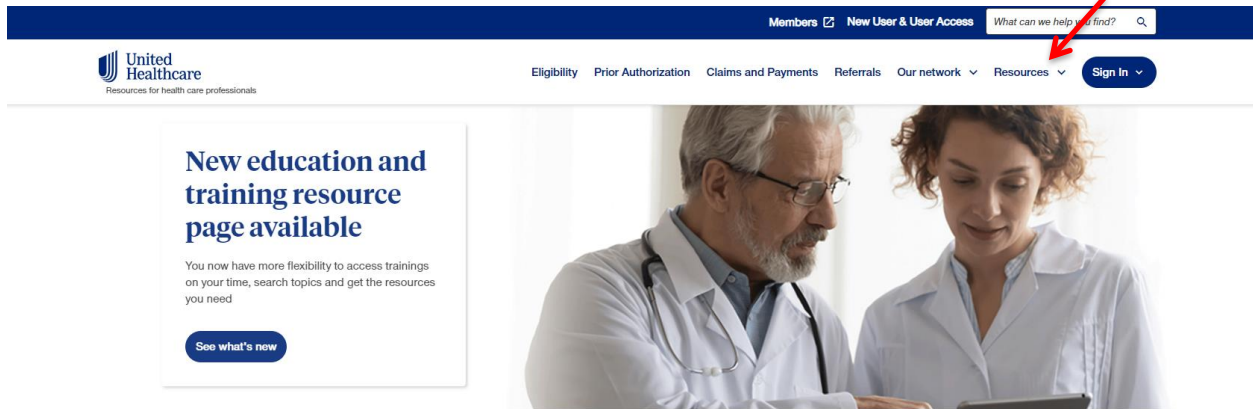


Steps to locate current Coverage Determination Guidelines (CDGs)

Go to www.uhcprovider.com

Select the “Resources” drop down menu

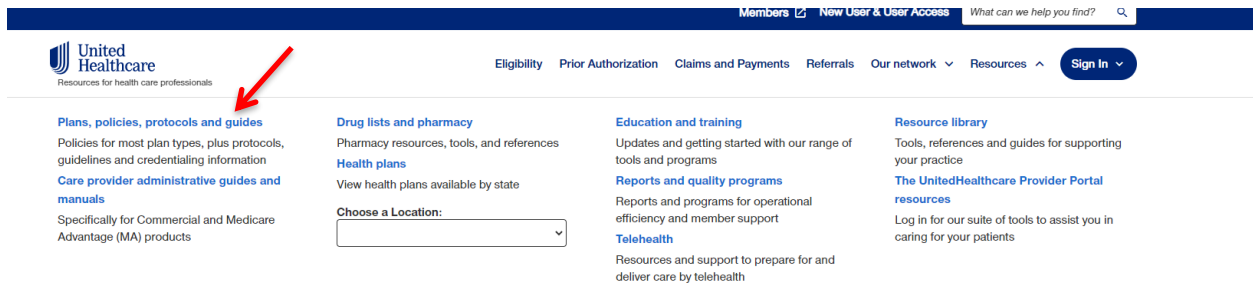


dHealthcare Provider Portal

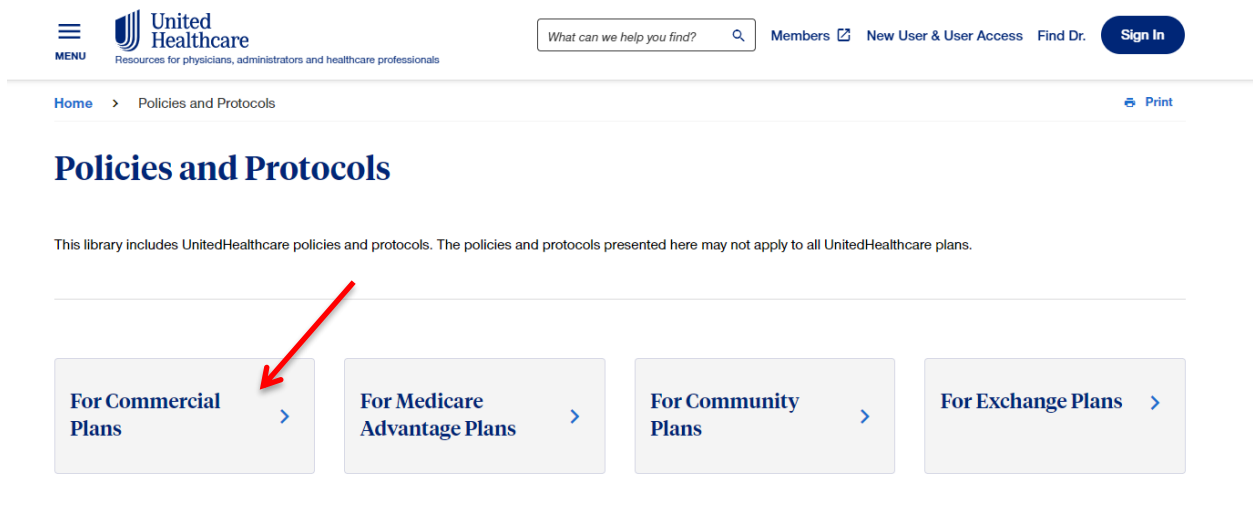
Healthcare Provider Portal has more than 40 tools that allow you to take action on claims and get the answers you need quickly. It's available 24/7 – and at no cost to you. All without having to pick up the phone.

