	0.00%	6.73%	8.22%	4.83%	6.12%
<i>Total Respondents</i>	1435	0	208	304	331	245

Please rate your level of agreement with the following statements. - When I have questions, it is easy to get answers or the information that I need from Michigan Tech staff members.

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.22	---	0.79	1699	40.61%	3.71%	
2016 Graduate Satisfaction Survey	3.21	0.01	0.86	285	42.81%	6.32%	
2014 Graduate Student Satisfaction Survey	3.24	-0.02	0.80	208	42.31%	3.85%	
2012 Graduate Student Satisfaction Survey	3.27	-0.05	0.75	299	42.47%	2.34%	
Graduate Student Satisfaction Survey 2010	3.22	0.00	0.74	323	38.39%	2.48%	
Graduate Student Satisfaction Survey 2009	3.16	0.06	0.77	238	35.29%	3.36%	
Graduate Student Satisfaction Survey 2008	3.22	0.00	0.81	346	41.91%	4.05%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	3.22	0.00	0	0.00%	0.00%	

0.00 0.82 1.64 2.45 3.27

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Strongly agree	40.00%	42.51%	42.11%	41.78%	37.69%	34.43%
Somewhat agree	43.77%	41.11%	42.58%	43.42%	46.81%	47.54%
Somewhat disagree	11.07%	9.41%	11.00%	10.86%	11.25%	12.30%
Strongly disagree	3.65%	6.27%	3.83%	2.30%	2.43%	3.28%
No opinion / No basis to judge	1.51%	0.70%	0.48%	1.64%	1.82%	2.46%
Total Respondents	1725	287	209	304	329	244

Please rate your level of agreement with the following statements. - Student services are conveniently located and easy to get to.

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.15	---	0.78	1559	35.15%	3.85%	
2016 Graduate Satisfaction Survey	3.24	-0.09	0.76	265	40.75%	3.02%	
2014 Graduate Student Satisfaction Survey	3.12	0.03	0.82	194	35.05%	5.15%	
2012 Graduate Student Satisfaction Survey	3.13	0.02	0.80	270	34.44%	4.44%	
Graduate Student Satisfaction Survey 2010	3.14	0.01	0.77	287	34.15%	2.79%	
Graduate Student Satisfaction Survey 2009	3.11	0.04	0.71	221	28.51%	2.71%	
Graduate Student Satisfaction Survey 2008	3.14	0.01	0.82	322	36.65%	4.97%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	3.15	0.00	0	0.00%	0.00%	

0.00 0.81 1.62 2.43 3.24

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Strongly agree	31.73%	37.24%	32.54%	30.69%	29.61%	25.82%
Somewhat agree	43.54%	41.72%	43.54%	43.23%	41.69%	51.23%
Somewhat disagree	11.52%	9.66%	11.96%	11.22%	12.99%	11.07%
Strongly disagree	3.47%	2.76%	4.78%	3.96%	2.42%	2.46%
No opinion / No basis to judge	9.73%	8.62%	7.18%	10.89%	13.29%	9.43%
<i>Total Respondents</i>	1727	290	209	303	331	244

Please rate your level of agreement with the following statements. - Student services office hours are convenient.

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.18	---	0.73	1478	34.98%	2.91%	
2016 Graduate Satisfaction Survey	3.30	-0.11*	0.76	250	44.00%	3.60%	
2014 Graduate Student Satisfaction Survey	3.21	-0.03	0.72	180	36.11%	2.22%	
2012 Graduate Student Satisfaction Survey	3.17	0.02	0.74	255	33.73%	3.14%	
Graduate Student Satisfaction Survey 2010	3.26	-0.07	0.66	274	37.23%	1.09%	
Graduate Student Satisfaction Survey 2009	3.06	0.12*	0.72	204	25.49%	3.92%	
Graduate Student Satisfaction Survey 2008	3.11	0.08	0.77	315	32.38%	3.49%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	3.18	0.00	0	0.00%	0.00%	

0.00 0.83 1.65 2.48 3.30

* Indicates statistical significance, p < .05

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Strongly agree	30.08%	38.19%	31.86%	28.29%	31.00%	21.31%
Somewhat agree	44.21%	39.24%	45.10%	44.08%	43.77%	49.59%
Somewhat disagree	9.19%	6.25%	9.31%	8.88%	7.60%	9.43%
Strongly disagree	2.50%	3.13%	1.96%	2.63%	0.91%	3.28%
No opinion / No basis to judge	14.02%	13.19%	11.76%	16.12%	16.72%	16.39%
<i>Total Respondents</i>	1719	288	204	304	329	244

Please rate your level of agreement with the following statements. - I am able to resolve any problems I experience at Michigan Tech in a timely manner.

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.11	---	0.82	1615	34.18%	5.20%	
2016 Graduate Satisfaction Survey	3.08	0.03	0.94	277	39.35%	9.39%	
2014 Graduate Student Satisfaction Survey	3.18	-0.07	0.83	198	39.90%	4.55%	
2012 Graduate Student Satisfaction Survey	3.10	0.01	0.81	283	33.22%	5.30%	
Graduate Student Satisfaction Survey 2010	3.12	-0.01	0.76	304	31.58%	3.62%	
Graduate Student Satisfaction Survey 2009	3.03	0.07	0.78	230	27.39%	4.35%	
Graduate Student Satisfaction Survey 2008	3.14	-0.03	0.78	323	34.37%	4.02%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	3.11	0.00	0	0.00%	0.00%	

0.00 0.80 1.59 2.39 3.18

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Strongly agree	32.11%	37.72%	38.16%	31.44%	29.27%	25.71%
Somewhat agree	44.85%	37.37%	40.58%	46.49%	48.48%	49.80%
Somewhat disagree	12.10%	11.76%	12.56%	11.71%	11.59%	14.29%
Strongly disagree	4.89%	9.00%	4.35%	5.02%	3.35%	4.08%
No opinion / No basis to judge	6.05%	4.15%	4.35%	5.35%	7.32%	6.12%
<i>Total Respondents</i>	1719	289	207	299	328	245

Please rate your level of agreement with the following statements. - Campus policies and rules cater to students' best interests.

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	2.97	---	0.86	1537	28.11%	7.22%	
2016 Graduate Satisfaction Survey	3.05	-0.08	0.92	266	36.84%	8.27%	
2014 Graduate Student Satisfaction Survey	3.03	-0.06	0.85	192	30.73%	6.77%	
2012 Graduate Student Satisfaction Survey	2.98	-0.01	0.80	273	25.27%	5.49%	
Graduate Student Satisfaction Survey 2010	2.93	0.04	0.84	287	26.13%	5.92%	
Graduate Student Satisfaction Survey 2009	2.83	0.14*	0.87	211	19.43%	10.90%	
Graduate Student Satisfaction Survey 2008	2.99	-0.02	0.86	308	29.22%	6.82%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	2.97	0.00	0	0.00%	0.00%	

0.00 0.76 1.53 2.29 3.05

* Indicates statistical significance, p < .05

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Strongly agree	25.07%	34.15%	28.50%	22.70%	22.73%	16.73%
Somewhat agree	42.83%	36.59%	44.93%	47.37%	40.61%	47.76%
Somewhat disagree	14.86%	14.29%	13.04%	14.80%	18.48%	12.24%
Strongly disagree	6.44%	7.67%	6.28%	4.93%	5.15%	9.39%
No opinion / No basis to judge	10.80%	7.32%	7.25%	10.20%	13.03%	13.88%
<i>Total Respondents</i>	1723	287	207	304	330	245

Please rate your level of agreement with the following statements. - There are appropriate channels at Michigan Tech for expressing student complaints and concerns.

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	2.74	---	0.93	1366	21.74%	11.57%	
2016 Graduate Satisfaction Survey	2.80	-0.06	1.04	244	30.33%	15.16%	
2014 Graduate Student Satisfaction Survey	2.92	-0.17*	0.94	178	30.34%	9.55%	
2012 Graduate Student Satisfaction Survey	2.69	0.05	0.90	231	18.18%	11.26%	
Graduate Student Satisfaction Survey 2010	2.76	-0.02	0.85	251	19.52%	7.17%	
Graduate Student Satisfaction Survey 2009	2.57	0.17*	0.88	192	11.46%	14.58%	
Graduate Student Satisfaction Survey 2008	2.72	0.02	0.93	270	20.74%	11.85%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	2.74	0.00	0	0.00%	0.00%	

0.00 0.73 1.46 2.19 2.92

* Indicates statistical significance, p < .05

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Strongly agree	17.20%	25.61%	26.21%	13.77%	14.85%	8.98%
Somewhat agree	33.41%	29.07%	34.95%	33.11%	33.94%	37.96%
Somewhat disagree	19.34%	16.96%	16.99%	20.33%	21.82%	20.00%
Strongly disagree	9.15%	12.80%	8.25%	8.52%	5.45%	11.43%
No opinion / No basis to judge	20.90%	15.57%	13.59%	24.26%	23.94%	21.63%
<i>Total Respondents</i>	1727	289	206	305	330	245

Please rate your level of agreement with the following statements. - Student disciplinary procedures are fair.

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.18	---	0.80	1129	36.76%	5.23%	
2016 Graduate Satisfaction Survey	3.29	-0.11	0.77	209	43.06%	4.78%	
2014 Graduate Student Satisfaction Survey	3.20	-0.03	0.86	148	41.89%	6.76%	
2012 Graduate Student Satisfaction Survey	3.11	0.07	0.76	195	30.26%	4.62%	
Graduate Student Satisfaction Survey 2010	3.18	-0.01	0.75	208	35.58%	3.37%	
Graduate Student Satisfaction Survey 2009	3.05	0.12	0.88	137	32.12%	8.76%	
Graduate Student Satisfaction Survey 2008	3.18	-0.01	0.79	232	37.07%	4.74%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	3.18	0.00	0	0.00%	0.00%	

0.00 0.82 1.65 2.47 3.29

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Strongly agree	24.07%	31.25%	29.67%	19.41%	22.49%	18.11%
Somewhat agree	32.25%	34.38%	30.62%	35.20%	31.91%	27.98%
Somewhat disagree	5.74%	3.47%	5.74%	6.58%	6.69%	5.35%
Strongly disagree	3.42%	3.47%	4.78%	2.96%	2.13%	4.94%
No opinion / No basis to judge	34.51%	27.43%	29.19%	35.86%	36.78%	43.62%
Total Respondents	1724	288	209	304	329	243

Please respond to the following statements: - I was able to find and afford the childcare services I needed in order to be successful.

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Yes	40.91%	37.50%	12.50%	51.43%	43.48%	42.42%
No	47.40%	29.17%	25.00%	48.57%	56.52%	57.58%
Total Respondents	154	24	16	35	46	33

Please respond to the following statements: - I made use of the ESL services on campus and found them to be beneficial.

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Yes	15.23%	0.00%	0.00%	16.61%	15.29%	13.47%
No	84.77%	0.00%	0.00%	83.39%	84.71%	86.53%
<i>Total Respondents</i>	860	0	0	301	314	245

Please respond to the following statements: - I participated in the professional development sessions offered by the Graduate School and the Graduate Student Council and found them to be helpful.

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Yes	35.34%	0.00%	0.00%	0.00%	35.20%	35.51%
No	64.66%	0.00%	0.00%	0.00%	64.80%	64.49%
<i>Total Respondents</i>	566	0	0	0	321	245

Please respond to the following statements: - I have published one or more papers while a student at Michigan Tech.

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Yes	28.53%	26.99%	25.48%	26.82%	27.86%	35.92%
No	67.59%	60.55%	66.35%	73.18%	72.14%	64.08%
<i>Total Respondents</i>	1367	289	208	302	323	245

Please respond to the following statements: - I have attended one or more professional conferences while a student at Michigan Tech.

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Yes	47.92%	48.26%	42.03%	50.66%	43.69%	54.69%
No	48.94%	42.71%	49.76%	49.34%	56.31%	45.31%
<i>Total Respondents</i>	1367	288	207	302	325	245

Please respond to the following statements: - I have given presentations at one or more conferences while a student at Michigan Tech.

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Yes	37.21%	36.68%	37.02%	37.95%	32.20%	43.67%
No	59.72%	53.98%	55.77%	62.05%	67.80%	56.33%
<i>Total Respondents</i>	1368	289	208	303	323	245

Please tell us how satisfied you are with the following: - Quality of academic courses in your major

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.09	---	0.81	1678	33.08%	4.77%	
2016 Graduate Satisfaction Survey	3.05	0.04	0.81	274	31.02%	4.74%	
2014 Graduate Student Satisfaction Survey	3.16	-0.06	0.81	206	35.92%	5.34%	
2012 Graduate Student Satisfaction Survey	3.06	0.03	0.80	299	30.43%	5.02%	
Graduate Student Satisfaction Survey 2010	3.16	-0.07	0.80	317	37.54%	3.47%	
Graduate Student Satisfaction Survey 2009	3.04	0.05	0.82	239	30.54%	5.02%	
Graduate Student Satisfaction Survey 2008	3.08	0.01	0.83	343	32.94%	5.25%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	3.09	0.00	0	0.00%	0.00%	

0.00 0.79 1.58 2.37 3.16

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Very satisfied	32.84%	30.58%	35.75%	30.33%	37.07%	30.42%
Somewhat satisfied	47.34%	47.48%	48.79%	50.00%	43.93%	47.92%
Somewhat dissatisfied	14.38%	15.83%	9.66%	14.33%	14.33%	16.25%
Very dissatisfied	4.73%	4.68%	5.31%	5.00%	3.43%	5.00%
No opinion / No basis to judge	0.71%	1.44%	0.48%	0.33%	1.25%	0.42%
<i>Total Respondents</i>	1690	278	207	300	321	240

Please tell us how satisfied you are with the following: - Quality of academic courses outside of your major

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.08	---	0.72	1229	27.50%	2.77%	
2016 Graduate Satisfaction Survey	3.16	-0.08	0.70	207	31.40%	2.42%	
2014 Graduate Student Satisfaction Survey	3.17	-0.09	0.68	162	32.10%	0.62%	
2012 Graduate Student Satisfaction Survey	3.01	0.07	0.75	219	24.20%	4.57%	
Graduate Student Satisfaction Survey 2010	3.10	-0.02	0.73	226	29.65%	2.65%	
Graduate Student Satisfaction Survey 2009	3.01	0.08	0.73	173	23.12%	3.47%	
Graduate Student Satisfaction Survey 2008	3.05	0.03	0.71	242	25.21%	2.48%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	3.08	0.00	0	0.00%	0.00%	

0.00 0.79 1.59 2.38 3.17

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Very satisfied	20.04%	23.38%	25.12%	17.73%	20.81%	16.67%
Somewhat satisfied	40.72%	41.73%	41.55%	42.14%	37.58%	41.67%
Somewhat dissatisfied	10.08%	7.55%	11.11%	10.03%	9.94%	11.25%
Very dissatisfied	2.02%	1.80%	0.48%	3.34%	1.86%	2.50%
No opinion / No basis to judge	27.15%	25.54%	21.74%	26.76%	29.81%	27.92%
<i>Total Respondents</i>	1687	278	207	299	322	240

