Information Technology
Jen Terlep - System Administrator
Josh Olson - Chief Information Officer
28 November, 2018

Non-HPC Research Computing
Annual Satisfaction Survey

How satisfied are you with the overall IT environment on campus?

- **Very Satisfied**
- **Somewhat Satisfied**
- **Neutral**
- **Somewhat Dissatisfied**
- **Very Dissatisfied**

Overall satisfaction with IT; Faculty

- **Very Satisfied**
- **Somewhat Satisfied**
- **Neutral**
- **Somewhat Dissatisfied**
- **Very Dissatisfied**

- **n = 846**
- **n = 95**

Information Technology Update: 28 November, 2018
Annual Satisfaction Survey

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Are you satisfied with the support that you receive for non-HPC resources?

- Very Satisfied
- Somewhat Satisfied
- Neutral
- Somewhat Dissatisfied
- Very Dissatisfied

n = 59
28 faculty, 31 graduate students

2018: 3.66
2017: N/A
2016: N/A
2015: N/A
2014: N/A

Are you satisfied with the support that you receive for non-HPC resources?

- Very Satisfied
- Somewhat Satisfied
- Neutral
- Somewhat Dissatisfied
- Very Dissatisfied

GR: 3.84 (31)
FA: 3.46 (28)
Over 60 research computing servers representing 32 campus research projects

Projects are managed as researchers reach-out to IT for advice

**Biomimic Batteries** - Lucia Gauchia Babe – Electrical and Computer Engineering  
**Keweenaw Time Traveler** - Don Lafreniere - GIS Research  
**Sleep Research Lab** - Jason Carter - Kinesiology and Integrative Physiology  
**Containers and App Deployment** - Robert Pastel - Computer Science  
**Wearable Electronics** - Ye Sun - Mechanical Engineering

There are likely many more projects that could use Research Computing consulting
Non-HPC Survey

Are you aware that there are IT resources available for non-HPC research?
- Yes
- No

Do you have research computing needs that could be advanced and accelerated with this IT support?
- Yes
- No

How can IT better facilitate your research computing needs?
- Help with software
- Help with hardware
- Help with scripting
- Other: 

If you are interested in having IT reach out to further discuss and/or help, please provide your preferred contact information.

Your answer

Submit
Michigan Tech
Information Technology

We can help.

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support.it.mtu.edu
(906) 487-1111
www.it.mtu.edu

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