Get tra

Select “Plans, policies, protocols and guides”



Select For Commercial Plans



Steps to locate current Coverage Determination Guidelines (CDGs)

Select Medical & Drug Policies and Coverage Determination Guidelines for United Healthcare Commercial Plans


The screenshot shows the United Healthcare website's 'Commercial Policies' page. The header includes the United Healthcare logo, a search bar with the placeholder 'What can we help you find?', and navigation links for 'Members', 'New User & User Access', 'Find Dr.', and a 'Sign In' button. The breadcrumb trail is 'Home > Policies and Protocols > Commercial Policies'. On the left, a 'Commercial Policies' sidebar lists various categories like 'Clinical Guidelines', 'Dental Clinical Policies and Coverage Guidelines', and 'Medical & Drug Policies and Coverage Determination Guidelines for UnitedHealthcare Commercial Plans'. The main content area features a large heading 'Commercial Policies' and a paragraph explaining that these policies apply to UnitedHealthcare Commercial benefit plans in several states. Below this, there are two prominent links: 'Medical & Drug Policies and Coverage Determination Guidelines for UnitedHealthcare Commercial Plans' (highlighted with a red arrow) and 'Reimbursement Policies for UnitedHealthcare Commercial Plans'. At the bottom, there is a section for 'More UnitedHealthcare Commercial Policies and Clinical Guidelines:' with sub-links for 'Clinical Guidelines' and 'Dental Clinical Policies and Coverage Guidelines'.


It will pull up all the CDG's in alphabetical order. You can filter the results through the search function. Type in the coverage determination guidelines you are looking for.

The screenshot shows the United Healthcare website's 'UnitedHealthcare Commercial Medical & Drug Policies and Coverage Determination Guidelines' page. The header is identical to the previous screenshot. The breadcrumb trail is 'Home > Policies and Protocols > Commercial Policies > Medical & Drug Policies and Coverage Determination Guidelines for UnitedHealthcare Commercial Plans'. The left sidebar is the same. The main content area has a large heading 'UnitedHealthcare Commercial Medical & Drug Policies and Coverage Determination Guidelines' and a paragraph stating that medical policies, drug policies, CDGs, and utilization review guidelines are listed below. A section titled 'Medical Policy Update Bulletins' is expanded, showing a link for 'Medical Records Requirements for Pre-Service' (highlighted with a red arrow). Below this, there is a 'Filtered Search' section with an input field 'Input search terms here...', a 'Clear Filter' button, and a 'Sort by' dropdown menu set to 'From A to Z'. At the very bottom, the start of a list item '17 Alpha Hydroxyprogesterone Capsules (Makeno® and 17B)' is visible.



Steps to locate current Coverage Determination Guidelines (CDGs)


For example, type in “Gender” for “Gender Dysphoria Treatment” or type in “Preventive” to locate “Preventive Care Services.” This will open the most current document.

[Expand All](#) 

nd **Medical Policy Update Bulletins** 


Medical Records Requirements for Pre-Service

Filtered Search **Clear Filter**  Sort by 



[Preventive Care Services – Commercial Coverage Determination Guideline](#) 


Last Published 01.01.2022

Effective Date: 01.01.2022 – This policy addresses preventive care services.

Medical Policy Update Bulletins 

Medical Records Requirements for Pre-Service

Filtered Search **Clear Filter**  Sort by 

[Gender Dysphoria Treatment – Commercial Medical Policy](#) 

Last Published 11.01.2021

Effective Date: 11.01.2021 – This policy addresses gender dysphoria treatment, including surgical treatment and certain ancillary procedures.