Please tell us how satisfied you are with the following: - Availability of faculty

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.25	---	0.72	2239	39.48%	2.23%	
2016 Graduate Satisfaction Survey	3.28	-0.03	0.75	275	43.64%	2.55%	
2014 Graduate Student Satisfaction Survey	3.29	-0.04	0.80	203	46.80%	3.45%	
2012 Graduate Student Satisfaction Survey	3.32	-0.07	0.72	300	45.33%	1.33%	
Graduate Student Satisfaction Survey 2010	3.39	-0.14*	0.67	317	48.90%	0.95%	
Graduate Student Satisfaction Survey 2009	3.35	-0.10*	0.69	238	45.80%	2.10%	
Graduate Student Satisfaction Survey 2008	3.35	-0.10*	0.74	345	48.99%	2.03%	
Grad Student Satisfaction Survey 2007 (Upload)	3.01	0.25*	0.64	561	17.83%	3.03%	

* Indicates statistical significance, p < .05

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Very satisfied	39.31%	43.32%	46.12%	45.33%	48.44%	45.42%
Somewhat satisfied	48.33%	42.96%	38.35%	42.67%	42.19%	45.42%
Somewhat dissatisfied	9.69%	10.47%	10.68%	10.67%	7.50%	6.25%
Very dissatisfied	2.22%	2.53%	3.40%	1.33%	0.94%	2.08%
No opinion / No basis to judge	0.44%	0.72%	1.46%	0.00%	0.94%	0.83%
<i>Total Respondents</i>	2249	277	206	300	320	240

Please tell us how satisfied you are with the following: - Quality of academic advising within your major (2008)

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.08	---	0.84	866	33.49%	6.12%	
2016 Graduate Satisfaction Survey	0.00	3.08	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	0.00	3.08	0.00	0	0.00%	0.00%	
2012 Graduate Student Satisfaction Survey	0.00	3.08	0.00	0	0.00%	0.00%	
Graduate Student Satisfaction Survey 2010	0.00	3.08	0.00	0	0.00%	0.00%	
Graduate Student Satisfaction Survey 2009	0.00	3.08	0.00	0	0.00%	0.00%	
Graduate Student Satisfaction Survey 2008	3.22	-0.14*	0.88	333	46.55%	5.11%	
Grad Student Satisfaction Survey 2007 (Upload)	2.98	0.09*	0.81	533	25.33%	6.75%	

* Indicates statistical significance, p < .05

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Very satisfied	33.07%	0.00%	0.00%	0.00%	0.00%	0.00%
Somewhat satisfied	46.07%	0.00%	0.00%	0.00%	0.00%	0.00%
Somewhat dissatisfied	13.57%	0.00%	0.00%	0.00%	0.00%	0.00%
Very dissatisfied	6.04%	0.00%	0.00%	0.00%	0.00%	0.00%
No opinion / No basis to judge	1.25%	0.00%	0.00%	0.00%	0.00%	0.00%
Total Respondents	877	0	0	0	0	0

Please tell us how satisfied you are with the following: - Availability of your primary academic advisor

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.31	---	0.80	1790	48.83%	3.69%	
2016 Graduate Satisfaction Survey	3.37	-0.06	0.87	254	57.87%	5.12%	
2014 Graduate Student Satisfaction Survey	3.39	-0.08	0.78	195	54.87%	2.56%	
2012 Graduate Student Satisfaction Survey	3.48	-0.17*	0.76	282	61.70%	2.84%	
Graduate Student Satisfaction Survey 2010	3.53	-0.21*	0.71	297	63.30%	1.68%	
Graduate Student Satisfaction Survey 2009	3.42	-0.11*	0.81	226	59.29%	3.98%	
Graduate Student Satisfaction Survey 2008	0.00	3.31	0.00	0	0.00%	0.00%	
Grad Student Satisfaction Survey 2007 (Upload)	3.00	0.31*	0.75	536	23.13%	4.85%	

0.00 0.88 1.77 2.65 3.53

* Indicates statistical significance, p < .05

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Very satisfied	46.56%	53.26%	51.69%	58.00%	58.93%	56.07%
Somewhat satisfied	35.48%	24.64%	30.43%	25.67%	25.71%	26.36%
Somewhat dissatisfied	9.80%	9.42%	9.66%	7.67%	6.90%	8.37%
Very dissatisfied	3.52%	4.71%	2.42%	2.67%	1.57%	3.77%
No opinion / No basis to judge	4.64%	7.97%	5.80%	6.00%	6.90%	5.44%
Total Respondents	1877	276	207	300	319	239

Please tell us how satisfied you are with the following: - Quality of academic advising received from your primary advisor

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.33	---	0.86	1237	54.08%	5.25%	
2016 Graduate Satisfaction Survey	3.31	0.03	0.92	250	55.20%	7.20%	
2014 Graduate Student Satisfaction Survey	3.33	0.00	0.90	192	56.25%	6.25%	
2012 Graduate Student Satisfaction Survey	3.38	-0.04	0.80	276	54.71%	3.26%	
Graduate Student Satisfaction Survey 2010	3.37	-0.04	0.80	295	53.90%	3.73%	
Graduate Student Satisfaction Survey 2009	3.25	0.08	0.91	224	50.45%	6.70%	
Graduate Student Satisfaction Survey 2008	0.00	3.33	0.00	0	0.00%	0.00%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	3.33	0.00	0	0.00%	0.00%	

0.00 0.85 1.69 2.54 3.38

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Very satisfied	49.70%	49.46%	52.17%	50.33%	49.69%	47.08%
Somewhat satisfied	27.93%	24.73%	25.12%	29.00%	30.63%	29.17%
Somewhat dissatisfied	9.44%	8.96%	9.66%	9.67%	8.44%	10.83%
Very dissatisfied	4.83%	6.45%	5.80%	3.00%	3.44%	6.25%
No opinion / No basis to judge	8.10%	10.39%	7.25%	8.00%	7.81%	6.67%
<i>Total Respondents</i>	1346	279	207	300	320	240

Please tell us how satisfied you are with the following: - Quality of mentoring received from your primary advisor.

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.29	---	0.89	1219	52.26%	5.74%	
2016 Graduate Satisfaction Survey	3.19	0.09	0.98	244	49.59%	9.43%	
2014 Graduate Student Satisfaction Survey	3.26	0.03	0.91	191	51.31%	5.76%	
2012 Graduate Student Satisfaction Survey	3.35	-0.07	0.84	271	54.98%	4.06%	
Graduate Student Satisfaction Survey 2010	3.35	-0.06	0.82	289	53.98%	3.46%	
Graduate Student Satisfaction Survey 2009	3.25	0.04	0.92	224	50.45%	6.70%	
Graduate Student Satisfaction Survey 2008	0.00	3.29	0.00	0	0.00%	0.00%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	3.29	0.00	0	0.00%	0.00%	

0.00 0.84 1.68 2.51 3.35

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Very satisfied	47.50%	44.00%	47.80%	49.67%	48.45%	47.28%
Somewhat satisfied	27.07%	26.18%	26.83%	26.67%	27.33%	28.45%
Somewhat dissatisfied	11.11%	10.18%	13.17%	10.33%	10.87%	11.72%
Very dissatisfied	5.22%	8.36%	5.37%	3.67%	3.11%	6.28%
No opinion / No basis to judge	9.10%	11.27%	6.83%	9.67%	10.25%	6.28%
Total Respondents	1341	275	205	300	322	239

Please tell us how satisfied you are with the following: - Opportunities to meet with faculty outside of the classroom

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.41	---	0.71	1621	51.88%	2.10%	
2016 Graduate Satisfaction Survey	3.32	0.09	0.76	265	46.79%	3.40%	
2014 Graduate Student Satisfaction Survey	3.37	0.04	0.72	195	49.23%	2.05%	
2012 Graduate Student Satisfaction Survey	3.37	0.04	0.75	292	50.34%	3.08%	
Graduate Student Satisfaction Survey 2010	3.48	-0.07	0.66	303	55.45%	1.32%	
Graduate Student Satisfaction Survey 2009	3.39	0.02	0.69	229	48.91%	2.18%	
Graduate Student Satisfaction Survey 2008	3.49	-0.08	0.66	337	57.57%	0.89%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	3.41	0.00	0	0.00%	0.00%	

0.00 0.87 1.75 2.62 3.49

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Very satisfied	49.82%	44.77%	46.83%	49.00%	52.17%	46.86%
Somewhat satisfied	37.68%	40.07%	38.54%	38.00%	35.71%	41.84%
Somewhat dissatisfied	6.52%	7.58%	7.80%	7.33%	4.97%	5.02%
Very dissatisfied	2.01%	3.25%	1.95%	3.00%	1.24%	2.09%
No opinion / No basis to judge	3.97%	4.33%	4.88%	2.67%	5.90%	4.18%
<i>Total Respondents</i>	1688	277	205	300	322	239

Please tell us how satisfied you are with the following: - Process of registering for classes

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.30	---	0.76	2223	45.12%	3.15%	
2016 Graduate Satisfaction Survey	3.22	0.08	0.89	272	47.06%	6.25%	
2014 Graduate Student Satisfaction Survey	3.21	0.09	0.86	204	43.14%	6.37%	
2012 Graduate Student Satisfaction Survey	3.36	-0.06	0.79	298	52.01%	3.36%	
Graduate Student Satisfaction Survey 2010	3.53	-0.23*	0.65	318	59.75%	1.26%	
Graduate Student Satisfaction Survey 2009	3.49	-0.19*	0.68	232	57.76%	1.72%	
Graduate Student Satisfaction Survey 2008	3.53	-0.23*	0.67	344	60.76%	1.74%	
Grad Student Satisfaction Survey 2007 (Upload)	2.98	0.32*	0.66	555	17.84%	2.88%	

* Indicates statistical significance, p < .05

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Very satisfied	44.70%	46.21%	42.93%	51.67%	59.01%	55.83%
Somewhat satisfied	42.11%	33.57%	40.49%	34.67%	33.85%	33.75%
Somewhat dissatisfied	9.14%	12.27%	9.76%	9.67%	4.66%	5.42%
Very dissatisfied	3.12%	6.14%	6.34%	3.33%	1.24%	1.67%
No opinion / No basis to judge	0.94%	1.81%	0.49%	0.67%	1.24%	3.33%
<i>Total Respondents</i>	2244	277	205	300	322	240

Please tell us how satisfied you are with the following: - Availability of classes to make progress towards your degree

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	2.92	---	0.96	1648	31.61%	10.56%	
2016 Graduate Satisfaction Survey	2.95	-0.03	1.02	274	35.77%	13.14%	
2014 Graduate Student Satisfaction Survey	2.82	0.10	0.95	201	26.37%	10.95%	
2012 Graduate Student Satisfaction Survey	2.90	0.02	0.95	296	30.07%	10.47%	
Graduate Student Satisfaction Survey 2010	2.99	-0.08	0.90	313	33.23%	6.71%	
Graduate Student Satisfaction Survey 2009	2.93	-0.01	0.94	224	29.91%	11.16%	
Graduate Student Satisfaction Survey 2008	2.89	0.03	0.99	340	32.35%	11.47%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	2.92	0.00	0	0.00%	0.00%	

0.00 0.75 1.50 2.24 2.99

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Very satisfied	30.92%	35.38%	25.85%	29.67%	32.40%	28.27%
Somewhat satisfied	38.16%	36.10%	39.51%	39.33%	38.63%	41.77%
Somewhat dissatisfied	18.40%	14.44%	21.95%	19.33%	19.94%	13.92%
Very dissatisfied	10.33%	13.00%	10.73%	10.33%	6.54%	10.55%
No opinion / No basis to judge	2.20%	1.08%	1.95%	1.33%	2.49%	5.49%
Total Respondents	1685	277	205	300	321	237

Please tell us how satisfied you are with the following: - Opportunities to collaborate with faculty other than your primary advisor on research projects

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.05	---	0.91	1091	36.02%	7.70%	
2016 Graduate Satisfaction Survey	2.95	0.10	0.98	222	34.68%	10.81%	
2014 Graduate Student Satisfaction Survey	3.12	-0.07	0.90	171	40.35%	6.43%	
2012 Graduate Student Satisfaction Survey	3.02	0.03	0.90	254	33.86%	7.87%	
Graduate Student Satisfaction Survey 2010	3.14	-0.09	0.84	251	37.45%	5.58%	
Graduate Student Satisfaction Survey 2009	3.03	0.02	0.91	193	34.72%	7.77%	
Graduate Student Satisfaction Survey 2008	0.00	3.05	0.00	0	0.00%	0.00%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	3.05	0.00	0	0.00%	0.00%	

0.00 0.79 1.57 2.36 3.14

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Very satisfied	29.24%	27.80%	33.33%	28.67%	29.38%	27.92%
Somewhat satisfied	32.96%	29.24%	31.40%	35.67%	34.69%	32.92%
Somewhat dissatisfied	12.72%	14.44%	12.56%	13.67%	10.00%	13.33%
Very dissatisfied	6.25%	8.66%	5.31%	6.67%	4.38%	6.25%
No opinion / No basis to judge	18.82%	19.86%	17.39%	15.33%	21.56%	19.58%
<i>Total Respondents</i>	1344	277	207	300	320	240

Please tell us how satisfied you are with the following: - Research opportunities (2008)

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.15	---	0.88	320	40.63%	6.25%	
2016 Graduate Satisfaction Survey	0.00	3.15	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	0.00	3.15	0.00	0	0.00%	0.00%	
2012 Graduate Student Satisfaction Survey	0.00	3.15	0.00	0	0.00%	0.00%	
Graduate Student Satisfaction Survey 2010	0.00	3.15	0.00	0	0.00%	0.00%	
Graduate Student Satisfaction Survey 2009	0.00	3.15	0.00	0	0.00%	0.00%	
Graduate Student Satisfaction Survey 2008	3.15	0.00	0.88	320	40.63%	6.25%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	3.15	0.00	0	0.00%	0.00%	

0.00 0.79 1.58 2.36 3.15

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Very satisfied	37.68%	0.00%	0.00%	0.00%	0.00%	0.00%
Somewhat satisfied	37.10%	0.00%	0.00%	0.00%	0.00%	0.00%
Somewhat dissatisfied	12.17%	0.00%	0.00%	0.00%	0.00%	0.00%
Very dissatisfied	5.80%	0.00%	0.00%	0.00%	0.00%	0.00%
No opinion / No basis to judge	7.25%	0.00%	0.00%	0.00%	0.00%	0.00%
Total Respondents	345	0	0	0	0	0

If you would like to elaborate on your responses to any of the above questions, please do so here: (2008)

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Total Respondents	50	0	0	0	0	0

During the past academic year, how often have you visited the following offices? If you have visited the office, please rate your overall experience. - Career Center

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
Graduate Student Satisfaction Longitudinal	0.66	---	1.15	876	11.07%	80.25%	
2016 Graduate Satisfaction Survey	0.00	0.66	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	0.00	0.66	0.00	0	0.00%	0.00%	
2012 Graduate Student Satisfaction Survey	0.00	0.66	0.00	0	0.00%	0.00%	
Graduate Student Satisfaction Survey 2010	0.63	0.03	1.13	316	11.71%	81.33%	
Graduate Student Satisfaction Survey 2009	0.67	-0.01	1.17	233	11.59%	80.69%	
Graduate Student Satisfaction Survey 2008	0.68	-0.02	1.16	327	10.09%	78.90%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	0.66	0.00	0	0.00%	0.00%	

0.00 0.17 0.34 0.51 0.68

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
5 or more times	4.34%	0.00%	0.00%	0.00%	3.48%	4.72%
3-4 times	6.74%	0.00%	0.00%	0.00%	8.23%	6.87%
Twice	8.68%	0.00%	0.00%	0.00%	6.96%	7.73%
Once	11.19%	0.00%	0.00%	0.00%	10.76%	12.45%
Never	69.06%	0.00%	0.00%	0.00%	70.57%	68.24%
Total Respondents	876	0	0	0	316	233

During the past academic year, how often have you visited the following offices? If you have visited the office, please rate your overall experience. - Counseling Services

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
Graduate Student Satisfaction Longitudinal	0.40	---	1.03	873	7.56%	89.00%	
2016 Graduate Satisfaction Survey	0.00	0.40	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	0.00	0.40	0.00	0	0.00%	0.00%	
2012 Graduate Student Satisfaction Survey	0.00	0.40	0.00	0	0.00%	0.00%	
Graduate Student Satisfaction Survey 2010	0.33	0.07	0.90	315	6.03%	90.79%	
Graduate Student Satisfaction Survey 2009	0.55	-0.15	1.23	232	11.64%	84.91%	
Graduate Student Satisfaction Survey 2008	0.36	0.04	0.98	326	6.13%	90.18%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	0.40	0.00	0	0.00%	0.00%	

0.00 0.14 0.28 0.41 0.55

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
5 or more times	4.93%	0.00%	0.00%	0.00%	2.54%	8.19%
3-4 times	2.63%	0.00%	0.00%	0.00%	3.49%	3.45%
Twice	3.44%	0.00%	0.00%	0.00%	3.17%	3.45%
Once	5.38%	0.00%	0.00%	0.00%	6.03%	4.74%
Never	83.62%	0.00%	0.00%	0.00%	84.76%	80.17%
Total Respondents	873	0	0	0	315	232

During the past academic year, how often have you visited the following offices? If you have visited the office, please rate your overall experience. - Educational Opportunity Office

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
Graduate Student Satisfaction Longitudinal	0.19	---	0.74	556	3.78%	94.78%	
2016 Graduate Satisfaction Survey	0.00	0.19	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	0.00	0.19	0.00	0	0.00%	0.00%	
2012 Graduate Student Satisfaction Survey	0.00	0.19	0.00	0	0.00%	0.00%	
Graduate Student Satisfaction Survey 2010	0.00	0.19	0.00	0	0.00%	0.00%	
Graduate Student Satisfaction Survey 2009	0.15	0.04	0.68	231	3.03%	95.67%	
Graduate Student Satisfaction Survey 2008	0.22	-0.03	0.78	325	4.31%	94.15%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	0.19	0.00	0	0.00%	0.00%	

0.00 0.06 0.11 0.17 0.22

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
5 or more times	2.34%	0.00%	0.00%	0.00%	0.00%	2.16%
3-4 times	1.44%	0.00%	0.00%	0.00%	0.00%	0.87%
Twice	1.44%	0.00%	0.00%	0.00%	0.00%	1.30%
Once	2.70%	0.00%	0.00%	0.00%	0.00%	1.30%
Never	92.09%	0.00%	0.00%	0.00%	0.00%	94.37%
Total Respondents	556	0	0	0	0	231

During the past academic year, how often have you visited the following offices? If you have visited the office, please rate your overall experience. - Financial Aid Office

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
Graduate Student Satisfaction Longitudinal	0.60	---	1.06	872	8.60%	83.37%	
2016 Graduate Satisfaction Survey	0.00	0.60	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	0.00	0.60	0.00	0	0.00%	0.00%	
2012 Graduate Student Satisfaction Survey	0.00	0.60	0.00	0	0.00%	0.00%	
Graduate Student Satisfaction Survey 2010	0.53	0.07	1.06	315	8.57%	85.40%	
Graduate Student Satisfaction Survey 2009	0.63	-0.04	1.04	232	8.19%	81.90%	
Graduate Student Satisfaction Survey 2008	0.64	-0.04	1.08	325	8.92%	82.46%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	0.60	0.00	0	0.00%	0.00%	

0.00 0.16 0.32 0.48 0.64

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
5 or more times	3.44%	0.00%	0.00%	0.00%	3.81%	2.59%
3-4 times	5.16%	0.00%	0.00%	0.00%	4.76%	5.60%
Twice	8.03%	0.00%	0.00%	0.00%	6.03%	9.91%
Once	14.45%	0.00%	0.00%	0.00%	11.11%	16.38%
Never	68.92%	0.00%	0.00%	0.00%	74.29%	65.52%
Total Respondents	872	0	0	0	315	232

During the past academic year, how often have you visited the following offices? If you have visited the office, please rate your overall experience. - Student Activities

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
Graduate Student Satisfaction Longitudinal	0.69	---	1.23	867	12.34%	80.62%	
2016 Graduate Satisfaction Survey	0.00	0.69	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	0.00	0.69	0.00	0	0.00%	0.00%	
2012 Graduate Student Satisfaction Survey	0.00	0.69	0.00	0	0.00%	0.00%	
Graduate Student Satisfaction Survey 2010	0.73	-0.05	1.26	312	13.46%	77.88%	
Graduate Student Satisfaction Survey 2009	0.65	0.03	1.19	231	11.69%	80.95%	
Graduate Student Satisfaction Survey 2008	0.66	0.02	1.22	324	11.73%	83.02%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	0.69	0.00	0	0.00%	0.00%	

0.00 0.18 0.37 0.55 0.73

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
5 or more times	6.81%	0.00%	0.00%	0.00%	6.73%	5.63%
3-4 times	5.54%	0.00%	0.00%	0.00%	6.73%	6.06%
Twice	7.04%	0.00%	0.00%	0.00%	8.65%	7.36%
Once	10.61%	0.00%	0.00%	0.00%	8.65%	9.96%
Never	70.01%	0.00%	0.00%	0.00%	69.23%	71.00%
Total Respondents	867	0	0	0	312	231

During the past academic year, how often have you visited the following offices? If you have visited the office, please rate your overall experience. - International Programs and Services Office

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
Graduate Student Satisfaction Longitudinal	1.14	---	1.56	871	26.41%	66.48%	
2016 Graduate Satisfaction Survey	0.00	1.14	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	0.00	1.14	0.00	0	0.00%	0.00%	
2012 Graduate Student Satisfaction Survey	0.00	1.14	0.00	0	0.00%	0.00%	
Graduate Student Satisfaction Survey 2010	1.24	-0.10	1.58	313	29.39%	63.58%	
Graduate Student Satisfaction Survey 2009	0.97	0.17	1.51	231	22.51%	71.86%	
Graduate Student Satisfaction Survey 2008	1.16	-0.02	1.57	327	26.30%	65.44%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	1.14	0.00	0	0.00%	0.00%	

0.00 0.31 0.62 0.93 1.24

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
5 or more times	14.58%	0.00%	0.00%	0.00%	15.02%	12.99%
3-4 times	11.83%	0.00%	0.00%	0.00%	14.38%	9.52%
Twice	7.12%	0.00%	0.00%	0.00%	7.03%	5.63%
Once	5.86%	0.00%	0.00%	0.00%	7.03%	4.76%
Never	60.62%	0.00%	0.00%	0.00%	56.55%	67.10%
Total Respondents	871	0	0	0	313	231

During the past academic year, how often have you visited the following offices? If you have visited the office, please rate your overall experience. - Registrar

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
Graduate Student Satisfaction Longitudinal	1.53	---	1.37	546	27.66%	53.30%	
2016 Graduate Satisfaction Survey	0.00	1.53	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	0.00	1.53	0.00	0	0.00%	0.00%	
2012 Graduate Student Satisfaction Survey	0.00	1.53	0.00	0	0.00%	0.00%	
Graduate Student Satisfaction Survey 2010	1.53	0.00	1.39	314	28.66%	55.10%	
Graduate Student Satisfaction Survey 2009	1.54	-0.01	1.35	232	26.29%	50.86%	
Graduate Student Satisfaction Survey 2008	0.00	1.53	0.00	0	0.00%	0.00%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	1.53	0.00	0	0.00%	0.00%	

0.00 0.39 0.77 1.16 1.54

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
5 or more times	10.99%	0.00%	0.00%	0.00%	11.46%	10.34%
3-4 times	16.67%	0.00%	0.00%	0.00%	17.20%	15.95%
Twice	19.05%	0.00%	0.00%	0.00%	16.24%	22.84%
Once	21.25%	0.00%	0.00%	0.00%	22.93%	18.97%
Never	32.05%	0.00%	0.00%	0.00%	32.17%	31.90%
Total Respondents	546	0	0	0	314	232

During the past academic year, how often have you visited the following offices? If you have visited the office, please rate your overall experience. - Dean of Students

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
Graduate Student Satisfaction Longitudinal	0.27	---	0.80	866	4.62%	92.96%	
2016 Graduate Satisfaction Survey	0.00	0.27	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	0.00	0.27	0.00	0	0.00%	0.00%	
2012 Graduate Student Satisfaction Survey	0.00	0.27	0.00	0	0.00%	0.00%	
Graduate Student Satisfaction Survey 2010	0.33	-0.06	0.92	311	6.11%	91.00%	
Graduate Student Satisfaction Survey 2009	0.21	0.06	0.67	230	3.04%	94.35%	
Graduate Student Satisfaction Survey 2008	0.26	0.01	0.76	325	4.31%	93.85%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	0.27	0.00	0	0.00%	0.00%	

0.00 0.08 0.17 0.25 0.33

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
5 or more times	1.96%	0.00%	0.00%	0.00%	3.22%	0.87%
3-4 times	2.66%	0.00%	0.00%	0.00%	2.89%	2.17%
Twice	2.42%	0.00%	0.00%	0.00%	2.89%	2.61%
Once	6.58%	0.00%	0.00%	0.00%	6.11%	5.65%
Never	86.37%	0.00%	0.00%	0.00%	84.89%	88.70%
Total Respondents	866	0	0	0	311	230

During the past academic year, how often have you visited the following offices? If you have visited the office, please rate your overall experience. - Cashiers

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
Graduate Student Satisfaction Longitudinal	1.55	---	1.44	873	28.64%	51.78%	
2016 Graduate Satisfaction Survey	0.00	1.55	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	0.00	1.55	0.00	0	0.00%	0.00%	
2012 Graduate Student Satisfaction Survey	0.00	1.55	0.00	0	0.00%	0.00%	
Graduate Student Satisfaction Survey 2010	1.43	0.13	1.43	315	25.71%	54.60%	
Graduate Student Satisfaction Survey 2009	1.57	-0.02	1.43	232	28.88%	50.86%	
Graduate Student Satisfaction Survey 2008	1.67	-0.11	1.45	326	31.29%	49.69%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	1.55	0.00	0	0.00%	0.00%	

0.00 0.42 0.84 1.25 1.67

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
5 or more times	13.75%	0.00%	0.00%	0.00%	11.75%	13.36%
3-4 times	14.89%	0.00%	0.00%	0.00%	13.97%	15.52%
Twice	19.59%	0.00%	0.00%	0.00%	19.68%	20.26%
Once	16.49%	0.00%	0.00%	0.00%	14.29%	16.38%
Never	35.28%	0.00%	0.00%	0.00%	40.32%	34.48%
Total Respondents	873	0	0	0	315	232

During the past academic year, how often have you visited the following offices? **If you have visited the office**, please rate your overall experience. - Center for Orientation, Mentoring, Orientation, Parents and Academic Student Success (COMPASS)

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
Graduate Student Satisfaction Longitudinal	0.20	---	0.72	324	4.01%	94.14%	
2016 Graduate Satisfaction Survey	0.00	0.20	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	0.00	0.20	0.00	0	0.00%	0.00%	
2012 Graduate Student Satisfaction Survey	0.00	0.20	0.00	0	0.00%	0.00%	
Graduate Student Satisfaction Survey 2010	0.00	0.20	0.00	0	0.00%	0.00%	
Graduate Student Satisfaction Survey 2009	0.00	0.20	0.00	0	0.00%	0.00%	
Graduate Student Satisfaction Survey 2008	0.20	0.00	0.72	324	4.01%	94.14%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	0.20	0.00	0	0.00%	0.00%	

0.00 0.05 0.10 0.15 0.20

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
5 or more times	1.23%	0.00%	0.00%	0.00%	0.00%	0.00%
3-4 times	2.78%	0.00%	0.00%	0.00%	0.00%	0.00%
Twice	1.85%	0.00%	0.00%	0.00%	0.00%	0.00%
Once	2.78%	0.00%	0.00%	0.00%	0.00%	0.00%
Never	91.36%	0.00%	0.00%	0.00%	0.00%	0.00%
Total Respondents	324	0	0	0	0	0

During the past academic year, how often have you visited the following offices? If you have visited the office, please rate your overall experience. - Research Office

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
Graduate Student Satisfaction Longitudinal	0.27	---	0.82	540	4.44%	92.22%	
2016 Graduate Satisfaction Survey	0.00	0.27	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	0.00	0.27	0.00	0	0.00%	0.00%	
2012 Graduate Student Satisfaction Survey	0.00	0.27	0.00	0	0.00%	0.00%	
Graduate Student Satisfaction Survey 2010	0.28	-0.01	0.83	311	4.50%	92.28%	
Graduate Student Satisfaction Survey 2009	0.26	0.01	0.81	229	4.37%	92.14%	
Graduate Student Satisfaction Survey 2008	0.00	0.27	0.00	0	0.00%	0.00%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	0.27	0.00	0	0.00%	0.00%	

0.00 0.07 0.14 0.21 0.28

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
5 or more times	2.41%	0.00%	0.00%	0.00%	2.57%	2.18%
3-4 times	2.04%	0.00%	0.00%	0.00%	1.93%	2.18%
Twice	3.33%	0.00%	0.00%	0.00%	3.22%	3.49%
Once	4.81%	0.00%	0.00%	0.00%	5.47%	3.93%
Never	87.41%	0.00%	0.00%	0.00%	86.82%	88.21%
Total Respondents	540	0	0	0	311	229

During the past academic year, how often have you visited the following offices? If you have visited the office, please rate your overall experience. - Public Safety

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
Graduate Student Satisfaction Longitudinal	1.23	---	1.15	874	15.45%	62.70%	
2016 Graduate Satisfaction Survey	0.00	1.23	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	0.00	1.23	0.00	0	0.00%	0.00%	
2012 Graduate Student Satisfaction Survey	0.00	1.23	0.00	0	0.00%	0.00%	
Graduate Student Satisfaction Survey 2010	1.06	0.16*	1.11	316	12.66%	68.67%	
Graduate Student Satisfaction Survey 2009	1.22	0.01	1.15	231	15.58%	63.64%	
Graduate Student Satisfaction Survey 2008	1.39	-0.16*	1.16	327	18.04%	56.27%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	1.23	0.00	0	0.00%	0.00%	

0.00 0.35 0.70 1.04 1.39

* Indicates statistical significance, p < .05

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
5 or more times	3.78%	0.00%	0.00%	0.00%	2.53%	3.90%
3-4 times	11.67%	0.00%	0.00%	0.00%	10.13%	11.69%
Twice	21.85%	0.00%	0.00%	0.00%	18.67%	20.78%
Once	28.83%	0.00%	0.00%	0.00%	28.48%	29.44%
Never	33.87%	0.00%	0.00%	0.00%	40.19%	34.20%
Total Respondents	874	0	0	0	316	231

During the past academic year, how often have you visited the following offices? If you have visited the office, please rate your overall experience. - Housing

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
Graduate Student Satisfaction Longitudinal	0.99	---	1.48	543	21.55%	70.17%	
2016 Graduate Satisfaction Survey	0.00	0.99	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	0.00	0.99	0.00	0	0.00%	0.00%	
2012 Graduate Student Satisfaction Survey	0.00	0.99	0.00	0	0.00%	0.00%	
Graduate Student Satisfaction Survey 2010	1.08	-0.09	1.50	311	23.47%	66.88%	
Graduate Student Satisfaction Survey 2009	0.87	0.12	1.44	232	18.97%	74.57%	
Graduate Student Satisfaction Survey 2008	0.00	0.99	0.00	0	0.00%	0.00%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	0.99	0.00	0	0.00%	0.00%	

0.00 0.27 0.54 0.81 1.08

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
5 or more times	11.97%	0.00%	0.00%	0.00%	12.22%	11.64%
3-4 times	9.58%	0.00%	0.00%	0.00%	11.25%	7.33%
Twice	8.29%	0.00%	0.00%	0.00%	9.65%	6.47%
Once	5.89%	0.00%	0.00%	0.00%	6.11%	5.60%
Never	64.27%	0.00%	0.00%	0.00%	60.77%	68.97%
Total Respondents	543	0	0	0	311	232

During the past academic year, how often have you visited the following offices? If you have visited the office, please rate your overall experience. - Graduate School Office

	Mean	Difference	Std Dev	N	Top 2	Bottom 2	Rank
Graduate Student Satisfaction Longitudinal	1.21	---	1.39	546	20.88%	63.00%	
2016 Graduate Satisfaction Survey	0.00	1.21	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	0.00	1.21	0.00	0	0.00%	0.00%	
2012 Graduate Student Satisfaction Survey	0.00	1.21	0.00	0	0.00%	0.00%	
Graduate Student Satisfaction Survey 2010	1.13	0.08	1.38	314	19.43%	65.61%	
Graduate Student Satisfaction Survey 2009	1.32	-0.11	1.40	232	22.84%	59.48%	
Graduate Student Satisfaction Survey 2008	0.00	1.21	0.00	0	0.00%	0.00%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	1.21	0.00	0	0.00%	0.00%	

0.00 0.33 0.66 0.99 1.32

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
5 or more times	10.07%	0.00%	0.00%	0.00%	9.55%	10.78%
3-4 times	10.81%	0.00%	0.00%	0.00%	9.87%	12.07%
Twice	16.12%	0.00%	0.00%	0.00%	14.97%	17.67%
Once	16.12%	0.00%	0.00%	0.00%	14.97%	17.67%
Never	46.89%	0.00%	0.00%	0.00%	50.64%	41.81%
Total Respondents	546	0	0	0	314	232

During the past academic year, how often have you visited the following offices? If you have visited the office, please rate your overall experience. - Career Center

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	2.98	---	0.88	499	30.66%	6.61%	
2016 Graduate Satisfaction Survey	0.00	2.98	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	2.94	0.03	0.86	109	28.44%	5.50%	
2012 Graduate Student Satisfaction Survey	2.94	0.03	0.85	140	27.86%	5.71%	
Graduate Student Satisfaction Survey 2010	3.06	-0.08	0.85	90	35.56%	3.33%	
Graduate Student Satisfaction Survey 2009	2.88	0.10	0.98	65	29.23%	12.31%	
Graduate Student Satisfaction Survey 2008	3.05	-0.08	0.89	95	33.68%	8.42%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	2.98	0.00	0	0.00%	0.00%	

0.00 0.77 1.53 2.30 3.06

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Excellent	14.43%	0.00%	15.35%	13.31%	14.68%	12.50%
Good	20.19%	0.00%	23.27%	21.16%	15.60%	17.76%
Fair	9.34%	0.00%	12.38%	10.58%	9.63%	7.24%
Poor	3.11%	0.00%	2.97%	2.73%	1.38%	5.26%
No opinion / No basis to judge	52.92%	0.00%	46.04%	52.22%	58.72%	57.24%
<i>Total Respondents</i>	1060	<i>0</i>	<i>202</i>	<i>293</i>	<i>218</i>	<i>152</i>

During the past academic year, how often have you visited the following offices? **If you have visited the office**, please rate your overall experience. - Counseling Services

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.11	---	0.89	338	39.35%	6.80%	
2016 Graduate Satisfaction Survey	0.00	3.11	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	3.08	0.04	0.82	92	32.61%	4.35%	
2012 Graduate Student Satisfaction Survey	3.19	-0.08	0.86	110	41.82%	6.36%	
Graduate Student Satisfaction Survey 2010	3.08	0.03	0.90	48	39.58%	4.17%	
Graduate Student Satisfaction Survey 2009	3.14	-0.03	1.01	43	48.84%	9.30%	
Graduate Student Satisfaction Survey 2008	3.00	0.11	1.02	45	37.78%	13.33%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	3.11	0.00	0	0.00%	0.00%	

0.00 0.80 1.60 2.39 3.19

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Excellent	13.05%	0.00%	14.85%	15.70%	9.64%	14.29%
Good	13.05%	0.00%	21.29%	15.70%	8.12%	7.48%
Fair	4.81%	0.00%	7.43%	3.75%	5.58%	4.76%
Poor	2.26%	0.00%	1.98%	2.39%	1.02%	2.72%
No opinion / No basis to judge	66.83%	0.00%	54.46%	62.46%	75.63%	70.75%
<i>Total Respondents</i>	1019	<i>0</i>	<i>202</i>	<i>293</i>	<i>197</i>	<i>147</i>

During the past academic year, how often have you visited the following offices? **If you have visited the office**, please rate your overall experience. - Educational Opportunity Office

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.02	---	1.04	41	41.46%	12.20%	
2016 Graduate Satisfaction Survey	0.00	3.02	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	0.00	3.02	0.00	0	0.00%	0.00%	
2012 Graduate Student Satisfaction Survey	0.00	3.02	0.00	0	0.00%	0.00%	
Graduate Student Satisfaction Survey 2010	0.00	3.02	0.00	0	0.00%	0.00%	
Graduate Student Satisfaction Survey 2009	3.08	-0.06	1.00	12	41.67%	8.33%	
Graduate Student Satisfaction Survey 2008	3.00	0.02	1.07	29	41.38%	13.79%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	3.02	0.00	0	0.00%	0.00%	

0.00 0.77 1.54 2.31 3.08

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Excellent	5.74%	0.00%	0.00%	0.00%	0.00%	3.88%
Good	4.39%	0.00%	0.00%	0.00%	0.00%	3.10%
Fair	2.03%	0.00%	0.00%	0.00%	0.00%	1.55%
Poor	1.69%	0.00%	0.00%	0.00%	0.00%	0.78%
No opinion / No basis to judge	86.15%	0.00%	0.00%	0.00%	0.00%	90.70%
<i>Total Respondents</i>	296	0	0	0	0	129

During the past academic year, how often have you visited the following offices? **If you have visited the office**, please rate your overall experience. - Financial Aid Office

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	2.91	---	0.89	502	27.49%	8.17%	
2016 Graduate Satisfaction Survey	0.00	2.91	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	2.71	0.20*	0.97	97	21.65%	14.43%	
2012 Graduate Student Satisfaction Survey	2.84	0.07	0.89	148	24.32%	8.78%	
Graduate Student Satisfaction Survey 2010	3.09	-0.17	0.80	82	34.15%	2.44%	
Graduate Student Satisfaction Survey 2009	3.08	-0.16	0.91	76	36.84%	7.89%	
Graduate Student Satisfaction Survey 2008	2.95	-0.04	0.83	99	25.25%	6.06%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	2.91	0.00	0	0.00%	0.00%	

0.00 0.77 1.55 2.32 3.09

* Indicates statistical significance, p < .05

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Excellent	13.03%	0.00%	10.40%	12.29%	13.46%	18.18%
Good	21.15%	0.00%	20.30%	22.53%	16.83%	20.78%
Fair	9.35%	0.00%	10.40%	11.26%	8.17%	6.49%
Poor	3.87%	0.00%	6.93%	4.44%	0.96%	3.90%
No opinion / No basis to judge	52.60%	0.00%	51.98%	49.49%	60.58%	50.65%
<i>Total Respondents</i>	1059	0	202	293	208	154

During the past academic year, how often have you visited the following offices? **If you have visited the office**, please rate your overall experience. - Student Activities

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.09	---	0.78	530	31.70%	3.77%	
2016 Graduate Satisfaction Survey	0.00	3.09	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	3.19	-0.10	0.72	125	35.20%	1.60%	
2012 Graduate Student Satisfaction Survey	3.14	-0.05	0.76	172	33.14%	3.49%	
Graduate Student Satisfaction Survey 2010	3.10	-0.01	0.76	87	32.18%	2.30%	
Graduate Student Satisfaction Survey 2009	2.89	0.20	0.81	65	21.54%	6.15%	
Graduate Student Satisfaction Survey 2008	2.98	0.12	0.89	81	30.86%	7.41%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	3.09	0.00	0	0.00%	0.00%	

0.00 0.80 1.60 2.39 3.19

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Excellent	16.41%	0.00%	21.78%	19.45%	13.66%	9.93%
Good	25.59%	0.00%	31.19%	30.03%	20.49%	24.11%
Fair	7.81%	0.00%	7.92%	7.17%	7.32%	9.22%
Poor	1.95%	0.00%	0.99%	2.05%	0.98%	2.84%
No opinion / No basis to judge	48.24%	0.00%	38.12%	41.30%	57.56%	53.90%
Total Respondents	1024	0	202	293	205	141

During the past academic year, how often have you visited the following offices? If you have visited the office, please rate your overall experience. - International Programs and Services Office

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.34	---	0.80	593	50.93%	3.71%	
2016 Graduate Satisfaction Survey	0.00	3.34	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	3.34	0.00	0.81	141	52.48%	2.84%	
2012 Graduate Student Satisfaction Survey	3.32	0.02	0.83	146	51.37%	4.11%	
Graduate Student Satisfaction Survey 2010	3.36	-0.02	0.63	120	44.17%	0.00%	
Graduate Student Satisfaction Survey 2009	3.32	0.02	0.87	68	52.94%	5.88%	
Graduate Student Satisfaction Survey 2008	3.35	-0.01	0.87	118	54.24%	6.78%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	3.34	0.00	0	0.00%	0.00%	

0.00 0.84 1.68 2.52 3.36

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Excellent	28.63%	0.00%	36.63%	25.60%	24.09%	25.35%
Good	20.09%	0.00%	22.28%	16.72%	25.91%	15.49%
Fair	5.40%	0.00%	8.91%	5.46%	4.55%	4.23%
Poor	2.09%	0.00%	1.98%	2.05%	0.00%	2.82%
No opinion / No basis to judge	43.79%	0.00%	30.20%	50.17%	45.45%	52.11%
<i>Total Respondents</i>	1055	<i>0</i>	<i>202</i>	<i>293</i>	<i>220</i>	<i>142</i>

During the past academic year, how often have you visited the following offices? **If you have visited the office**, please rate your overall experience. - Learning Centers (2008)

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.27	---	0.90	51	50.98%	5.88%	
2016 Graduate Satisfaction Survey	0.00	3.27	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	0.00	3.27	0.00	0	0.00%	0.00%	
2012 Graduate Student Satisfaction Survey	0.00	3.27	0.00	0	0.00%	0.00%	
Graduate Student Satisfaction Survey 2010	0.00	3.27	0.00	0	0.00%	0.00%	
Graduate Student Satisfaction Survey 2009	0.00	3.27	0.00	0	0.00%	0.00%	
Graduate Student Satisfaction Survey 2008	3.27	0.00	0.90	51	50.98%	5.88%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	3.27	0.00	0	0.00%	0.00%	

0.00 0.82 1.64 2.45 3.27

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Excellent	14.94%	0.00%	0.00%	0.00%	0.00%	0.00%
Good	9.20%	0.00%	0.00%	0.00%	0.00%	0.00%
Fair	3.45%	0.00%	0.00%	0.00%	0.00%	0.00%
Poor	1.72%	0.00%	0.00%	0.00%	0.00%	0.00%
No opinion / No basis to judge	70.69%	0.00%	0.00%	0.00%	0.00%	0.00%
<i>Total Respondents</i>	174	0	0	0	0	0

During the past academic year, how often have you visited the following offices? **If you have visited the office**, please rate your overall experience. - Office of Student Records and Registration (2008)

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.11	---	0.81	248	35.48%	3.23%	
2016 Graduate Satisfaction Survey	0.00	3.11	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	0.00	3.11	0.00	0	0.00%	0.00%	
2012 Graduate Student Satisfaction Survey	0.00	3.11	0.00	0	0.00%	0.00%	
Graduate Student Satisfaction Survey 2010	0.00	3.11	0.00	0	0.00%	0.00%	
Graduate Student Satisfaction Survey 2009	0.00	3.11	0.00	0	0.00%	0.00%	
Graduate Student Satisfaction Survey 2008	3.11	0.00	0.81	248	35.48%	3.23%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	3.11	0.00	0	0.00%	0.00%	

0.00 0.78 1.56 2.33 3.11

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Excellent	31.65%	0.00%	0.00%	0.00%	0.00%	0.00%
Good	38.49%	0.00%	0.00%	0.00%	0.00%	0.00%
Fair	16.19%	0.00%	0.00%	0.00%	0.00%	0.00%
Poor	2.88%	0.00%	0.00%	0.00%	0.00%	0.00%
No opinion / No basis to judge	10.79%	0.00%	0.00%	0.00%	0.00%	0.00%
<i>Total Respondents</i>	278	0	0	0	0	0

During the past academic year, how often have you visited the following offices? **If you have visited the office**, please rate your overall experience. - Registrar

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.17	---	0.80	742	38.27%	3.64%	
2016 Graduate Satisfaction Survey	0.00	3.17	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	3.21	-0.04	0.74	164	37.80%	1.83%	
2012 Graduate Student Satisfaction Survey	3.14	0.03	0.81	233	35.62%	5.15%	
Graduate Student Satisfaction Survey 2010	3.20	-0.03	0.82	193	42.49%	2.59%	
Graduate Student Satisfaction Survey 2009	3.12	0.04	0.84	152	37.50%	4.61%	
Graduate Student Satisfaction Survey 2008	0.00	3.17	0.00	0	0.00%	0.00%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	3.17	0.00	0	0.00%	0.00%	

0.00 0.80 1.61 2.41 3.21

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Excellent	30.02%	0.00%	30.69%	28.33%	31.66%	29.69%
Good	34.36%	0.00%	38.12%	38.23%	27.80%	33.33%
Fair	11.21%	0.00%	10.89%	8.87%	13.13%	12.50%
Poor	2.85%	0.00%	1.49%	4.10%	1.93%	3.65%
No opinion / No basis to judge	21.56%	0.00%	18.81%	20.48%	25.48%	20.83%
<i>Total Respondents</i>	946	<i>0</i>	<i>202</i>	<i>293</i>	<i>259</i>	<i>192</i>

During the past academic year, how often have you visited the following offices? **If you have visited the office**, please rate your overall experience. - Dean of Students

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.11	---	0.87	323	38.08%	6.19%	
2016 Graduate Satisfaction Survey	0.00	3.11	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	3.10	0.01	0.83	86	34.88%	4.65%	
2012 Graduate Student Satisfaction Survey	3.10	0.02	0.82	123	33.33%	5.69%	
Graduate Student Satisfaction Survey 2010	3.40	-0.29*	0.77	47	55.32%	2.13%	
Graduate Student Satisfaction Survey 2009	2.76	0.35	1.09	25	32.00%	16.00%	
Graduate Student Satisfaction Survey 2008	3.07	0.04	1.00	42	42.86%	9.52%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	3.11	0.00	0	0.00%	0.00%	

* Indicates statistical significance, p < .05

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Excellent	12.44%	0.00%	14.85%	13.99%	13.47%	6.15%
Good	13.55%	0.00%	19.31%	20.48%	7.77%	5.38%
Fair	4.65%	0.00%	6.44%	5.12%	2.59%	4.62%
Poor	2.02%	0.00%	1.98%	2.39%	0.52%	3.08%
No opinion / No basis to judge	67.34%	0.00%	57.43%	58.02%	75.65%	80.77%
<i>Total Respondents</i>	989	0	202	293	193	130

During the past academic year, how often have you visited the following offices? **If you have visited the office**, please rate your overall experience. - Cashiers

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.30	---	0.75	729	45.95%	2.19%	
2016 Graduate Satisfaction Survey	0.00	3.30	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	0.00	3.30	0.00	0	0.00%	0.00%	
2012 Graduate Student Satisfaction Survey	3.20	0.10	0.76	209	37.80%	2.87%	
Graduate Student Satisfaction Survey 2010	3.32	-0.02	0.78	174	48.85%	2.30%	
Graduate Student Satisfaction Survey 2009	3.33	-0.03	0.76	143	48.95%	1.40%	
Graduate Student Satisfaction Survey 2008	3.37	-0.07	0.72	203	49.75%	1.97%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	3.30	0.00	0	0.00%	0.00%	

0.00 0.84 1.69 2.53 3.37

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Excellent	34.50%	0.00%	0.00%	26.96%	34.55%	37.84%
Good	30.48%	0.00%	0.00%	33.79%	26.02%	28.11%
Fair	8.44%	0.00%	0.00%	8.53%	8.54%	10.27%
Poor	1.65%	0.00%	0.00%	2.05%	1.63%	1.08%
No opinion / No basis to judge	24.92%	0.00%	0.00%	28.67%	29.27%	22.70%
<i>Total Respondents</i>	971	<i>0</i>	<i>0</i>	<i>293</i>	<i>246</i>	<i>185</i>

During the past academic year, how often have you visited the following offices? **If you have visited the office**, please rate your overall experience. - Center for Orientation, Mentoring, Orientation, Parents and Academic Student Success (COMPASS)

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.35	---	0.94	26	57.69%	7.69%	
2016 Graduate Satisfaction Survey	0.00	3.35	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	0.00	3.35	0.00	0	0.00%	0.00%	
2012 Graduate Student Satisfaction Survey	0.00	3.35	0.00	0	0.00%	0.00%	
Graduate Student Satisfaction Survey 2010	0.00	3.35	0.00	0	0.00%	0.00%	
Graduate Student Satisfaction Survey 2009	0.00	3.35	0.00	0	0.00%	0.00%	
Graduate Student Satisfaction Survey 2008	3.35	0.00	0.94	26	57.69%	7.69%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	3.35	0.00	0	0.00%	0.00%	

0.00 0.84 1.68 2.51 3.35

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Excellent	9.20%	0.00%	0.00%	0.00%	0.00%	0.00%
Good	4.29%	0.00%	0.00%	0.00%	0.00%	0.00%
Fair	1.23%	0.00%	0.00%	0.00%	0.00%	0.00%
Poor	1.23%	0.00%	0.00%	0.00%	0.00%	0.00%
No opinion / No basis to judge	84.05%	0.00%	0.00%	0.00%	0.00%	0.00%
<i>Total Respondents</i>	163	0	0	0	0	0

During the past academic year, how often have you visited the following offices? **If you have visited the office**, please rate your overall experience. - Research Office

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.03	---	0.83	244	30.33%	5.33%	
2016 Graduate Satisfaction Survey	0.00	3.03	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	3.05	-0.02	0.76	81	27.16%	3.70%	
2012 Graduate Student Satisfaction Survey	3.08	-0.05	0.78	101	30.69%	3.96%	
Graduate Student Satisfaction Survey 2010	3.09	-0.06	0.95	35	40.00%	8.57%	
Graduate Student Satisfaction Survey 2009	2.70	0.32	0.99	27	25.93%	11.11%	
Graduate Student Satisfaction Survey 2008	0.00	3.03	0.00	0	0.00%	0.00%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	3.03	0.00	0	0.00%	0.00%	

0.00 0.77 1.55 2.32 3.09

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Excellent	9.00%	0.00%	10.89%	10.58%	7.37%	5.11%
Good	14.11%	0.00%	21.78%	17.41%	6.84%	5.84%
Fair	4.99%	0.00%	5.94%	5.12%	2.63%	6.57%
Poor	1.58%	0.00%	1.49%	1.37%	1.58%	2.19%
No opinion / No basis to judge	70.32%	0.00%	59.90%	65.53%	81.58%	80.29%
<i>Total Respondents</i>	822	0	202	293	190	137

During the past academic year, how often have you visited the following offices? **If you have visited the office**, please rate your overall experience. - Public Safety

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.10	---	0.91	925	39.14%	7.68%	
2016 Graduate Satisfaction Survey	0.00	3.10	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	3.44	-0.33*	0.71	163	55.21%	1.23%	
2012 Graduate Student Satisfaction Survey	3.16	-0.06	0.86	220	39.09%	6.82%	
Graduate Student Satisfaction Survey 2010	3.06	0.04	0.91	173	36.42%	7.51%	
Graduate Student Satisfaction Survey 2009	2.83	0.27*	0.99	147	29.25%	12.24%	
Graduate Student Satisfaction Survey 2008	3.01	0.09	0.96	222	36.04%	10.36%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	3.10	0.00	0	0.00%	0.00%	

0.00 0.86 1.72 2.58 3.44

* Indicates statistical significance, p < .05

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Excellent	30.68%	0.00%	44.55%	29.35%	26.25%	23.12%
Good	31.02%	0.00%	27.72%	33.45%	29.17%	29.03%
Fair	10.68%	0.00%	7.43%	7.17%	11.25%	17.20%
Poor	6.02%	0.00%	0.99%	5.12%	5.42%	9.68%
No opinion / No basis to judge	21.61%	0.00%	19.31%	24.91%	27.92%	20.97%
<i>Total Respondents</i>	1180	<i>0</i>	<i>202</i>	<i>293</i>	<i>240</i>	<i>186</i>

During the past academic year, how often have you visited the following offices? **If you have visited the office**, please rate your overall experience. - Housing

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	2.87	---	0.96	471	29.72%	10.40%	
2016 Graduate Satisfaction Survey	0.00	2.87	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	2.85	0.02	1.03	136	32.35%	13.97%	
2012 Graduate Student Satisfaction Survey	2.84	0.03	0.90	157	26.11%	7.01%	
Graduate Student Satisfaction Survey 2010	2.98	-0.11	0.93	114	33.33%	8.77%	
Graduate Student Satisfaction Survey 2009	2.81	0.06	0.99	64	26.56%	14.06%	
Graduate Student Satisfaction Survey 2008	0.00	2.87	0.00	0	0.00%	0.00%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	2.87	0.00	0	0.00%	0.00%	

0.00 0.75 1.49 2.24 2.98

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Excellent	16.22%	0.00%	21.78%	13.99%	17.19%	11.56%
Good	20.97%	0.00%	23.27%	20.82%	20.81%	18.37%
Fair	11.70%	0.00%	12.87%	15.02%	9.05%	7.48%
Poor	5.68%	0.00%	9.41%	3.75%	4.52%	6.12%
No opinion / No basis to judge	45.42%	0.00%	32.67%	46.42%	48.42%	56.46%
<i>Total Respondents</i>	863	0	202	293	221	147

During the past academic year, how often have you visited the following offices? **If you have visited the office**, please rate your overall experience. - Graduate School Office

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.26	---	0.78	426	44.37%	2.58%	
2016 Graduate Satisfaction Survey	0.00	3.26	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	3.25	0.00	0.73	157	40.76%	1.91%	
2012 Graduate Student Satisfaction Survey	0.00	3.26	0.00	0	0.00%	0.00%	
Graduate Student Satisfaction Survey 2010	3.28	-0.03	0.82	141	49.65%	2.13%	
Graduate Student Satisfaction Survey 2009	3.23	0.02	0.81	128	42.97%	3.91%	
Graduate Student Satisfaction Survey 2008	0.00	3.26	0.00	0	0.00%	0.00%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	3.26	0.00	0	0.00%	0.00%	

0.00 0.82 1.64 2.46 3.28

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Excellent	30.88%	0.00%	31.68%	0.00%	30.04%	31.07%
Good	27.61%	0.00%	35.64%	0.00%	18.88%	29.94%
Fair	9.31%	0.00%	8.91%	0.00%	10.30%	8.47%
Poor	1.80%	0.00%	1.49%	0.00%	1.29%	2.82%
No opinion / No basis to judge	30.39%	0.00%	22.28%	0.00%	39.48%	27.68%
<i>Total Respondents</i>	612	<i>0</i>	<i>202</i>	<i>0</i>	<i>233</i>	<i>177</i>

Please rate the quality of the following at Michigan Tech: - Library services

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.24	---	0.75	1836	40.63%	2.94%	
2016 Graduate Satisfaction Survey	0.00	3.24	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	3.44	-0.19*	0.69	193	53.89%	1.04%	
2012 Graduate Student Satisfaction Survey	3.36	-0.11*	0.69	273	47.25%	1.10%	
Graduate Student Satisfaction Survey 2010	3.43	-0.19*	0.66	298	51.01%	1.34%	
Graduate Student Satisfaction Survey 2009	3.25	-0.01	0.73	224	39.73%	2.23%	
Graduate Student Satisfaction Survey 2008	3.20	0.04	0.81	321	40.81%	4.05%	
Grad Student Satisfaction Survey 2007 (Upload)	3.03	0.21*	0.78	527	26.76%	5.12%	

0.00 0.86 1.72 2.58 3.44

* Indicates statistical significance, p < .05

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Excellent	39.12%	0.00%	51.74%	44.03%	47.80%	37.71%
Good	44.36%	0.00%	35.32%	39.59%	39.62%	45.34%
Fair	9.96%	0.00%	7.96%	8.53%	5.03%	9.75%
Poor	2.83%	0.00%	1.00%	1.02%	1.26%	2.12%
No opinion / No basis to judge	3.72%	0.00%	3.98%	6.83%	6.29%	5.08%
<i>Total Respondents</i>	1907	0	201	293	318	236

Please rate the quality of the following at Michigan Tech: - Library resources

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.05	---	0.87	100	34.87%	5.19%	
2016 Graduate Satisfaction Survey	0.00	3.05	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	3.19	-0.13*	0.89	194	44.85%	5.15%	
2012 Graduate Student Satisfaction Survey	3.19	-0.14*	0.80	281	39.50%	3.20%	
Graduate Student Satisfaction Survey 2010	2.97	0.08	0.86	302	29.80%	5.63%	
Graduate Student Satisfaction Survey 2009	2.87	0.18*	0.90	224	27.23%	7.14%	
Graduate Student Satisfaction Survey 2008	0.00	3.05	0.00	0	0.00%	0.00%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	3.05	0.00	0	0.00%	0.00%	

0.00 0.80 1.60 2.39 3.19

* Indicates statistical significance, p < .05

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Excellent	33.33%	0.00%	43.28%	38.01%	28.30%	25.85%
Good	38.78%	0.00%	32.84%	41.44%	41.19%	37.29%
Fair	18.53%	0.00%	15.42%	13.70%	20.13%	25.00%
Poor	4.97%	0.00%	4.98%	3.08%	5.35%	6.78%
No opinion / No basis to judge	4.39%	0.00%	3.48%	3.77%	5.03%	5.08%
Total Respondents	1047	0	201	292	318	236

Please rate the quality of the following at Michigan Tech: - Co-op and internship opportunities

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	2.46	---	1.04	1246	18.38%	23.03%	
2016 Graduate Satisfaction Survey	2.33	0.14	1.12	143	20.28%	30.77%	
2014 Graduate Student Satisfaction Survey	2.34	0.13	1.11	109	20.18%	29.36%	
2012 Graduate Student Satisfaction Survey	2.49	-0.03	1.06	142	17.61%	25.35%	
Graduate Student Satisfaction Survey 2010	2.21	0.26*	1.02	159	12.58%	30.82%	
Graduate Student Satisfaction Survey 2009	2.37	0.09	1.02	115	16.52%	23.48%	
Graduate Student Satisfaction Survey 2008	2.67	-0.21*	1.02	156	24.36%	16.67%	
Grad Student Satisfaction Survey 2007 (Upload)	2.58	-0.11*	0.98	422	18.01%	17.30%	

* Indicates statistical significance, p < .05

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Excellent	11.08%	10.90%	10.95%	8.53%	6.31%	8.05%
Good	19.75%	12.41%	12.44%	19.11%	13.25%	13.56%
Fair	15.59%	13.91%	14.93%	8.53%	15.14%	15.68%
Poor	13.89%	16.54%	15.92%	12.29%	15.46%	11.44%
No opinion / No basis to judge	39.69%	46.24%	45.77%	51.54%	49.84%	51.27%
<i>Total Respondents</i>	2066	266	201	293	317	236

Please rate the quality of the following at Michigan Tech: - Study abroad opportunities

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	2.74	---	0.94	873	21.99%	12.71%	
2016 Graduate Satisfaction Survey	2.88	-0.14	1.05	69	36.23%	13.04%	
2014 Graduate Student Satisfaction Survey	2.60	0.14	1.10	63	25.40%	22.22%	
2012 Graduate Student Satisfaction Survey	2.76	-0.01	0.94	90	20.00%	14.44%	
Graduate Student Satisfaction Survey 2010	2.64	0.10	0.99	111	21.62%	15.32%	
Graduate Student Satisfaction Survey 2009	2.72	0.02	1.02	82	26.83%	14.63%	
Graduate Student Satisfaction Survey 2008	2.79	-0.05	0.94	96	23.96%	11.46%	
Grad Student Satisfaction Survey 2007 (Upload)	2.76	-0.02	0.86	362	17.68%	9.67%	

2.50 2.60 2.69 2.79 2.88

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Excellent	9.57%	9.33%	7.96%	6.19%	7.55%	9.36%
Good	18.63%	7.46%	9.95%	15.46%	12.58%	11.49%
Fair	9.77%	5.60%	6.47%	4.81%	9.43%	8.94%
Poor	5.53%	3.36%	6.97%	4.47%	5.35%	5.11%
No opinion / No basis to judge	56.50%	74.25%	68.66%	69.07%	65.09%	65.11%
<i>Total Respondents</i>	2007	268	201	291	318	235

Please rate the quality of the following at Michigan Tech: - Memorial Union

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	2.61	---	0.89	1953	15.00%	12.44%	
2016 Graduate Satisfaction Survey	2.88	-0.27*	0.91	228	28.95%	7.46%	
2014 Graduate Student Satisfaction Survey	2.82	-0.21*	0.94	176	26.14%	10.23%	
2012 Graduate Student Satisfaction Survey	2.69	-0.07	0.87	245	15.92%	11.43%	
Graduate Student Satisfaction Survey 2010	2.60	0.02	0.89	283	14.49%	12.72%	
Graduate Student Satisfaction Survey 2009	2.39	0.22*	0.87	211	9.00%	16.59%	
Graduate Student Satisfaction Survey 2008	2.40	0.21*	0.87	311	9.65%	16.08%	
Grad Student Satisfaction Survey 2007 (Upload)	2.62	0.00	0.83	499	10.42%	11.82%	

2.20 2.37 2.54 2.71 2.88

* Indicates statistical significance, p < .05

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Excellent	13.65%	24.54%	22.89%	13.31%	12.93%	8.12%
Good	39.75%	31.97%	35.32%	40.27%	38.80%	33.76%
Fair	26.28%	21.93%	20.40%	20.48%	26.18%	33.33%
Poor	11.32%	6.32%	8.96%	9.56%	11.36%	14.96%
No opinion / No basis to judge	8.99%	15.24%	12.44%	16.38%	10.73%	9.83%
Total Respondents	2146	269	201	293	317	234

Please rate the quality of the following at Michigan Tech: - Student Development Complex

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.19	---	0.75	1947	37.13%	2.52%	
2016 Graduate Satisfaction Survey	3.30	-0.12*	0.77	234	46.58%	2.56%	
2014 Graduate Student Satisfaction Survey	3.24	-0.05	0.85	172	47.09%	3.49%	
2012 Graduate Student Satisfaction Survey	3.23	-0.04	0.76	247	40.08%	2.43%	
Graduate Student Satisfaction Survey 2010	3.18	0.01	0.79	269	38.66%	2.97%	
Graduate Student Satisfaction Survey 2009	3.14	0.04	0.73	209	33.49%	0.96%	
Graduate Student Satisfaction Survey 2008	3.15	0.04	0.68	296	30.41%	1.35%	
Grad Student Satisfaction Survey 2007 (Upload)	3.15	0.04	0.74	520	32.69%	3.27%	

* Indicates statistical significance, p < .05

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Excellent	33.46%	40.82%	40.50%	34.14%	32.70%	30.04%
Good	42.39%	34.83%	28.50%	38.28%	36.79%	43.35%
Fair	11.99%	9.74%	14.00%	10.69%	12.58%	15.45%
Poor	2.27%	2.25%	3.00%	2.07%	2.52%	0.86%
No opinion / No basis to judge	9.90%	12.36%	14.00%	14.83%	15.41%	10.30%
<i>Total Respondents</i>	2161	267	200	290	318	233

Please rate the quality of the following at Michigan Tech: - Arts and cultural programs on campus

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	2.81	---	0.83	1548	20.28%	6.78%	
2016 Graduate Satisfaction Survey	2.99	-0.17*	0.81	160	26.88%	5.00%	
2014 Graduate Student Satisfaction Survey	3.05	-0.24*	0.83	121	32.23%	4.13%	
2012 Graduate Student Satisfaction Survey	3.02	-0.21*	0.80	199	28.14%	5.03%	
Graduate Student Satisfaction Survey 2010	2.67	0.14*	0.81	216	13.89%	7.87%	
Graduate Student Satisfaction Survey 2009	2.63	0.18*	0.80	171	13.45%	7.02%	
Graduate Student Satisfaction Survey 2008	2.75	0.06	0.85	252	19.05%	7.54%	
Grad Student Satisfaction Survey 2007 (Upload)	2.76	0.05	0.83	429	17.48%	7.93%	

* Indicates statistical significance, p < .05

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Excellent	15.19%	16.04%	19.70%	19.31%	9.46%	9.83%
Good	35.56%	29.85%	27.27%	34.83%	32.18%	31.62%
Fair	19.06%	10.82%	11.62%	11.03%	21.14%	26.50%
Poor	5.08%	2.99%	2.53%	3.45%	5.36%	5.13%
No opinion / No basis to judge	25.11%	40.30%	38.89%	31.38%	31.86%	26.92%
Total Respondents	2067	268	198	290	317	234

Please rate the quality of the following at Michigan Tech: - On-campus living conditions in the residence halls or apartments

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	2.80	---	0.89	1072	21.46%	9.61%	
2016 Graduate Satisfaction Survey	2.62	0.18*	1.05	152	23.68%	19.74%	
2014 Graduate Student Satisfaction Survey	2.82	-0.02	0.97	121	26.45%	13.22%	
2012 Graduate Student Satisfaction Survey	2.95	-0.15	0.86	146	29.45%	4.79%	
Graduate Student Satisfaction Survey 2010	2.80	-0.01	0.89	157	22.93%	8.92%	
Graduate Student Satisfaction Survey 2009	2.86	-0.06	0.91	108	24.07%	11.11%	
Graduate Student Satisfaction Survey 2008	0.00	2.80	0.00	0	0.00%	0.00%	
Grad Student Satisfaction Survey 2007 (Upload)	2.78	0.01	0.77	388	14.69%	6.19%	

0.00 0.74 1.48 2.21 2.95

* Indicates statistical significance, p < .05

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Excellent	13.53%	13.48%	15.92%	14.73%	11.36%	11.06%
Good	29.24%	19.48%	25.37%	20.21%	21.45%	22.55%
Fair	14.24%	12.73%	10.95%	12.67%	12.30%	7.23%
Poor	6.06%	11.24%	7.96%	2.40%	4.42%	5.11%
No opinion / No basis to judge	36.94%	43.07%	39.80%	50.00%	50.47%	54.04%
<i>Total Respondents</i>	1700	267	201	292	317	235

Please rate the quality of the following at Michigan Tech: - Living conditions in off-campus housing

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	2.74	---	0.88	909	20.13%	8.47%	
2016 Graduate Satisfaction Survey	2.76	-0.02	0.88	182	19.78%	9.34%	
2014 Graduate Student Satisfaction Survey	2.80	-0.06	0.91	131	25.95%	6.87%	
2012 Graduate Student Satisfaction Survey	2.85	-0.11	0.88	202	25.25%	6.93%	
Graduate Student Satisfaction Survey 2010	2.63	0.11	0.88	226	15.93%	10.62%	
Graduate Student Satisfaction Survey 2009	2.68	0.06	0.83	168	15.48%	7.74%	
Graduate Student Satisfaction Survey 2008	0.00	2.74	0.00	0	0.00%	0.00%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	2.74	0.00	0	0.00%	0.00%	

0.00 0.71 1.43 2.14 2.85

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Excellent	13.96%	13.43%	16.92%	17.47%	11.32%	11.21%
Good	29.21%	30.97%	22.89%	28.77%	29.87%	32.33%
Fair	20.29%	17.16%	20.90%	18.15%	22.33%	23.28%
Poor	5.87%	6.34%	4.48%	4.79%	7.55%	5.60%
No opinion / No basis to judge	30.66%	32.09%	34.83%	30.82%	28.93%	27.59%
<i>Total Respondents</i>	1311	268	201	292	318	232

Please rate the quality of the following at Michigan Tech: - On-campus job opportunities

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	2.54	---	0.94	1249	16.17%	15.85%	
2016 Graduate Satisfaction Survey	2.45	0.09	1.03	162	17.90%	22.22%	
2014 Graduate Student Satisfaction Survey	2.36	0.18	1.09	116	19.83%	27.59%	
2012 Graduate Student Satisfaction Survey	2.50	0.04	0.98	149	17.45%	18.12%	
Graduate Student Satisfaction Survey 2010	2.34	0.20*	0.95	156	11.54%	21.79%	
Graduate Student Satisfaction Survey 2009	2.54	0.01	0.94	99	19.19%	12.12%	
Graduate Student Satisfaction Survey 2008	2.70	-0.16*	0.94	142	20.42%	12.68%	
Grad Student Satisfaction Survey 2007 (Upload)	2.66	-0.12*	0.83	425	13.65%	9.18%	

* Indicates statistical significance, p < .05

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Excellent	9.78%	10.82%	11.50%	8.90%	5.68%	8.15%
Good	22.70%	19.03%	14.00%	16.78%	16.09%	11.59%
Fair	18.39%	17.16%	16.50%	16.10%	16.72%	17.60%
Poor	9.58%	13.43%	16.00%	9.25%	10.73%	5.15%
No opinion / No basis to judge	39.55%	39.55%	42.00%	48.97%	50.79%	57.51%
<i>Total Respondents</i>	2066	268	200	292	317	233

Please rate the quality of the following at Michigan Tech: - Mont Ripley Ski Hill

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.19	---	0.79	666	38.59%	3.60%	
2016 Graduate Satisfaction Survey	3.32	-0.13	0.73	145	45.52%	2.07%	
2014 Graduate Student Satisfaction Survey	3.24	-0.06	0.74	116	38.79%	3.45%	
2012 Graduate Student Satisfaction Survey	3.26	-0.08	0.73	151	40.40%	2.65%	
Graduate Student Satisfaction Survey 2010	3.13	0.06	0.78	151	34.44%	2.65%	
Graduate Student Satisfaction Survey 2009	2.91	0.27*	0.95	103	32.04%	8.74%	
Graduate Student Satisfaction Survey 2008	0.00	3.19	0.00	0	0.00%	0.00%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	3.19	0.00	0	0.00%	0.00%	

0.00 0.83 1.66 2.49 3.32

* Indicates statistical significance, p < .05

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Excellent	19.59%	24.63%	22.50%	20.89%	16.40%	14.04%
Good	22.87%	23.13%	29.00%	25.00%	22.08%	15.74%
Fair	6.48%	5.22%	4.50%	4.45%	7.89%	10.21%
Poor	1.83%	1.12%	2.00%	1.37%	1.26%	3.83%
No opinion / No basis to judge	49.24%	45.90%	42.00%	48.29%	52.37%	56.17%
<i>Total Respondents</i>	1312	268	200	292	317	235

Please rate the quality of the following at Michigan Tech: - Portage Lake Golf Course

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.19	---	0.80	397	39.04%	4.03%	
2016 Graduate Satisfaction Survey	3.31	-0.13	0.80	80	47.50%	5.00%	
2014 Graduate Student Satisfaction Survey	3.34	-0.16	0.71	67	46.27%	1.49%	
2012 Graduate Student Satisfaction Survey	3.21	-0.03	0.75	99	36.36%	4.04%	
Graduate Student Satisfaction Survey 2010	3.06	0.13	0.81	90	32.22%	3.33%	
Graduate Student Satisfaction Survey 2009	3.00	0.19	0.91	61	34.43%	6.56%	
Graduate Student Satisfaction Survey 2008	0.00	3.19	0.00	0	0.00%	0.00%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	3.19	0.00	0	0.00%	0.00%	

0.00 0.84 1.67 2.51 3.34

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Excellent	11.86%	14.18%	15.74%	12.29%	9.18%	9.01%
Good	13.54%	12.31%	14.72%	17.75%	12.66%	9.87%
Fair	3.75%	1.87%	3.05%	2.39%	5.70%	5.58%
Poor	1.22%	1.49%	0.51%	1.37%	0.95%	1.72%
No opinion / No basis to judge	69.63%	70.15%	65.99%	66.21%	71.52%	73.82%
<i>Total Respondents</i>	1307	268	197	293	316	233

Please rate the quality of the following at Michigan Tech: - Gates Tennis Center

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.15	---	0.85	386	38.34%	5.96%	
2016 Graduate Satisfaction Survey	3.24	-0.09	0.85	71	45.07%	5.63%	
2014 Graduate Student Satisfaction Survey	3.31	-0.16	0.79	75	46.67%	4.00%	
2012 Graduate Student Satisfaction Survey	3.21	-0.06	0.75	92	35.87%	4.35%	
Graduate Student Satisfaction Survey 2010	3.00	0.15	0.89	84	32.14%	7.14%	
Graduate Student Satisfaction Survey 2009	2.97	0.18	0.94	64	32.81%	9.38%	
Graduate Student Satisfaction Survey 2008	0.00	3.15	0.00	0	0.00%	0.00%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	3.15	0.00	0	0.00%	0.00%	

0.00 0.83 1.66 2.48 3.31

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Excellent	11.29%	11.94%	17.68%	11.30%	8.49%	8.94%
Good	12.97%	10.45%	15.66%	16.78%	11.32%	11.06%
Fair	3.43%	2.61%	3.03%	2.05%	4.72%	4.68%
Poor	1.75%	1.49%	1.52%	1.37%	1.89%	2.55%
No opinion / No basis to judge	70.56%	73.51%	62.12%	68.49%	73.58%	72.77%
<i>Total Respondents</i>	1311	268	198	292	318	235

In thinking overall about staff that you have come into contact with at Michigan Tech, please indicate your level of agreement with the following. - Staff members are professional.

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.52	---	0.61	1604	57.23%	0.75%	
2016 Graduate Satisfaction Survey	3.55	-0.03	0.66	256	62.11%	1.56%	
2014 Graduate Student Satisfaction Survey	3.55	-0.03	0.58	198	59.60%	0.00%	
2012 Graduate Student Satisfaction Survey	3.55	-0.03	0.58	284	58.80%	0.35%	
Graduate Student Satisfaction Survey 2010	3.55	-0.03	0.56	309	57.93%	0.32%	
Graduate Student Satisfaction Survey 2009	3.48	0.04	0.64	231	54.98%	1.30%	
Graduate Student Satisfaction Survey 2008	3.46	0.06	0.62	326	51.53%	0.92%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	3.52	0.00	0	0.00%	0.00%	

0.00 0.89 1.78 2.66 3.55

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Strongly agree	56.53%	61.63%	59.60%	57.99%	56.65%	54.27%
Somewhat agree	37.81%	31.78%	35.86%	36.81%	38.61%	38.89%
Somewhat disagree	3.69%	4.26%	4.55%	3.47%	2.22%	4.27%
Strongly disagree	0.74%	1.55%	0.00%	0.35%	0.32%	1.28%
No opinion / No basis to judge	1.23%	0.78%	0.00%	1.39%	2.22%	1.28%
<i>Total Respondents</i>	1624	258	198	288	316	234

In thinking overall about staff that you have come into contact with at Michigan Tech, please indicate your level of agreement with the following. - Staff members express a willingness to help.

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.53	---	0.63	1346	59.29%	0.74%	
2016 Graduate Satisfaction Survey	0.00	3.53	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	3.58	-0.05	0.54	196	60.20%	0.00%	
2012 Graduate Student Satisfaction Survey	3.55	-0.02	0.62	281	61.21%	0.71%	
Graduate Student Satisfaction Survey 2010	3.53	0.00	0.61	309	58.25%	0.32%	
Graduate Student Satisfaction Survey 2009	3.50	0.03	0.67	232	58.19%	1.72%	
Graduate Student Satisfaction Survey 2008	3.50	0.03	0.66	328	58.84%	0.91%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	3.53	0.00	0	0.00%	0.00%	

0.00 0.90 1.79 2.69 3.58

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Strongly agree	58.63%	0.00%	60.20%	60.35%	57.14%	57.69%
Somewhat agree	34.68%	0.00%	37.24%	32.98%	35.87%	35.04%
Somewhat disagree	4.85%	0.00%	2.55%	4.56%	4.76%	4.70%
Strongly disagree	0.73%	0.00%	0.00%	0.70%	0.32%	1.71%
No opinion / No basis to judge	1.10%	0.00%	0.00%	1.40%	1.90%	0.85%
<i>Total Respondents</i>	1361	0	196	285	315	234

In thinking overall about staff that you have come into contact with at Michigan Tech, please indicate your level of agreement with the following. - Staff members are genuinely interested in serving students.

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.41	---	0.71	1335	52.21%	1.57%	
2016 Graduate Satisfaction Survey	0.00	3.41	0.00	0	0.00%	0.00%	
2014 Graduate Student Satisfaction Survey	3.54	-0.13*	0.59	196	58.67%	0.00%	
2012 Graduate Student Satisfaction Survey	3.44	-0.03	0.71	281	55.16%	1.78%	
Graduate Student Satisfaction Survey 2010	3.40	0.01	0.69	306	50.33%	1.31%	
Graduate Student Satisfaction Survey 2009	3.36	0.05	0.78	228	50.88%	3.51%	
Graduate Student Satisfaction Survey 2008	3.35	0.06	0.72	324	48.46%	1.23%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	3.41	0.00	0	0.00%	0.00%	

0.00 0.89 1.77 2.66 3.54

* Indicates statistical significance, p < .05

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Strongly agree	51.17%	0.00%	58.67%	54.20%	48.89%	49.36%
Somewhat agree	37.22%	0.00%	36.22%	34.97%	39.05%	36.60%
Somewhat disagree	8.08%	0.00%	5.10%	7.34%	7.94%	7.66%
Strongly disagree	1.54%	0.00%	0.00%	1.75%	1.27%	3.40%
No opinion / No basis to judge	1.98%	0.00%	0.00%	1.75%	2.86%	2.98%
<i>Total Respondents</i>	1362	0	196	286	315	235

In thinking overall about staff that you have come into contact with at Michigan Tech, please indicate your level of agreement with the following. - Staff members make an attempt to understand my specific needs.

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.38	---	0.73	157	50.54%	1.91%	
2016 Graduate Satisfaction Survey	3.43	-0.05	0.75	252	56.35%	2.78%	
2014 Graduate Student Satisfaction Survey	3.46	-0.08	0.65	191	53.40%	1.05%	
2012 Graduate Student Satisfaction Survey	3.40	-0.02	0.70	279	51.25%	1.43%	
Graduate Student Satisfaction Survey 2010	3.37	0.01	0.70	300	48.67%	1.33%	
Graduate Student Satisfaction Survey 2009	3.37	0.01	0.77	227	51.98%	2.64%	
Graduate Student Satisfaction Survey 2008	3.29	0.09*	0.75	322	44.41%	2.17%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	3.38	0.00	0	0.00%	0.00%	

0.00 0.87 1.73 2.60 3.46

* Indicates statistical significance, p < .05

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Strongly agree	48.92%	54.41%	52.04%	49.65%	46.50%	50.43%
Somewhat agree	37.46%	32.18%	38.78%	37.85%	39.49%	34.19%
Somewhat disagree	8.56%	7.28%	5.61%	7.99%	8.28%	9.83%
Strongly disagree	1.85%	2.68%	1.02%	1.39%	1.27%	2.56%
No opinion / No basis to judge	3.20%	3.45%	2.55%	3.13%	4.46%	2.99%
<i>Total Respondents</i>	1623	261	196	288	314	234

In thinking overall about staff that you have come into contact with at Michigan Tech, please indicate your level of agreement with the following. - Staff members are friendly.

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.57	---	0.60	1596	61.84%	0.69%	
2016 Graduate Satisfaction Survey	3.61	-0.04	0.60	257	66.54%	0.39%	
2014 Graduate Student Satisfaction Survey	3.60	-0.04	0.54	196	62.76%	0.00%	
2012 Graduate Student Satisfaction Survey	3.61	-0.05	0.59	278	66.19%	0.72%	
Graduate Student Satisfaction Survey 2010	3.56	0.01	0.56	308	58.77%	0.32%	
Graduate Student Satisfaction Survey 2009	3.53	0.04	0.66	232	60.34%	1.72%	
Graduate Student Satisfaction Survey 2008	3.50	0.06	0.65	325	57.85%	0.92%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	3.57	0.00	0	0.00%	0.00%	

0.00 0.90 1.81 2.71 3.61

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Strongly agree	61.08%	65.77%	62.44%	65.02%	57.83%	59.57%
Somewhat agree	33.23%	28.08%	34.52%	28.98%	38.02%	33.62%
Somewhat disagree	3.77%	4.62%	2.54%	3.53%	2.24%	3.83%
Strongly disagree	0.68%	0.38%	0.00%	0.71%	0.32%	1.70%
No opinion / No basis to judge	1.24%	1.15%	0.51%	1.77%	1.60%	1.28%
Total Respondents	1616	260	197	283	313	235

How many Michigan Tech faculty members do you know well enough to ask for a recommendation or for advice?

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
None	3.68%	4.98%	4.08%	3.81%	2.82%	3.81%
1	6.75%	8.05%	11.22%	5.54%	7.52%	5.08%
2	17.67%	19.16%	17.86%	19.38%	19.75%	16.95%
3	23.68%	20.31%	25.00%	24.22%	23.20%	22.46%
4	16.99%	18.01%	18.88%	19.03%	15.36%	15.25%
More than 5	31.23%	29.50%	22.96%	28.03%	31.35%	36.44%
Total Respondents	1630	261	196	289	319	236

How many Michigan Tech staff members do you know well enough to ask for a recommendation or for advice?

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
None	19.63%	20.31%	22.73%	20.76%	20.38%	16.31%
1	16.81%	16.86%	21.21%	18.34%	14.42%	15.02%
2	23.25%	24.14%	22.73%	20.07%	26.02%	24.89%
3	15.77%	15.71%	9.60%	19.03%	16.30%	15.45%
4	6.44%	3.07%	4.04%	5.54%	7.21%	11.16%
More than 5	18.10%	19.92%	19.70%	16.26%	15.67%	17.17%
<i>Total Respondents</i>	1630	261	198	289	319	233

What was your **primary** motivation to attend the Job Fair during fall and/or spring? (2008)

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Secure permanent employment	39.58%	0.00%	0.00%	0.00%	0.00%	0.00%
Seek out a co-op or internship	26.04%	0.00%	0.00%	0.00%	0.00%	0.00%
Explore career options	30.21%	0.00%	0.00%	0.00%	0.00%	0.00%
Get free stuff	1.04%	0.00%	0.00%	0.00%	0.00%	0.00%
Other (please specify)	3.13%	0.00%	0.00%	0.00%	0.00%	0.00%
<i>Total Respondents</i>	96	0	0	0	0	0

Since enrolling at Michigan Tech, do you feel that your skills and abilities in the following areas have increased? - Ability to conceive of and carry out a research project

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.17	---	0.88	1196	42.47%	6.10%	
2016 Graduate Satisfaction Survey	3.16	0.00	0.93	240	44.17%	7.92%	
2014 Graduate Student Satisfaction Survey	3.20	-0.03	0.79	179	39.11%	3.35%	
2012 Graduate Student Satisfaction Survey	3.16	0.01	0.88	270	41.85%	5.93%	
Graduate Student Satisfaction Survey 2010	3.09	0.07	0.93	289	40.48%	7.96%	
Graduate Student Satisfaction Survey 2009	3.25	-0.08	0.84	218	46.79%	4.13%	
Graduate Student Satisfaction Survey 2008	0.00	3.17	0.00	0	0.00%	0.00%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	3.17	0.00	0	0.00%	0.00%	

0.00 0.81 1.63 2.44 3.25

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Significant increase	39.63%	40.93%	36.08%	39.51%	37.38%	44.35%
Moderate increase	35.18%	33.20%	41.24%	36.01%	33.55%	33.48%
Slight increase	12.79%	11.20%	11.86%	13.29%	14.06%	13.04%
No increase	5.69%	7.34%	3.09%	5.59%	7.35%	3.91%
Don't know/No basis to judge	6.71%	7.34%	7.73%	5.59%	7.67%	5.22%
<i>Total Respondents</i>	1282	259	194	286	313	230

Since enrolling at Michigan Tech, do you feel that your skills and abilities in the following areas have increased? - Ability to interact with people who are different from you

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	2.87	---	1.03	1549	32.54%	15.04%	
2016 Graduate Satisfaction Survey	2.93	-0.07	1.07	252	38.89%	15.48%	
2014 Graduate Student Satisfaction Survey	3.04	-0.18*	0.97	189	38.62%	10.58%	
2012 Graduate Student Satisfaction Survey	2.84	0.03	1.01	277	29.60%	14.80%	
Graduate Student Satisfaction Survey 2010	2.79	0.08	1.04	294	28.91%	16.33%	
Graduate Student Satisfaction Survey 2009	2.76	0.11	1.08	224	29.46%	19.20%	
Graduate Student Satisfaction Survey 2008	2.88	-0.02	1.01	313	31.95%	13.42%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	2.87	0.00	0	0.00%	0.00%	

0.00 0.76 1.52 2.28 3.04

* Indicates statistical significance, p < .05

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Significant increase	31.36%	37.84%	37.44%	28.67%	27.07%	28.57%
Moderate increase	35.28%	30.12%	36.41%	38.11%	34.71%	35.06%
Slight increase	15.25%	14.29%	12.82%	15.73%	16.56%	14.72%
No increase	14.50%	15.06%	10.26%	14.34%	15.29%	18.61%
Don't know/No basis to judge	3.61%	2.70%	3.08%	3.15%	6.37%	3.03%
<i>Total Respondents</i>	1607	259	195	286	314	231

Since enrolling at Michigan Tech, do you feel that your skills and abilities in the following areas have increased? - Ability to think critically about a problem or issue

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.11	---	0.87	1575	37.84%	6.03%	
2016 Graduate Satisfaction Survey	3.08	0.03	0.95	254	39.76%	9.06%	
2014 Graduate Student Satisfaction Survey	3.17	-0.06	0.81	192	39.06%	3.65%	
2012 Graduate Student Satisfaction Survey	3.07	0.03	0.89	282	35.82%	7.45%	
Graduate Student Satisfaction Survey 2010	3.00	0.10	0.90	300	33.33%	7.33%	
Graduate Student Satisfaction Survey 2009	3.14	-0.03	0.85	228	39.04%	4.82%	
Graduate Student Satisfaction Survey 2008	3.19	-0.08	0.81	319	40.75%	3.45%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	3.11	0.00	0	0.00%	0.00%	

0.00 0.80 1.60 2.39 3.19

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Significant increase	37.16%	38.85%	38.66%	35.56%	31.85%	38.70%
Moderate increase	40.15%	36.54%	41.75%	42.96%	39.17%	40.43%
Slight increase	14.96%	13.46%	14.95%	13.38%	17.52%	15.22%
No increase	5.92%	8.85%	3.61%	7.39%	7.01%	4.78%
Don't know/No basis to judge	1.81%	2.31%	1.03%	0.70%	4.46%	0.87%
<i>Total Respondents</i>	1604	260	194	284	314	230

Since enrolling at Michigan Tech, do you feel that your skills and abilities in the following areas have increased? - Ability to work in a group or team

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	2.72	---	1.04	154	26.68%	17.55%	
2016 Graduate Satisfaction Survey	2.83	-0.11	1.12	254	37.01%	18.90%	
2014 Graduate Student Satisfaction Survey	2.87	-0.15	1.03	192	32.29%	14.58%	
2012 Graduate Student Satisfaction Survey	2.75	-0.03	1.04	273	27.11%	17.58%	
Graduate Student Satisfaction Survey 2010	2.56	0.16*	1.04	294	21.09%	20.75%	
Graduate Student Satisfaction Survey 2009	2.62	0.09	1.05	218	24.31%	18.35%	
Graduate Student Satisfaction Survey 2008	2.71	0.00	0.96	313	21.41%	14.70%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	2.72	0.00	0	0.00%	0.00%	

0.00 0.72 1.44 2.15 2.87

* Indicates statistical significance, p < .05

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Significant increase	25.65%	36.29%	31.63%	25.87%	19.75%	23.14%
Moderate increase	34.43%	27.41%	36.22%	36.71%	32.17%	30.57%
Slight increase	19.18%	15.83%	15.82%	16.08%	22.29%	24.02%
No increase	16.87%	18.53%	14.29%	16.78%	19.43%	17.47%
Don't know/No basis to judge	3.86%	1.93%	2.04%	4.55%	6.37%	4.80%
<i>Total Respondents</i>	1606	259	196	286	314	229

Since enrolling at Michigan Tech, do you feel that your skills and abilities in the following areas have increased? - Ability to work independently

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.05	---	1.02	1256	43.23%	11.62%	
2016 Graduate Satisfaction Survey	3.11	-0.06	1.05	255	49.41%	12.16%	
2014 Graduate Student Satisfaction Survey	3.23	-0.17*	0.93	195	48.72%	7.69%	
2012 Graduate Student Satisfaction Survey	3.09	-0.03	0.96	282	41.84%	9.22%	
Graduate Student Satisfaction Survey 2010	2.94	0.12	1.02	297	36.70%	12.79%	
Graduate Student Satisfaction Survey 2009	2.95	0.10	1.10	227	41.85%	15.86%	
Graduate Student Satisfaction Survey 2008	0.00	3.05	0.00	0	0.00%	0.00%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	3.05	0.00	0	0.00%	0.00%	

0.00 0.81 1.62 2.42 3.23

* Indicates statistical significance, p < .05

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Significant increase	42.39%	48.65%	48.47%	41.55%	34.94%	41.30%
Moderate increase	30.05%	24.32%	32.65%	34.15%	31.73%	26.96%
Slight increase	14.21%	13.51%	10.71%	14.44%	16.35%	14.78%
No increase	11.40%	11.97%	7.65%	9.15%	12.18%	15.65%
Don't know/No basis to judge	1.95%	1.54%	0.51%	0.70%	4.81%	1.30%
Total Respondents	1281	259	196	284	312	230

Since enrolling at Michigan Tech, do you feel that your skills and abilities in the following areas have increased? - Civic engagement

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	2.45	---	1.08	127	19.51%	26.59%	
2016 Graduate Satisfaction Survey	2.53	-0.08	1.13	203	23.65%	27.59%	
2014 Graduate Student Satisfaction Survey	2.66	-0.21*	1.08	158	27.22%	19.62%	
2012 Graduate Student Satisfaction Survey	2.51	-0.06	1.07	218	19.27%	25.23%	
Graduate Student Satisfaction Survey 2010	2.29	0.16*	1.05	238	14.29%	30.25%	
Graduate Student Satisfaction Survey 2009	2.33	0.12	1.10	180	18.89%	30.00%	
Graduate Student Satisfaction Survey 2008	2.45	0.00	1.05	274	17.15%	25.55%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	2.45	0.00	0	0.00%	0.00%	

0.00 0.67 1.33 2.00 2.66

* Indicates statistical significance, p < .05

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Significant increase	15.52%	18.53%	22.16%	14.79%	10.97%	14.72%
Moderate increase	26.10%	26.25%	25.77%	28.87%	23.55%	19.48%
Slight increase	16.77%	11.97%	17.53%	13.73%	19.03%	20.35%
No increase	21.15%	21.62%	15.98%	19.37%	23.23%	23.38%
Don't know/No basis to judge	20.46%	21.62%	18.56%	23.24%	23.23%	22.08%
<i>Total Respondents</i>	1598	259	194	284	310	231

Since enrolling at Michigan Tech, do you feel that your skills and abilities in the following areas have increased? - Clarified personal values and ethical development

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	2.63	---	1.08	1455	25.77%	20.48%	
2016 Graduate Satisfaction Survey	2.71	-0.08	1.13	234	32.05%	20.94%	
2014 Graduate Student Satisfaction Survey	2.79	-0.16	1.04	183	29.51%	15.85%	
2012 Graduate Student Satisfaction Survey	2.68	-0.04	1.05	258	25.97%	18.22%	
Graduate Student Satisfaction Survey 2010	2.49	0.15*	1.08	274	20.07%	25.18%	
Graduate Student Satisfaction Survey 2009	2.53	0.11	1.10	211	23.22%	24.17%	
Graduate Student Satisfaction Survey 2008	2.65	-0.01	1.05	295	25.42%	17.97%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	2.63	0.00	0	0.00%	0.00%	

0.00 0.70 1.40 2.09 2.79

* Indicates statistical significance, p < .05

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Significant increase	23.45%	29.18%	27.98%	23.51%	17.57%	21.21%
Moderate increase	29.39%	25.68%	34.20%	30.88%	29.39%	27.71%
Slight increase	19.51%	17.12%	17.62%	19.65%	18.53%	20.35%
No increase	18.64%	19.07%	15.03%	16.49%	22.04%	22.08%
Don't know/No basis to judge	9.01%	8.95%	5.18%	9.47%	12.46%	8.66%
<i>Total Respondents</i>	1599	257	193	285	313	231

Since enrolling at Michigan Tech, do you feel that your skills and abilities in the following areas have increased? - Knowledge of sustainability and impact of various actions on the environment

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	2.71	---	1.08	1465	28.74%	18.77%	
2016 Graduate Satisfaction Survey	2.79	-0.08	1.14	239	35.56%	20.92%	
2014 Graduate Student Satisfaction Survey	2.82	-0.12	0.98	180	28.33%	12.22%	
2012 Graduate Student Satisfaction Survey	2.78	-0.08	1.06	254	30.71%	16.54%	
Graduate Student Satisfaction Survey 2010	2.54	0.17*	1.07	278	22.30%	22.66%	
Graduate Student Satisfaction Survey 2009	2.61	0.09	1.09	218	26.15%	21.56%	
Graduate Student Satisfaction Survey 2008	2.73	-0.03	1.07	296	29.73%	17.23%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	2.71	0.00	0	0.00%	0.00%	

0.00 0.71 1.41 2.12 2.82

* Indicates statistical significance, p < .05

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Significant increase	26.26%	32.82%	26.15%	27.37%	19.81%	24.78%
Moderate increase	29.26%	26.64%	34.87%	29.82%	28.12%	29.13%
Slight increase	18.71%	13.51%	20.00%	17.19%	20.77%	20.43%
No increase	17.16%	19.31%	11.28%	14.74%	20.13%	20.43%
Don't know/No basis to judge	8.61%	7.72%	7.69%	10.88%	11.18%	5.22%
<i>Total Respondents</i>	1603	259	195	285	313	230

Since enrolling at Michigan Tech, do you feel that your skills and abilities in the following areas have increased? - Leadership skills

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	2.67	---	1.05	1516	26.12%	17.55%	
2016 Graduate Satisfaction Survey	2.78	-0.11	1.11	246	34.96%	18.29%	
2014 Graduate Student Satisfaction Survey	2.82	-0.15	1.00	184	29.89%	12.50%	
2012 Graduate Student Satisfaction Survey	2.63	0.04	1.08	264	25.38%	20.83%	
Graduate Student Satisfaction Survey 2010	2.55	0.12	1.04	289	22.49%	19.03%	
Graduate Student Satisfaction Survey 2009	2.58	0.08	1.04	224	22.32%	19.20%	
Graduate Student Satisfaction Survey 2008	2.70	-0.03	0.99	309	23.62%	14.56%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	2.67	0.00	0	0.00%	0.00%	

0.00 0.71 1.41 2.12 2.82

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Significant increase	24.72%	33.08%	28.35%	23.59%	20.83%	21.65%
Moderate increase	30.46%	25.00%	32.47%	30.63%	27.24%	32.03%
Slight increase	22.85%	19.23%	22.16%	19.37%	26.92%	24.68%
No increase	16.60%	17.31%	11.86%	19.37%	17.63%	18.61%
Don't know/No basis to judge	5.37%	5.38%	5.15%	7.04%	7.37%	3.03%
<i>Total Respondents</i>	1602	260	194	284	312	231

Since enrolling at Michigan Tech, do you feel that your skills and abilities in the following areas have increased? - Oral communication skills/Public speaking

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	2.93	---	0.98	1554	33.91%	10.62%	
2016 Graduate Satisfaction Survey	2.97	-0.04	1.02	248	37.50%	12.50%	
2014 Graduate Student Satisfaction Survey	3.08	-0.15*	0.95	192	41.67%	7.29%	
2012 Graduate Student Satisfaction Survey	2.93	0.00	0.94	274	31.39%	9.12%	
Graduate Student Satisfaction Survey 2010	2.79	0.14*	0.98	298	26.51%	13.09%	
Graduate Student Satisfaction Survey 2009	2.91	0.02	1.02	226	36.73%	11.50%	
Graduate Student Satisfaction Survey 2008	2.95	-0.02	0.95	316	33.54%	9.49%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	2.93	0.00	0	0.00%	0.00%	

0.00 0.77 1.54 2.31 3.08

* Indicates statistical significance, p < .05

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Significant increase	32.98%	36.19%	41.24%	30.18%	25.32%	36.24%
Moderate increase	34.67%	33.07%	31.44%	37.54%	37.50%	28.82%
Slight increase	19.27%	15.18%	19.07%	19.65%	20.19%	22.27%
No increase	10.33%	12.06%	7.22%	8.77%	12.50%	11.35%
Don't know/No basis to judge	2.75%	3.50%	1.03%	3.86%	4.49%	1.31%
<i>Total Respondents</i>	1598	257	194	285	312	229

Since enrolling at Michigan Tech, do you feel that your skills and abilities in the following areas have increased? - Preparation for your future career

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	3.04	---	0.92	1547	37.17%	7.63%	
2016 Graduate Satisfaction Survey	2.98	0.06	0.97	254	36.22%	9.84%	
2014 Graduate Student Satisfaction Survey	3.09	-0.05	0.94	189	41.27%	7.94%	
2012 Graduate Student Satisfaction Survey	2.97	0.07	0.92	268	32.46%	8.58%	
Graduate Student Satisfaction Survey 2010	2.95	0.09	0.92	297	31.65%	8.08%	
Graduate Student Satisfaction Survey 2009	3.04	0.00	0.94	225	38.22%	7.56%	
Graduate Student Satisfaction Survey 2008	3.21	-0.17*	0.85	314	43.95%	4.46%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	3.04	0.00	0	0.00%	0.00%	

0.00 0.80 1.61 2.41 3.21

* Indicates statistical significance, p < .05

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Significant increase	35.85%	35.52%	40.00%	30.53%	29.94%	37.23%
Moderate increase	35.97%	34.36%	33.33%	38.25%	37.90%	33.77%
Slight increase	17.27%	18.53%	15.90%	17.19%	19.11%	19.05%
No increase	7.36%	9.65%	7.69%	8.07%	7.64%	7.36%
Don't know/No basis to judge	3.55%	1.93%	3.08%	5.96%	5.41%	2.60%
<i>Total Respondents</i>	1604	259	195	285	314	231

Since enrolling at Michigan Tech, do you feel that your skills and abilities in the following areas have increased? - Self confidence

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	2.77	---	1.04	1557	28.90%	15.99%	
2016 Graduate Satisfaction Survey	2.76	0.01	1.09	252	32.14%	18.25%	
2014 Graduate Student Satisfaction Survey	2.97	-0.20*	1.02	193	37.82%	12.44%	
2012 Graduate Student Satisfaction Survey	2.71	0.06	1.07	275	27.64%	18.91%	
Graduate Student Satisfaction Survey 2010	2.65	0.13	1.03	297	23.23%	18.52%	
Graduate Student Satisfaction Survey 2009	2.80	-0.03	1.03	226	30.53%	14.16%	
Graduate Student Satisfaction Survey 2008	2.81	-0.04	0.97	314	26.11%	12.74%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	2.77	0.00	0	0.00%	0.00%	

0.00 0.74 1.49 2.23 2.97

* Indicates statistical significance, p < .05

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Significant increase	28.11%	31.27%	37.44%	26.76%	21.97%	30.13%
Moderate increase	34.42%	29.34%	33.33%	33.80%	34.71%	32.75%
Slight increase	19.18%	18.92%	15.90%	17.96%	20.38%	21.83%
No increase	15.55%	17.76%	12.31%	18.31%	17.52%	13.97%
Don't know/No basis to judge	2.75%	2.70%	1.03%	3.17%	5.41%	1.31%
Total Respondents	1601	259	195	284	314	229

Since enrolling at Michigan Tech, do you feel that your skills and abilities in the following areas have increased? - Time management skills

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	2.65	---	1.05	1563	25.21%	18.68%	
2016 Graduate Satisfaction Survey	2.70	-0.05	1.13	254	32.28%	20.47%	
2014 Graduate Student Satisfaction Survey	2.87	-0.22*	1.05	193	35.23%	13.99%	
2012 Graduate Student Satisfaction Survey	2.68	-0.03	1.04	278	25.18%	17.27%	
Graduate Student Satisfaction Survey 2010	2.57	0.08	1.01	298	19.46%	18.79%	
Graduate Student Satisfaction Survey 2009	2.62	0.03	1.05	225	22.67%	20.00%	
Graduate Student Satisfaction Survey 2008	2.56	0.09	1.03	315	20.63%	20.32%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	2.65	0.00	0	0.00%	0.00%	

0.00 0.72 1.44 2.15 2.87

* Indicates statistical significance, p < .05

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Significant increase	24.56%	31.66%	34.87%	24.56%	18.53%	22.08%
Moderate increase	32.42%	25.10%	29.74%	33.68%	35.14%	35.50%
Slight increase	22.26%	21.24%	20.51%	22.46%	23.64%	20.35%
No increase	18.20%	20.08%	13.85%	16.84%	17.89%	19.48%
Don't know/No basis to judge	2.56%	1.93%	1.03%	2.46%	4.79%	2.60%
<i>Total Respondents</i>	1604	259	195	285	313	231

Since enrolling at Michigan Tech, do you feel that your skills and abilities in the following areas have increased? - Written communication skills

	Mean	Difference	Std Dev	N	Top 1	Bottom 1	Rank
Graduate Student Satisfaction Longitudinal	2.80	---	0.99	1566	28.67%	12.84%	
2016 Graduate Satisfaction Survey	2.82	-0.02	1.04	255	32.16%	14.12%	
2014 Graduate Student Satisfaction Survey	2.97	-0.17*	0.97	193	36.79%	8.29%	
2012 Graduate Student Satisfaction Survey	2.82	-0.02	0.99	277	27.44%	13.72%	
Graduate Student Satisfaction Survey 2010	2.73	0.07	1.00	297	26.26%	13.47%	
Graduate Student Satisfaction Survey 2009	2.69	0.12	1.00	226	23.45%	15.49%	
Graduate Student Satisfaction Survey 2008	2.82	-0.02	0.97	318	27.99%	11.32%	
Grad Student Satisfaction Survey 2007 (Upload)	0.00	2.80	0.00	0	0.00%	0.00%	

0.00 0.74 1.49 2.23 2.97

* Indicates statistical significance, p < .05

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Significant increase	28.01%	31.78%	36.41%	26.86%	24.84%	22.94%
Moderate increase	35.00%	31.40%	31.79%	39.93%	32.17%	36.36%
Slight increase	22.15%	21.71%	22.56%	17.67%	24.84%	23.38%
No increase	12.54%	13.95%	8.21%	13.43%	12.74%	15.15%
Don't know/No basis to judge	2.31%	1.16%	1.03%	2.12%	5.41%	2.16%
Total Respondents	1603	258	195	283	314	231

Has your experience at Michigan Tech met your expectations?

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
My experience has exceeded my expectations. (please explain why)	22.84%	20.00%	22.95%	24.81%	20.94%	21.80%
My experience has met my expectations. (please explain why)	57.31%	52.73%	59.02%	52.71%	59.57%	55.92%
My experience has not met my expectations. (please explain why not)	19.85%	27.27%	18.03%	22.48%	19.49%	22.27%
Total Respondents	1471	220	183	258	277	211

Would you recommend Michigan Tech to someone else? Why or why not?

	Graduate Student Satisfaction Longitudinal	2016 Graduate Satisfaction Survey	2014 Graduate Student Satisfaction Survey	2012 Graduate Student Satisfaction Survey	Graduate Student Satisfaction Survey 2010	Graduate Student Satisfaction Survey 2009
Yes	83.63%	80.72%	84.66%	82.64%	83.63%	80.73%
No	16.37%	19.28%	15.34%	17.36%	16.37%	19.27%
<i>Total Respondents</i>	1454	223	176	265	281	218

Graduate Student Satisfaction Longitudinal

- Michigan Technological University - 2012 Graduate Student Satisfaction Survey
- Michigan Technological University - 2014 Graduate Student Satisfaction Survey
- Michigan Technological University - 2016 Graduate Satisfaction Survey
- Michigan Technological University - Grad Student Satisfaction Survey 2007 (Upload)
- Michigan Technological University - Graduate Student Satisfaction Survey 2008
- Michigan Technological University - Graduate Student Satisfaction Survey 2009
- Michigan Technological University - Graduate Student Satisfaction Survey 2010